Chat Log   C:\Users\dawne\OneDrive - System Wide Automated Network\Desktop\Documents\ChatLog SWAN Outreach Users 2020_04_24 10_55.rtf

SWAN Libraries (to Everyone): 9:29 AM: https://support.swanlibraries.net/sites/default/files/meeting/20_04_24/66893/agenda2020-04-24.pdf

Megan Shumaker (to Everyone): 9:39 AM: Yes

SWAN Training (to Everyone): 9:39 AM: https://ilbph.org/

SWAN Training (to Everyone): 9:47 AM: can you use one title for multiple patrons?

Megan Shumaker (to Everyone): 10:03 AM: Do I understand correctly that you bought the cartridges? Out of curiosity, how much do the cartridges cost?

Megan Shumaker (to Everyone): 10:04 AM: Awesome! And then they can keep the books for as long as they need? That's great. Thank you.

Megan Shumaker (to Everyone): 10:06 AM: Some of our patrons use them, but we've never downloaded them like you're describing.

Vickie (SWAN) Totton (to Everyone): 10:06 AM: are patrons able to sign up with BARD without going through the library?

adultserv (to Everyone): 10:08 AM: At Indian Prairie we have one patron using Talking Books. She deals directly with them.

adultserv (to Everyone): 10:12 AM: How come David isn't here today?

SWAN Training (to Everyone): 10:14 AM: Dana can you share with whole group on your one-one-one Zoom sessions you are having?

Megan Shumaker (to Everyone): 10:16 AM: We haven't been, no. Only our director, building manager, and business manager have been allowed in the building with a few exceptions.

Megan Shumaker (to Everyone): 10:17 AM: They've been good.

Megan Shumaker (to Everyone): 10:17 AM: There is a water cooler thing every week though I believe that is more just an open forum for discussing anything that's on your mind.

Vickie (SWAN) Totton (to Everyone): 10:18 AM:

https://support.swanlibraries.net/covid-19/fireside-chats

SWAN Training (to Everyone): 10:18 AM: Water Cooler is a RAILS online meeting

Megan Shumaker (to Everyone): 10:20 AM: Yes, RAILS, sorry I forgot to specify that.

adultserv (to Everyone): 10:21 AM: Indian Prairie does not do programs at facilities so we haven't looked into virtual programs.

adultserv (to Everyone): 10:27 AM: Indian Prairie - I have called our individual patrons to touch base and let them know about digital offerings.

Megan Shumaker (to Everyone): 10:29 AM: As of right now, we are planning on offering curbside when we are able, not sure if that will be a permanent thing or not, though.

Vickie (SWAN) Totton (to Everyone): 10:31 AM: https://www.librarylearning.info/events/?eventID=31299

Megan Shumaker (to Everyone): 10:33 AM: Not for outreach specifically

Megan Shumaker (to Everyone): 10:33 AM: Yes, we have storytimes and we'll be doing a virtual book club

Megan Shumaker (to Everyone): 10:33 AM: and having some presenters do their programs over zoom

Megan Shumaker (to Everyone): 10:33 AM: Not yet, we're working on the book club

Megan Shumaker (to Everyone): 10:34 AM: You know, I'm not sure exactly how the youth department is doing that.

Tiffany H (to Everyone): 10:34 AM: @Matteson we do virtual not specifically utreach but story times, yoga class, genealogy class and tech tuesdays where we discuss our databases all staff ran.

SWAN Training (to Everyone): 10:35 AM: https://programminglibrarian.org/articles/online-story-time-coronavirus-it%E2%80%99s-fair-use-folks

Megan Shumaker (to Everyone): 10:35 AM: Some of the publishers are saying that you can use their content, but you have to notify them first.

Tiffany H (to Everyone): 10:37 AM: We discuss our online databases/websites we offer like kanopy, hoopla, etc.

adultserv (to Everyone): 10:37 AM: Indian Prairie - virtual book club, movie discussions, how to use zoom,

Megan Shumaker (to Everyone): 10:38 AM: We're going to use Hoopla for our book club. They have a book club selection with additional materials related to the author and discussion questions etc.

Megan Shumaker (to Everyone): 10:40 AM: I think it will. Eventually, once they have a vaccine, I honestly think it will go back to semi normal

adultserv (to Everyone): 10:40 AM: Because in person programs canceled talking to presenters about virtual. Continuing Great Decisions program on-line.

SWAN Training (to Everyone): 10:43 AM: my screen froze

Megan Shumaker (to Everyone): 10:48 AM: Apparently I don't have an account for the Swan forums. Any idea how I can set one up? I don't see an option to create one.

SWAN Training (to Everyone): 10:49 AM: send in a support ticket to help@swanlibraries.net asking for an invite

Megan Shumaker (to Everyone): 10:49 AM: Perfect, thanks!

SWAN Training (to Everyone): 10:53 AM: Support site holds all official agenda, minutes, packets - it serves as OMA repository