



SWAN Interlibrary Loan User Group
Wednesday, February 13, 2019
9:30 am – 12:00 pm
RAILS Main Meeting Room
125 Tower Drive, Burr Ridge, IL 60527

AGENDA

1. Introductions
 - a. Housekeeping (facilities)
2. Review of Interlibrary Loan Methods
 - a. Within SWAN
 - b. Internet Access Libraries
 - c. SHARE Illinois Libraries
 - d. OCLC ILL (In-State and Out-of-State)
3. In-Transit Label
4. Providing standard ILL statistical reporting (discussion - can we provide a standardized dashboard in BLUEcloud Analytics)
5. Support Site Resources
<https://support.swanlibraries.net/documentation/64719>
6. Training Tip: Creating a SWAN Group in OCLC WorldShare ILL for Request Deflection
7. Patron Initiated Requests
 - a. WorldCat Discovery
 - b. Find More Illinois