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SWAN Public Services Users

Thursday, February 20, 2020 -

1:30pm to 4:00pm

RAILS Burr Ridge Main Meeting Room / Videoconference Room

SWAN Public Services Users meet three times a year (February, May, November)

Join SWAN colleagues to share best practice, procedures and effective patron service models to facilitate customer service.

Meeting Documents

Agenda:

 [agenda2020-02-20.pdf](#)

Minutes:

 [notes2020-02-20.pdf](#)

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