Resolved Symphony/WorkFlows Brief Outage 7/8

┌─ Quick Info ───
Platforms Affected: SirsiDynix Symphony WorkFlows
Issue Type: Issue
Status: Closed
└──

Description:

Due to an issue with circ map policies, we need to restart Symphony services immediately. This will cause a brief outage of WorkFlows, but we expect the process should take no longer than 10 minutes. Following the restart, we'll verify the issue is corrected and give an "all clear" SWANcom to log back in.

We sincerely apologize for the inconvenience.

Tracking Updates:

Date/Time	Note
July 8, 2020 - 12:00am	The policy issues have been resolved and the server is again available.

Source URL (modified on 08/04/2021 - 15:49): https://support.swanlibraries.net/node/76650