SWAN Advisory: Discovery and User Experience

Thursday, July 23, 2020, 1:30 PM – 3:30 PM

Online

Register on L2 - https://global.gotomeeting.com/join/624641197

Chair:

Tara Wood, SWAN

I. Welcome and introductions – 5 minutes
II. Aspen Discovery update – 10 minutes
    a. Test instance installed!
    b. Patron account features
    c. Staff training session

Complete.

Catalog setup, marc imports, record grouping, Syndetics integrations, and patron account features.

In Progress.

Individual catalogs, eResource integrations, EDS interface, masquerade feature, SWAN staff configuration training.

Milestones

Completed: test instance, personals, search query set

TBD: expert review and configuration, usability testing for staff and patrons, recommendation to the board.

III. Activity: Relevancy Comparison in Enterprise & Aspen – 40 minutes
IV. Activity Discussion – 10 minutes
V. Break – 10 minutes
VI. EBSCO debrief (Robin Hofstetter) – 15 minutes

Robin shared the patron site and reminded libraries to test their links inside the library when they are able to. Links inside the library shouldn't require authentication. On October 7th, there will be a class on reading the EBSCO statistics and using COUNTER 5 for your library reporting needs.

VII. Open forum – 30 minutes
    a. Holds and On Shelf notice in Enterprise
    b. Anything else?

Type - Kelly from Itasca noted there are is no longer a "type" facet, which in LINC contained terms like picture book.
Services that will continue – curbside and chat reference.

Holds – Joy from Downers Grove said they were able to get a grasp now that the library has opened. When the only method for getting a library book was to place a hold they were hit hard by the number of titles placed on hold. It was almost unmanageable at first but has since died down. Ang mentioned that Curbside and virtual programs will stay on long after. She suspects that chat reference will go on as well.

Meeting Online - Aaron Skog asked about meeting online and if it was easier. Many said it easier especially right now to meet virtually but some did miss meeting in person.

Added libraries - The new three libraries will be joining at the end of December. SWAN has been doing work on the ILS to get them on board. There will be some new policies and their library will begin appearing.

VIII. Next Meeting
Thursday, September 24th, 2020, 1:30 PM – 3:30 PM
Aspen staff training, August 20th 1-2:30pm, registration link available on request

Attendees:
1. Susan DeRonne (Glen Ellyn Public Library)
2. Graham Dostal (Tinley Park Public Library)
3. Kerry Halter (Batavia Public Library)
4. Sharon Hrycewicz (Downers Grove Public Library)
5. Jean Jansen (Villa Park Public Library)
6. Michelle Kurczak (Messenger Public Library of North Aurora)

7. Kelly Mueller (Itasca Community Library)
8. Angela Romano (Oak Lawn Public Library)
9. Jason Stuhlmann (Elmwood Park Public Library)
10. Sarah Slack (St Charles Public Library District)
11. Julie Tegtmeier (St Charles Public Library
12. Susan Wisthuff (La Grange Public Library)
13. Valerie Zulevic (Tinley Park Public Library)

SWAN staff in attendance:
1. Scott Brandwein SWAN
2. Sam Dietel SWAN
3. Robin Hofstetter, SWAN
4. Claudia Nickson SWAN
5. Crystal Vela, SWAN
6. Sue Stupar SWAN
7. Aaron Skog SWAN
8. Dawne Tortorella, SWAN