SWAN RFID User's Group Meeting

Downers Grove Public Library – 1050 Curtiss St, Downers Grove, IL 60515 April 25th, 2019 10 A.M.

Meeting Notes

1. Call to Order and Welcome

Attendance:

Ian Nosek, Steven Schlewitt, Dawne Tortorella, Vickie Totton, Michael Szarmach (SWAN)

Rebecca Bartlett (LGS)

Marcin Terlik (OPS)

Amy Prechel (DGS)

Amanda Kaiser, Brian Dunk (SCD)

Stephanie DeYoung, Kerry Halter (BLD)

Catherine Synowicz (LPS)

Christine Sporleder (BDD)

Janet Miranda (GVD)

- 2. Introductions
- 3. Discussion of new/upcoming RFID implementations
- 4. Overview of PV Supa product/installation St Charles (Brian)
 - Discussion of PV Supa
 - Backstage staffing outsourced for tagging
 - o Equipment will interface with current Cen-Tec self-check installations
 - PV Supa also available at Indian Trails
 - Discussion of current progress
 - o 320,000 items to tag, weeding is allowing for further reduction
 - First two weeks of May to complete installation
 - (Off-topic) Multi-disc set tagging discussed
 - Most libs usually only tag one disc, some tag artwork
 - Discussion of how returned materials would be handled
 - (Off-topic) Question regarding RFID pad integration with WF

- Is Envisionware natively integrated in new version? Further investigation needed.
- Question addresses: How to note that items have been tagged?
 - Tag paired with barcode, but no changes to item record to indicate completion
 - o Dot stickers often used to visually signify tag is in-place
- Discussion of inventory wands ensued.
- 5. Automated Materials Handler discussion Any existing RFPs? Geneva
 - Discussion of sorter support and maintenance ensued.
 - Common maintenance of sorter
 - Minimal noted from BLD
 - "Wipe down belts and glass"
 - Fountaindale vacuums daily
 - GVD is seeking an RFP template for RFID
- 6. Issues with transparent security gates, self check floorplan layouts. La Grange
 - Options to make gates more visually noticeable were discussed
 - Tape or vinyl on gates
 - Angled implementations
 - Upgraded hardware allowing for longer distance
 - Question regarding Bibliotheca software
 - Does new software integrate with WF or need to sideload/switch?
 - Bibliotheca "Staff Connect" is directly integrated, no toggle necessary
 - Discussion of self-check paid maintenance and options for upgrades
- 7. Discussion of vendors
 - a. Positive/negative interactions
 - i. MK Solutions name changes noted
 - ii. Various ongoing issues noted with Bibliotheca support
 - b. Any changes to existing setups
- 8. RFID panel at SWANx addressed looking for panel participants

9. Tour of Downers Grove Public Library – Amy Prechel