

SWAN Advisory: Discovery and User Experience (DUX)
Thursday, May 23, 2019

AGENDA

1:30 PM – 3:30 PM

Oak Brook Public Library

1. Welcome and introductions (5 min)
2. Discussion: Article Search Usability Testing at ESS and INS (40 min)
 - a. See the Spring 2019 Usability Test Report
3. BLUEcloud Mobile update (Lauren) (10 min)
4. Best practices for notifying patrons of holds on missing items (Joy)(20 min)
5. Discussion: Gale Courses trial and demo (Robin) (10 min)
6. Discussion: EBSCO Privacy Policy (Robin) (10 min)
7. **Next meeting – June 27th**

