

**Chat Log C:\Users\samantha\OneDrive - System Wide
Automated Network\Documents\ChatLog Acquisition Users
2021_10_14 10_51.rtf**

SWAN Libraries (to Everyone): 9:32 AM: Hi everybody, we're giving it a few minutes this morning and will get started at 9:35. Thank you all for joining!

Kathleen Alberts (to Everyone): 9:37 AM: Kathleen Alberts - Technical Services Assistant at Alsip-Merrionette Park - I have no microphone :(

Marie Costuna (to Everyone): 9:38 AM: Hi, I'm Marie Costuna from Carol Stream Public Library.

Laura Folliard (to Everyone): 9:38 AM: Morning! No mic!

MJ Frank (to Everyone): 9:40 AM: Hi, MJ Frank, from Franklin Park Library, Acquisitions and Cataloging Associate.

Bev McClaskey--Peoria Public Library (to Everyone): 9:40 AM: Bev McClaskey--Acquisitions Clerk for Peoria Public Library. I'm here to lurk:-)

Laura Folliard (to Everyone): 9:59 AM: Can you also please provide the steps you took to get to the screen where the changes need to be made? Thanks.

Kathleen Alberts (to Everyone): 10:00 AM: I didn't know it existed.

Laura Folliard (to Everyone): 10:00 AM: Not that I am aware of

Jaclyn Latham (to Everyone): 10:00 AM: I do. And I believe some selectors

SWAN Libraries (to Everyone): 10:22 AM:

<https://support.swanlibraries.net/documentation/64746>

Marie Costuna (to Everyone): 10:34 AM: Please display CSD

Marie Costuna (to Everyone): 10:35 AM: Thanks.

Lucas McKeever (to Everyone): 10:40 AM: Haha Thank you, Vickie

Lucas McKeever (to Everyone): 10:42 AM: Any order with processing placed since a month ago are 0% fulfilled

Grude, Susan (to Everyone): 10:43 AM: At Carol Stream, our processed items are about 2 weeks out...items with hold are ordered nonprocessed

and we are getting them in about 1 week

Lucas McKeever (to Everyone): 10:43 AM: we get many of our items sent without processing at this point

Bev McClaskey--Peoria Public Library (to Everyone): 10:43 AM: We ended up taking processing off of our adult BT orders and switching the bulk of our Automatically Yours Authors to Ingram.

Kathleen Alberts (to Everyone): 10:43 AM: We seemed to be caught up, but now we are pretty dead and not getting anything. I'm finding out why from Baker and Taylor

Grude, Susan (to Everyone): 10:43 AM: Midwest Tape seems to have shipping delays

Bev McClaskey--Peoria Public Library (to Everyone): 10:45 AM: The thing with BT is that for several years it's been one reason after another. It started way before Covid

Kathleen Alberts (to Everyone): 10:45 AM: Yes. I asked if it was shipping delays or processing and haven't heard anything yet

Linda Ertler (LGS) (to Everyone): 10:46 AM: We were caught up but now haven't had a shipment in weeks.

Kathleen Alberts (to Everyone): 10:46 AM: I'm just terrified when it all comes. I've ordered a lot and hope I don't wind up with 25 boxes at once lol

Bev McClaskey--Peoria Public Library (to Everyone): 10:47 AM: Correct. The issue now is supply chain related but BT has had one issue after another over the past few years...especially if the items needed processing.

Bev McClaskey--Peoria Public Library (to Everyone): 10:48 AM: We have not had an issue with Ingram.

Bev McClaskey--Peoria Public Library (to Everyone): 10:49 AM: Ingram is asking for us to order early and to make sure we are ordering extra copies because second runs may not be feasible from the publishers.

Kathleen Alberts (to Everyone): 10:51 AM: Thanks!

Linda Ertler (LGS) (to Everyone): 10:51 AM: Thank you