


SWAN

Plot your course

2023 Annual Conference

The background features a teal-to-blue gradient with several circular patterns. A prominent scale on the left side ranges from 140 to 260 in increments of 10. Other circles contain arrows and partial arcs, suggesting a technical or data-related theme.

ACQUISITIONS AND CATALOGING USERS GROUP

SARAI BARRIOS
EISENHOWER PUBLIC LIBRARY

HIGHLIGHTS OF PROGRESS



CELEBRATING TWO YEARS!

ACQUISITIONS TOPICS AND UPDATES

- Implementation of the new Book X12 with Vendor Selections Report.
- EDI invoicing improved handling shipping and VAS charges.
- Materials processing and vendor experiences.

BLUECLOUD SUITE

Discussion of updates for libraries using BLUEcloud

- BLUEcloud Acquisitions

3 libraries use BLUEcloud Acquisitions

- BLUEcloud Cataloging Pilot

6 libraries evaluated during a period of 3 months

4 libraries still use it alongside WorkFlows

DIVERSITY, EQUITY, AND INCLUSION EFFORTS

Our commitment to diversity is evident in new subject headings, like indigenous, women superheroes, Asian American, and handicapped superheroes.

TRAINING AND LEARNING OPPORTUNITIES

We give feedback to SWAN on documentation and the online learning courses.

COLLABORATIVE PROBLEM-SOLVING

Open discussions allowed us to tackle challenges effectively, resulting in improved closed captioning, vendor relationships, and banned books handling.

IMPACT



“The Acquisitions and Cataloging Users Group has helped my team learn and develop skills with BLUEcloud products. As a co-chair, I've had to come out of my shell which has been very rewarding for me as it coincided with the beginning of my career as a Manager. The Acquisitions and Cataloging Users Group has allowed me to discover new ways to streamline our workflow from other colleagues. This group allowed my team to master BLUEcloud Acquisitions and participate in the BLUEcloud Cataloging pilot. I feel heard at these meetings.”

- MaryKellie Marquez, Warrenville Public Library District,
Acquisitions and Cataloging Manager
Acquisitions and Cataloging Users Group co-chair

THANK YOU

Thank you for your dedication and contributions to our Acquisitions and Cataloging Users Group. We invite new members to join us in shaping the future of our consortium!

The Team

ACUG CO-CHAIRS

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ASPEN USERS GROUP

MELISSA SIDDIQUI
OAK BROOK PUBLIC LIBRARY

TOPICS

- Quirks
- Browse Category management
- Link to WorldCat
- Masquerade mode





CURRENT TOPIC

- Multi-edition records

Return to search results

La traviata




Average Rating 


Author Verdi, Giuseppe
Series Classic opera
Great operas at the Met
Digital classics
Publisher Varies, see individual formats and editions
Publication Date Varies, see individual formats and editions
Language Italiano

Music CD **On Shelf**

Show Editions

Oak Brook Public Library - CDs
CD 782.1 VERDI
2 available
[Where is it?](#)

 [1992] Teldec
2 audio discs : digital,
stereophonic ; 4 3/4 in. **On Shelf**
Oak Brook Public Library - CDs
CD 782.1 VERDI
1 available
[Where is it?](#)

 [1988] EMI
2 audio discs (138 min.) : digital,
stereophonic ; 4 3/4 in. **On Shelf**
Oak Brook Public Library - CDs
CD 782.1 VERDI
1 available

