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Intermittent Enterprise Outages / Holdings Display Issues on 4/17

We're currently working with SirsiDynix support to investigate reports of intermittent Enterprise outages and issues with loading holdings information. The issue once again appears to be relating to an outage of the Syndetics cover art service. We're hoping to disable the Syndetics service temporarily to alleviate the intermittent outages until Syndetics is able to fully resolve the issue.

Tracking Updates:

Issue Updates

Date/Time	Note
April 17, 2019 - 9:45am	
April 17, 2019 - 10:00am	Syndetics has been disabled on all Enterprise profiles. This means you will not see any cover art in your catalogs for print and physical items. eBooks and downloads will still have cover images as those do not come from Syndetics. When the Syndetics outage is resolved, we will re-enable Syndetics and cover art in your catalogs.
April 17, 2019 - 10:15am	Syndetics indicated that the issue may continue for the next few days. This is the third outage since Friday, so it may continue to be up and down. Syndetics will notify us once it is stable.
April 18, 2019 - 4:30pm	Issues with Syndetics displays are now resolved.

Status:

[Closed](#)

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