Chat Log   C:\Users\dawne\OneDrive - System Wide Automated Network\Desktop\Documents\ChatLog SWAN Members Fireside Chat _ COVID_19 Update 2020_04_14 12_04.rtf

Brittany   (to Everyone): 10:57 AM: what am I doing.... having a quarantine birthday!

Judy Bloecks (to Everyone): 10:57 AM: Hi

Tara (to Everyone): 10:58 AM: Happy birthday Brittany!

Emily Foster - Itasca (to Everyone): 10:58 AM: happy birthday Brittany!!

Victoria-RFS (to Everyone): 10:58 AM: Happy birthday!

Brittany   (to Everyone): 10:58 AM: Thanks!!!

Catherine Nemesnyik (to Everyone): 10:58 AM: Happy Birthday

Judy Bloecks (to Everyone): 10:58 AM: happy birthday, Brittany

Debbie Sheehan (to Everyone): 10:58 AM: Happy Birthday Brittany!!

Victoria-RFS (to Everyone): 10:58 AM: Yes! Nice to see/hear you!

Peggy Tomzik (to Everyone): 10:59 AM: Happy Birthday Brittany!   Best wishes to you!

Robin Hofstetter (to Everyone): 10:59 AM: Happy Birthday!

Hayley Rightnowar (to Everyone): 11:00 AM: Happy birthday!!

Kathy Semrick TCD (to Everyone): 11:06 AM: Thank you, Rudy and Vickie for the quick response this weekend!

Tiffany - Crete PL (to Everyone): 11:12 AM: I know you are sending daily reports to libraries with the online registratrion numbers. Just wondering if there is a BCA report we can also run?

Nick A (Itasca) (to Everyone): 11:14 AM: Is everyone in the library is welcome to the forums as long as they have an L2 login?

Tiffany - Crete PL (to Everyone): 11:14 AM: Thanks!

SWAN_Ian (to Everyone): 11:14 AM: Hi, Nick. Yep! Just send us a help ticket and we'll get you setup.

Amy Prechel (to Everyone): 11:15 AM: is there a place for libraries to share their draft reopening plans? Would that be helpful?

Jennifer Cottrill (to Everyone): 11:18 AM: Could someone please share the link to the forums page? I can't find it on the SWAN support website.

Thank you.

Anna Wassenaar (to Everyone): 11:18 AM: https://forums.swanlibraries.net/

Jennifer Cottrill (to Everyone): 11:19 AM: Thanks!

Andy   (to Everyone): 11:20 AM: Is there any talk from federal or state representatives about funding relief for non-profits ?

Joy Anhalt (to Everyone): 11:23 AM: We are thinking of storing returned items on tables in the meeting room to quarantine them and then we will check them in.

Robin O. Wagner (to Everyone): 11:24 AM: How do I sign in to the forums page? It is not taking my SWAN login and password.

Aaron Skog - Exec Dir SWAN (to Everyone): 11:24 AM: I recommend for funding questions, to seek out information on the RAILS Pulse webpage for the COVID-19

Aaron Skog - Exec Dir SWAN (to Everyone): 11:24 AM: https://www.railslibraries.info/issues/178451

Jennifer Cottrill (to Everyone): 11:24 AM: Same here, Robin. I think we have to submit a help ticket for access???

Victoria-RFS (to Everyone): 11:24 AM: Yes submit a ticket

SWAN_Ian (to Everyone): 11:24 AM: Robin, it doesn't use the L2 credentials. it's a separate login/.

SWAN_Ian (to Everyone): 11:25 AM: Send a ticket (help@swanlibraries.net) and we can get you setup.

Robin O. Wagner (to Everyone): 11:25 AM: Thanks Victoria and will do Ian.

Andy   (to Everyone): 11:26 AM: Thanks, Aaron !

Jennifer Cottrill (to Everyone): 11:28 AM: Will this slide of the draft plan be available for reference after this meeting?

Kandice Krettler (to Everyone): 11:28 AM: I think you have recapped everything pretty well.

Victoria-RFS (to Everyone): 11:29 AM: I think you did a good job recapping it. Thanks!

Amy Prechel (to Everyone): 11:30 AM: access to cleaning supplies

(Lysol wipes) is still a big concern for us

Brittany   (to Everyone): 11:32 AM: If you have an amazon account at the library, make sure you are filling out the form they have currently for government agencies to have access to purchasing supplies (we just did, not sure if we will get approved). They are prioritizing government and health care agencies working with the public

Kay (to Everyone): 11:33 AM: is there a way to incorporate date and time of pick up on the hold wrapper?

Amy Weiss (to Everyone): 11:33 AM: I have contacted Amazon and they said they will only sell to healthcare. You need a license number to provide. They would not send to us.

Amy Weiss (to Everyone): 11:34 AM: Brittany, is there someone you talked to or a number to call?

