

Chat Log C:\Users\samantha\OneDrive - System Wide Automated Network\Documents\ChatLog Acquisition Users 2021_06_10 10_31.rtf

Amy Weiss (Woodridge PL) (to Everyone): 9:37 AM: can you sort alphabetically by title

Amy Weiss (Woodridge PL) (to Everyone): 9:38 AM: Great!

Ann Marie Lindsey (to Everyone): 9:38 AM: Can you print the acquisition sheet from this wizard, and add our barcode

Kathleen Alberts (to Everyone): 9:40 AM: what's the difference between this and just checking multiple items in the Receive Orders wizard?

Kathleen Alberts (to Everyone): 9:41 AM: ok thanks!

Amy Weiss (Woodridge PL) (to Everyone): 9:42 AM: Kathleen, you cannot alphabetize title in Rec. Orders.

SWAN Vickie Totton (to Everyone): 9:51 AM: <https://support.swanlibraries.net/meetings-trainings/meeting-documents>

SWAN Vickie Totton (to Everyone): 9:53 AM: ILS Configuration page

<https://support.swanlibraries.net/documentation/64749>

Kathleen Alberts (to Everyone): 9:53 AM: We have

Lucas McKeever (Private): 9:58 AM: Hey Sam. I have another meeting at the library so I have to go. Thanks so much and I hope you have a good day!

Margaret Anderson Messenger Lib (to Everyone): 10:08

AM: We order very limited amounts from CPI. Never noticed a problem. But we use the retail price in workflows, pay the discounted price on the invoice.

Becky S. OPPL (to Everyone): 10:10 AM: We just get our discounted price in our B&T POs.

MJ Frank (to Everyone): 10:10 AM: We get discounted price from B&T when using EDI

MJ Frank (to Everyone): 10:11 AM: It's been so long, I don't remember. Sorry.

Becky S. OPPL (to Everyone): 10:11 AM: Same, it's been that way for a long time.

MJ Frank (to Everyone): 10:12 AM: Possibly talk to Curt. He's pretty up to date on this stuff.

Laura Folliard (to Everyone): 10:13 AM: Is anyone experiencing delays in getting their B&T shipments?

Sandra Alsip Merrionette Park Public Library (to Everyone): 10:13 AM: Yes!

Kathleen Alberts (to Everyone): 10:13 AM: Yes. lol.

Becky S. OPPL (to Everyone): 10:13 AM: Yes, we are very delayed from B&T. Shipments are intermittent and mostly everything is way after release date.

MJ Frank (to Everyone): 10:14 AM: We haven't but I understand if you have any processing done, it does delay it

Lauren Kay - Cicero Public Library (to Everyone): 10:14 AM: We haven't had any issues with delays, but we do not do pre-processing.

Becky S. OPPL (to Everyone): 10:14 AM: Even our books

that only get covers on dust jackets are delayed.

Kathleen Alberts (to Everyone): 10:15 AM: We do pre-processing on everything so that might be a big part of it

Marcy Biala (to Everyone): 10:16 AM: For those who use Ingram, have there been similar delays?

Becky S. OPPL (to Everyone): 10:17 AM: Our other main vendor is Midwest Tape and they don't seem to be having any problems.

Ann Marie Lindsey (to Everyone): 10:17 AM: Glen Ellyn does not have pre-processing with any vendor. We do all processing in-house. Therefore, we have no issues getting our materials from Ingram.

Marcy Biala (to Everyone): 10:17 AM: Yes -- same response

Marcy Biala (to Everyone): 10:18 AM: Yes

Margaret Anderson Messenger Lib (to Everyone): 10:21 AM: BT is a freight surcharge, not a full shipping charge.

Becky S. OPPL (to Everyone): 10:24 AM: Do we know if Ingram could handle branch libraries? We have more complicated order grids in B&T because of ordering for our branches.

Becky S. OPPL (to Everyone): 10:25 AM: We aren't talking about it, just curious in case we do.

Becky S. OPPL (to Everyone): 10:26 AM: That would be great, thanks.

Sandra Alsip Merrionette Park Public Library (to Everyone): 10:28 AM: yes and yes

Colleen White--Oak Park PL (to Everyone): 10:30 AM:

Thank you!

Susana Leyva (PHS) (to Everyone): 10:30 AM: Thank you!

Kathleen Alberts (to Everyone): 10:30 AM: Thanks!

Marcy Biala (to Everyone): 10:30 AM: Thank you!

Becky S. OPPL (to Everyone): 10:30 AM: Thank you!