CURRENT TOPIC

- Wikipedia Enrichment

The screenshot shows the Nashville Public Library website. The search bar contains the text "Canty, John". The search results are filtered to show 1-2 of 2 items. The first result is a biography of John G. Canty (January 30, 1917 - January 7, 1992), an American Thoroughbred horse racing trainer. The biography text includes: "A native of Ireland, he came from a dynasty of Curragh racehorse trainers, including his father James (Jimmy) Canty, his maternal grandfather Philip (Philly) Behan and a great-grandfather Dan Broderick of Mountjoy Lodge. Other trainers in the extended family included his brother Phil Canty, their uncle Joe Canty (also for many decades Ireland's most successful jockey by lifetime wins) and Joe's son Joseph M. Canty." and "Originally a jockey, John served his apprenticeship with R. C. Dawson in England and later rode for his father's Curragh stable." and "He emigrated to the United States in 1953 and settled in California. After working in the horse racing industry, in 1959 he became a professional trainer. During his thirty-three year career, John Canty's best known horse was Unconscious, a colt owned by Arthur A. Seeligson Jr. Unconscious notably won the San Felipe Handicap, San Antonio Handicap, California Derby, Santa Catalina Stakes, and the Charles H. Strub Stakes and was the betting favorite in the 1971 Kentucky Derby in which he ran fifth." and "John Canty was a partner with Castlebrook Farm in the horse Nor II who he conditioned to win the 1972 San Luis Rey Handicap." and "A resident of Arcadia, California, John Canty died of pneumonia at age seventy-four at Huntington Memorial Hospital in Pasadena. Provided by Wikipedia". Below the biography, there is a list of books by John Canty. The first book is "Shapes and colors" by John Canty, published in 1974. The book is currently "On Shelf" and has 1 available copy. The book cover features a fish, a bird, and a balloon. The book is categorized as "Books for Infants and Toddlers".



UPCOMING MEETING

Tuesday, October 10



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BOOK CLUB USERS GROUP

LAUREN MAXWELL
GENEVA PUBLIC LIBRARY DISTRICT



CIRCULATION USERS GROUP

CRYSTAL VELA
SWAN UX CONSULTANT

CIRCULATION USER GROUP

What is the Circulation User Group? Why should I attend these sessions?

The circulation user group is a meeting where circulation managers from many SWAN libraries get together to discuss circulation processes, procedures, and software/application use related to circulation functions. It is also a great place to ask questions, share successes, and network with peers.

We meet via Zoom and you can access previous meeting agendas on the SWAN support site under the Meeting and Training Tab.

Remember, if you miss a meeting, the sessions are recorded, and you can view a recording of the meeting at any time!



HOW HAVE WE HELPED?

We identified confusing processes and incorporate teachable moments with the help of SWAN staff.

- Circulation Map training
- Hold Map training
- CPL blocks
- Helpful Circulation Reports
- How to properly delete Notes/Comments in a patron record

We work with SWAN staff as a sounding board and offer ways to better the patron's user experience

- Use of special statuses
- MessageBee tiered login
- Boxed sets and how they interact with Aspen

Share resources, procedures, and ideas with each other

Discuss best practices

Bring topics to the Circulation Advisory committee when needed

WHAT DO WE DISCUSS WHEN WE MEET?

Agendas are member driven!

Some examples include:

- Current and future procedures of Online Library Card Verification.
- Promotion of the BLUEcloud Mobile App.
- The role of physical library cards - how will they fit in with an increasingly digital society?
- An examination of the reorganization of roles within the library: what duties does today's circulation clerk perform?
- Hiring and retaining qualified staff in today's competitive job market.
- Brainstorming for inspiring and informative in-service training days.
- Updates on new training opportunities offered by SWAN staff and user groups.



IMPACT



“Participation in the Circulation User Group has been one of the most rewarding aspects of my professional career. Many of the best practices I utilizes every day in my department were first introduced to me by my colleagues in the Circulation Users Group. The Users Group has also been a wonderful forum for discussing current trends and issues confronting circulation departments. However, by far the most rewarding part of participating in the SWAN Users Group has been the opportunity to know my fellow colleagues throughout the consortium. Their support, breath of knowledge and advice has been invaluable to me.”

–Peggy Tomzik, Eisenhower Public Library District, Circulation Manager
Circulation User Group Committee Chair

IMPACT



The Circulation User Group has been a tremendous help with my career as a Circulation Manager. I first attended these meetings and the Circulation Advisory Group meetings as an Assistant Circulation manager at the recommendation from Peggy. These meetings have been a great source of information and ideas and I have experienced so much willingness to help and work together with other managers. Attending these meetings also helped me stay on top of new procedures and themes happening in libraries such as going fine free. It's a safe place for new managers to ask questions that they are nervous to ask and get helpful guidance. It has also been a great way to meet and get to know the faces behind the people answering the SWAN help tickets!

