

SWAN Advisory: Discovery and User Experience (DUX)
Thursday, July 25th, 2019

AGENDA

1:30 PM – 3:30 PM

Oak Brook Public Library

1. Welcome and introductions (5 min)
2. BLUEcloud Mobile post-mortem (30 min)
We'll answer these questions, focusing on the larger project rollout with an eye to improve the process for future projects.
 - a. What went well?
 - b. What could be better for the next upgrade or new service rollout?
 - c. What are the next steps?
3. eResources Group planning discussion (15 min)
4. Downloading eBooks in Enterprise – sketching activity (60 min)
5. **Next meeting – August 22nd?**
SWANx is Friday, August 16th and some user groups have canceled meetings for August.

