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EDI Load Flat Order Record Errors

We have reports of errors with the Load Flat Order Records reports.

The following error has been observed:

Symphony report initialization routine 3.5.3 started on Monday, March 4, 2019, 2:01 PM
Performing run side report initialization.
20190304140129 User access not set
Initialize : Non-zero exit status for rpt_init -d -r orderload 2>>/s/sirsi/Unicorn/Rpttemp/rpt60894b

We have reported the problem with SirsiDynix and will update as information is available.

Tracking Updates:

Issue Updates

Date/Time

Note

March 4, 2019 - 3:00pm

Problem should be resolved and was related to insufficient database connectors to Oracle caused by SIP connections.

Status:

[Closed](#)

Source URL (modified on 03/04/2019 - 17:43): <https://support.swanlibraries.net/node/66627>