

SWAN Expo 2023 Sessions

9:00 a.m. - 9:45 a.m.

Welcome to SWAN Expo & the State of SWAN

Conference Rooms A, B, & C

Presented by Aaron Skog

A welcome from the Moraine Valley Community College and a "State of SWAN Address."

9:45 a.m. - 10:45 a.m.

User Groups: What We Do & What We've Did...

Conference Rooms A, B, & C

Presented by user group chairs and members

Learn about all of the ways you can get involved in SWAN. Chairs of each user group will talk about User/Advisory Groups, special projects, and how you can get involved.

11:00 a.m. - 11:45 a.m.

Getting Started with Digital Archives

Conference Room A

Facilitated by Olivia Montolin

Join library staff working in archives to learn more about how they've built digital archives collections, navigated the grant funding process, and collaborated with other libraries and local community organizations to provide unique and valuable collections.

Information Security in Libraries

Conference Room B

Presented by Ian Nosek, Ahren Sievers, and Crystal Vela

Join in on a conversation on how front-line staff can protect patron's privacy and maintain the security of the personal identifiable information in the SWAN database. We'll also discuss 3rd party connections and actions SWAN takes to protect sensitive data.

Roundtable: Programming

Conference Room C

Facilitated by Helen Pinder

This is a roundtable discussion of programming topics, including success stories, challenges, aspirations, and opportunities for collaboration.

12:00 p.m. - 12:45 p.m.

Lunch Break

Conference Rooms A, B, & C

1:00 p.m. - 1:45 p.m.

MessageBee in Practice in Libraries

Conference Room A

Presented by Scott Brandwein & Michael Szarmach

Join us for a look into the MessageBee notification platform in practice across SWAN. We will partner with our members to showcase template customizations, follow-up workflows, and ways in which libraries have incorporated marketing materials in their email notifications.

Employee Mental Health: Making It a Priority in Today's Workplace

Conference Room B

Presented by Cathryn O'Connor, HR Source

This session will focus on workplace practices, programs, and leadership actions that support employee mental health and psychological wellbeing, influence a positive culture shift, and promote positive mental health discussions in the workplace.

Roundtable: Collection Management

Conference Room C

Facilitated by Cynthia Romanowski

This participant-led roundtable is an opportunity to discuss with your colleagues topics related to collection management, including acquisitions & vendor relations, materials repair, and call numbers & classification.

2:00 p.m. - 2:45 p.m.

Aspen for Power Users: Grouped Works & Metadata

Conference Room A

Facilitated by Scott Brandwein

This session will provide a glimpse into how SWAN's work with ByWater support has manifested in the Aspen catalog we have today. We will share ways in which updates to Aspen have addressed metadata issues and how the greater Aspen community works to improve the patron experience.

SWAN Support: Pulling Back the Curtain

Conference Room B

Presented by Ian Nosek

This session is a scenario-based examination of SWAN support procedures. We will give insight into our internal processes and provide techniques to make the best of our support infrastructure from knowing what documentation and training is available to formulating a support request for quickest turnaround.

Roundtable: Hiring, Staffing Retention

Conference Room C

Facilitated by Crystal Vela

Join a discussion on personnel-related topics including hiring, staff retention, onboarding/offboarding, and morale. This is an opportunity to network with your colleagues and explore topics relevant to our rapidly-changing employment landscape.

3:00 p.m. - 3:45 p.m.

Closing - Dealing with the Unexpected: Book Banning, Protests, Incivility in Libraries

Conference Rooms A, B, & C

Presented by Aaron Skog

Libraries in the region have experienced unprecedented challenges to their collections, event programs, and their public spaces. This panel discussion with library directors who will discuss their experiences navigating these challenges and share what your library can do to be prepared for the unexpected.

SWAN Expo 2023 Schedule

Schedule At-A-Glance

Room & Time	Conference A	Conference B	Conference C
9:00 - 9:45	Welcome & the State of SWAN		
9:45 - 10:45	User Groups: What We Do & What We Did the Past Year		
11:00 - 11:45	Getting Started with Digital Archives	Information Security in Libraries	Roundtable: Programming
12:00 - 12:45	Lunch		
1:00 - 1:45	MessageBee in Practice at Libraries	Employee Mental Health: Making It a Priority in Today's Workplace	Roundtable: Collection Management
2:00 - 2:45	Aspen for Power Users: Grouped Works & Metadata	SWAN Support: Pulling Back the Curtain	Roundtable: Hiring, Staffing, Retention
3:00 - 3:45	Closing: Dealing with the Unexpected: Book Banning, Protests, Incivility in Libraries		

Tracks:

