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****RESOLVED** Phone System Outage at SWAN**

Added by **SWAN Admin** (02/21/2018 - 15:13) , last updated by **SWAN Admin** (10/19/2018 - 16:40)

SWAN Member Libraries:

Our outgoing/incoming phone issue has been resolved. We are once again able to make and receive outside calls.

Thank you for your patience.

SWAN Member Libraries:

We are currently experiencing a problem with the phone system at SWAN. We are unable to make or receive outside calls at this time.

Our main number 844-SWAN-LIB (792-6542) is still accepting calls, but will route to voicemail.

If you need to open a ticket, please do so by emailing help@swanlibraries.net or leave a voicemail at the above number.

We will send an update once we have resolved the problem.

Thanks for your patience.

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SWAN Library Services
800 Quail Ridge Drive - Westmont, IL 60559
Email: help@swanlibraries.net
Phone: 844-SWANLIB (844-792-6542)
<https://support.swanlibraries.net/>

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