–Victoria Muraiti, River Forest Public Library Material Services Manager
Circulation User Group Committee Co-Chair



ILL USERS GROUP

MEGHAN MORAN
OAK LAWN PUBLIC LIBRARY

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RFID USERS GROUP

REBECCA BARTLETT
LA GRANGE PUBLIC LIBRARY

AGENDA

1. About Us
2. SWAN RFID Libraries
3. By the Numbers
4. 2022-2023 Projects
5. Future Projects
6. Questions?

ABOUT US

- First SWAN RFID workshop in 2014 with 9 libraries
- SWAN RFID Committee established in 2015; became Users Group in 2018
- Co-Chairs:
 - Ahren Sievers, Systems Administrator, SWAN Library Services
 - Rebecca Bartlett, Access Services Manager, La Grange Public Library
- Meet two times per year
- Members: SWAN RFID libraries and SWAN libraries interested in implementing RFID
- Past SWAN Expo Programs:
 - Implementing RFID @ Your Library (2017)
 - [RFID Panel](#) (2019)



SWAN RFID LIBRARIES

Library	Library ID	Library	Library ID
Addison Public Library (coming soon)		Green Hills Public Library District	GHS
Batavia Public Library District	BLD	LaGrange Public Library	LGS
Berwyn Public Library	BYS	LaGrange Park Public Library District	LPS
Bloomington Public Library	BDD	Lyons Public Library	LYS
Linda Sokol Francis Brookfield Library	BFS	Matteson Area Public Library District	MTS
Chicago Ridge Public Library	CRS	Northlake Public Library District	NLS
Downers Grove Public Library	DGS	Oak Lawn Public Library	OLS
Elmwood Park Public Library	EPS	Oak Park Public Library	OPS
Geneva Public Library District	GVD	Prairie Trails Public Library District	PTS
Glenside Public Library District	GSD	Saint Charles Public Library District	SCD
		Westmont Public Library	WMS

BY THE NUMBERS

With the addition of Addison Public Library, 21 of 101 SWAN Libraries have an RFID system.

The 21 SWAN RFID Libraries hold approximately one-third of the physical items in the SWAN Catalog.

2022-2023 PROJECTS

- Created a list of SWAN RFID libraries and their software and hardware vendors (October 2022)
- Presented a [panel of four SWAN libraries](#) with new RFID implementations (April 27, 2023)
- Added [RFID Libraries](#) documentation to the SWAN Support Site (May 2023)
- Met with RFID vendors at the American Library Association Conference [Exhibit Hall](#) (June 26, 2023)



FUTURE PROJECTS

- Host a virtual Vendor Fair for RFID companies to showcase products and services (November 2, 2023)
- Post sample Requests for Proposal (RFPs) on the SWAN Support site
- Promote the RFID Users Group to staff from SWAN RFID libraries
- Create guidance for SWAN libraries interested in implementing RFID and RFID libraries joining SWAN

QUESTIONS

Next SWAN RFID Users Group Meeting:

November 2, 2023

Ahren Sievers : ahren@swanlibraries.net

Rebecca Bartlett : rebecca@lagrangelibrary.org

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CATALOGING ADVISORY

JOY ANHALT

TECHNICAL SERVICES MANAGER

TINLEY PARK PUBLIC LIBRARY

CATALOGING ADVISORY

- “This group is a working group assigned with detailed review of data standards and testing of how those standards are applied throughout the consortium. Their work is presented to the entire membership at Cataloging Users meetings.”
- Meetings are open to everyone
- Meeting dates: February, April, July, October



CATALOGING ADVISORY

- Why did Tinley Park become a Cataloging Library?
- How many people are in your Technical Services Department?
- What is the time commitment to be a Cataloging Library?
- Knowledge needed?
- Pros vs Cons?



