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SmartPort Error "File Not Found"

We are currently experiencing issues with the SmartPort module returning the error message:

"File not found:1079.marc/1079.marc"

If you receive this error, the numeral may differ, but it is a result of the same bug.

This requires a fix on the part of SirsiDynix. We have notified them of the error, and they are working on it now. We expect the solution will require a halt/run, meaning the earliest SmartPort will be available may be tomorrow morning (3/5/2019). We apologize for the inconvenience and will update as we learn more.

External Ticket:

<https://support.sirsidynix.com/case/500f200001MtbQQAAZ>

Tracking Updates:

Date/Time	Note	Issue Updates
March 4, 2019 - 2:30pm		
March 4, 2019 - 5:45pm	Problem should be resolved and was related to insufficient database connectors to Oracle caused by SIP connections.	

Status:

[Closed](#)

Platforms Affected:

SirsiDynix Symphony WorkFlows

Source URL (modified on 03/04/2019 - 17:44): <https://support.swanlibraries.net/node/66626>