Brittany   (to Everyone): 11:34 AM: My director did it... I can find out and let you know

Amy Weiss (to Everyone): 11:35 AM: Brittany-- I am very interested. aweiss@woodridgelibrary.org

Victoria-RFS (to Everyone): 11:35 AM: I think Lisa mentioned having a form for curbside

Kay (to Everyone): 11:35 AM: thank you

Amy Prechel (to Everyone): 11:36 AM: We've been getting conflicting advise for time windows for quarantining items. 24 hours vs 72. Also most places aren't recommending trying to sanitize items. Been trying to find options for UV sanitation anyway

Karen (to Everyone): 11:36 AM: We have offered curbside for a couple of years. our patrons call when they are in the designated parking spots

Emily Foster - Itasca (to Everyone): 11:36 AM: I know wipes are difficult but I ordered gallons of disinfectant from Garvey's & empty spray bottles so we can still disinfect as we go just not as easily with wipes

Sue Feddersen (to Everyone): 11:36 AM: Thanks Brittany

Jennifer Cottrill (to Everyone): 11:36 AM: @Amy Weiss. The Amazon benefit can only be set up with a business account for a governmental agency. We had to upgrade from a basic account to a business account

to be eligible. It is a higher membership fee per year.

Andy   (to Everyone): 11:36 AM: re: face shields - components can be assembled from 3d printers - the makerspace forum has been covering items for hospitals which include masks - still need plastic for the face shield, but it is assemble-able if you can't find any...

Aaron Skog - Exec Dir SWAN (to Everyone): 11:38 AM: There is an opportunity here for our member libraries with 3D printing to coordinate on some community or library effort on supplies or parts needed for this pandemic.

Brittany   (to Everyone): 11:39 AM: Westmont is currently using two printers to create these items for donation

Jessica (to Everyone): 11:39 AM: RAILS and area libraries are coordinating with AMITA healthcare on 3D printing PPE parts. We have a shared spreadsheet going. One minute while I find the link.

Aaron Skog - Exec Dir SWAN (to Everyone): 11:39 AM: I encourage all of you with ideas or already using your library tools to share those in the forums! you are all very creative

Jane Jenkins (to Everyone): 11:40 AM: We donated filament.

Andy   (to Everyone): 11:40 AM: It's actually underway - Jenn Hovenec   has been doing some great work

Jessica (to Everyone): 11:40 AM: https://docs.google.com/spreadsheets/d/1TkTHFRBMo7h5yledIns0vMF4 pReexkolQ8FPn9V69kA/edit?usp=sharing

Colleen - Homewood (to Everyone): 11:42 AM: We donated filament as well. It was super easy and the pick up was arranged just blocks from my home.

Jessica (to Everyone): 11:44 AM: For other libraries with 3D printers who are interested in the PPE printing initiative, check the archived 3D Printing for the Health Field & Libraries RAILS event: https://www.youtube.com/watch?v=qrCA_hJEUao&t=21s

Victoria-RFS (to Everyone): 11:46 AM: Thank you!

Aaron Skog - Exec Dir SWAN (to Everyone): 11:46 AM: Sorry that Merle was barking so loudly at the moment.

Jennifer Cottrill (to Everyone): 11:47 AM: This is so awesome!!! Thank you.

Vickie (SWAN) Totton (to Everyone): 11:49 AM: If you are one of our current Fine Free libraries and would like to update blocking of patrons at 14 days overdue please open a ticket!

Victoria-RFS (Private): 11:49 AM: I would be happy to talk through the process/tips for smaller libraries going fine free if anyone is unsure

Tony Lucarelli (to Everyone): 11:50 AM: Where do I go to make selections for the optional four? I don't recall receiving anything through e-mail, or did it go to someone else at IPPL?

Colleen - Homewood (to Everyone): 11:51 AM: Can you mke the EBSCO flyer link live here in chat?

Robin Hofstetter (to Everyone): 11:51 AM: <https://support.swanlibraries.net/news/2020-04/69763>

Robin Hofstetter (to Everyone): 11:51 AM: http://www.libraryaware.com/1416/Posts/View/014e1b31-9708-41e6-80 e5-93643fc39f34?SID=

Robin Hofstetter (to Everyone): 11:51 AM: Here's the flyer.

Colleen - Homewood (to Everyone): 11:52 AM: Got it - thanks!

Tony Lucarelli (to Everyone): 11:54 AM: Thanks!

Scott (to Everyone): 11:58 AM: https://www.librarylearning.info/events/?eventID=31304

Izabel Gronski (to Everyone): 12:00 PM: Can someone drop the link to the submission form?

Mala Aiyar (to Everyone): 12:00 PM: Thank you

Susan Crowe (to Everyone): 12:01 PM: Thank you! Be well!

Judy Bloecks (to Everyone): 12:01 PM: thank you

Kandice Krettler (to Everyone): 12:01 PM: Thank you!

Amy Prechel (to Everyone): 12:01 PM: Thank you!

Catherine Nemesnyik (to Everyone): 12:01 PM: Thank you

Victoria-RFS (to Everyone): 12:01 PM: Thanks!

Jane Jenkins (to Everyone): 12:01 PM: Thank You. Bye!

Jill Larson (to Everyone): 12:01 PM: Thank you!

Kaitlyn Frye (to Everyone): 12:01 PM: Thank you!

Aaron Skog - Exec Dir SWAN (to Everyone): 12:02 PM: https://support.swanlibraries.net/news/2020-04/69320

Michelle Hoffmann (to Everyone): 12:02 PM: thanks!

Gabriel Cardenas (to Everyone): 12:02 PM: Thank you guys, stay safe

Sue Ross (to Everyone): 12:02 PM: Thank you!

Nathan Hare (to Everyone): 12:02 PM: Thank you, stay safe everyone!

Hayley Rightnowar (to Everyone): 12:02 PM: Thank you so much! Lots of good information!

Nick A (Itasca) (to Everyone): 12:02 PM: Thanks SWAN

Andy   (to Everyone): 12:02 PM: Thanks guys, stay well !