CATALOGING ADVISORY

TRAINING OPPORTUNITIES

- IHLS Cataloging Maintenance Center (L2 calendar)
- LACONI Technical Services Section <https://www.laconi.net/technical-services>
- OCLC training https://help.oclc.org/Librarian_Toolbox/OCLC_training/Training
- RAILS (L2 calendar)
- SWAN Online Learning <https://support.swanlibraries.net/meetings-trainings/swan-online-learning>

INTERESTED IN BECOMING A CATALOGING LIBRARY

- Email SWAN requesting an application

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CIRCULATION ADVISORY

SANDRA LEYVA
ALSIP-MERRIONETTE PARK PUBLIC LIBRARY DISTRICT

CIRC ADVISORY IMPACT

- Networking
 - Miro Board
- Training/Support
 - Best Practices/ Circulation Policies
 - Share input on documentation
 - Online learning
 - Create scenarios
- Opportunities
 - Working with new Circ Managers
 - BlueCloud testing



PRESENT AND FUTURE

- **BlueCloud Testing**
 - Sharepoint & homework
- **SWAN Online Learning**
 - Bills course scenarios
 - Holds course scenarios
- **Mentorship Program**
 - Launched March 2023
 - 5 members mentoring Circ Managers
 - Building relationships
- **5 Open Seats**
 - Self Nominations open in October



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DISCOVERY & USER EXPERIENCE ADVISORY (DUX)

MICHELLE KURCZAK
MESSENGER PUBLIC LIBRARY OF NORTH AURORA

WHAT IS DUX?

- Discovery and User Experience Advisory members collaborate on both patron and staff facing interfaces for searching catalog data. This group is engaged in research activities related to user experience and are active participants in conducting research.
- DUX focuses on public services, especially how both patrons and staff use discovery interfaces like the Aspen catalog and mobile app.
- We represent youth and adult departments as well as staff interested in patron UX.
- We test and provide recommendations on improvements to Aspen and the app, help SWAN prioritize catalog development requests, and research how patrons and staff use the catalog. (UX research is always voluntary!)

HOW DO I PARTICIPATE IN DUX?

- Come to the next meeting on September 28!
- We meet on Zoom. See the agenda, past recordings, and research on the support site.
- Most meetings include:
 - Review of recent Aspen updates
 - Research activity (test specific features, vote on development priorities, etc.)
 - Updates on related SWAN groups and projects (previewed MessageBee)
 - Discussion on relevant questions, suggestions, or concerns/complaints
- Visit the SWAN forums for more conversation, to post questions, and to suggest agenda items for upcoming meetings.
- Why?
 - Meet and collaborate with staff from SWAN and other libraries, learn about upcoming changes and projects, share your expertise and opinion on priorities and improvements, make an impact on SWAN for your patrons and colleagues!



WHAT IS DUX WORKING ON?

- 2023 New Year's Resolutions (project and research priorities)
 - Improve the app experience
 - Visual design improvements
 - Improvements to lists
 - Accessibility improvements
 - Summer 2023 research: How/if people are accessing databases? What are some better ways to connect patrons to resources?
- Priorities for development requests with Bywater (Aspen developer) and SWAN: Must Do | Should Do | Could Do
- Join DUX and share your suggestions!

On Shelf

Oak Park Public Library Main Branch -
AUDIOBOOK3
2 available

A/B test Where is it?
View All Copies

1999. HarperCollins Publishers
First edition.
1 volume (unpaged) : color illustrations ; 26 x 29 cm

2013
First edition.
40 unnumbered pages : color illustrations ; 24 x 29 cm

2020. Harper, an imprint of HarperCollinsPublishers
First edition.
1 volume (unpaged) : color illustrations ; 27 cm

On Shelf Messenger Public Library of North Aurora - Holiday EJ MOORE
1 available
Where is it?

Available from another library
Where is it?

Available from another library
Where is it?

More Info Place Hold

More Info Place Hold

More Info Place Hold

Narrow Your Results

> Available Now At

> Format

▼ eContent Collection

Hoopla

Libby/OverDrive

Axis 360

Kanopy

Must Do **Should Do** **Could Do**

Call to action, feedback, new resources
Add: Aug 4, 2021 ID:87336

Video Lecture, Assigned as Book on Moodle
Add: Mar 21, 2022 ID:90711

Report for missing items
Add: Nov 17, 2021 ID:88948

Pages for all library systems
Add: Aug 4, 2021 ID:87332

Display account lists in Aspen
Add: Oct 25, 2022 ID:92002

Linked account improvements

Parsons

Mapzen not in review
Add: Jul 21, 2022 ID:92002

Project: Qualitative, Planning System, Incident System
Add: Apr 8, 2022 ID:92002

Continuation for articles
Add: Aug 4, 2021 ID:92002



E-RESOURCE ADVISORY

OLIVIA MONTOLIN
SWAN E-RESOURCES CONSULTANT

Highlights 2023

Marketing electronic resources

E-Resources
EBSCO

Search by product (database) name and filter by resource type for quick access to print bookmarks, handouts, posters, and so much more! Many of these allow for libraries to upload logos and type in additional information.

- [EBSCO Connect Promotional Materials](#)

Consumer Reports

Available graphics and printable, editable materials for spreading the word about your subscription.

- [ConsumerReports.org Promotion Kit](#)

ComicsPlus

ComicsPlus logos and marketing material available for print. These appear to be non-editable, but nice variety of posters and bookmarks, as well as Social Media Posts.

- [LibraryPass Marketing Materials](#)

Axis 360
eRead Illinois

Graphics and editable templates for marketing materials, including posters, signs, and bookmarks.

- [Marketing Materials*](#)

*must be signed in with L2 credentials to view

Baker & Taylor's free library of ready-made resources to print or use on your website or social media channels.

- [Marketing Tools](#)
- [Getting Started with Axis 360](#)

Boundless

Baker & Taylor's collection of brand identity and marketing materials. Includes logos, posters, social media and newsletter graphics.

OpenAthens Administrators

The screenshot shows the OpenAthens Dashboard. On the left is a 'DATA EXPLORER' sidebar with 'Accounts', 'Resources', and 'Saved reports'. The main content area is divided into three sections: 'Top resources' (Last 7 days), 'Total authentications' (Last 7 days), and 'Sessions by country'.

Resource	Total sign-ins
EBSCO Information Services	9
AlsoZ Databases	4
ProQuest, Alexander Street & Chadwyck-Healey databases	1
ProQuest: Historical Newspapers and Ancestry Library/Artif...	1

Total authentications: 10

Sessions by country: A world map showing sessions from various countries, with the United States and Canada highlighted in dark blue.

Open Access Resources Project

Open Access Resources

Definition: Resources that are freely available for viewing and/or use.

Goal: Develop a list of resources for libraries to get started with the following checklists for recommendations:

- Standards
- Maintenance
- Discoverability

Standards

Checklist for the evaluation criteria for electronic resource selection:

- Accuracy:** Is the information error-free? Are the sources clearly identified and presented to the user?
- Additional linked resources:** Are hyperlinks present? If so, are they working? Is it explicit when the user is leaving the resource site to connect to another website?
- Authority:** Who is responsible for creating, compiling, or publishing the content?
- Currency:** Is the resource updated regularly?
- Quality:** Is the resource organized in an effective way? Does it contain features such as directories, indexes, browse functions, or user assistance functionality?
- Transparency:** If you must enter an email or sign-up for an account, is it free? Does the user have full access to the resource, or are they prompted for payment for full-access use?

Maintenance

Checklist for maintenance of open access resources:

- Broken links:** Take time to check for broken links for the resource itself.
- Last updated:** When was the last time the website was updated? Or content/articles available in the resource?
- Need for resource:** Is this resource still needed for your library users?

Discoverability

Checklist for discoverability of open access resources:

- Integration:** Can the resources be turned on in EBSCO Discovery Service (EDS) for integration into the Aspen catalog?
- Placards:** Can this be turned into a placard for placement in the Aspen catalog?