

## **SWAN Outreach Users Group Meeting**

**Friday, July 26 2019 9:30 a.m.-12:00 p.m.**

**RAILS Burr Ridge**

1. Introductions
2. SWAN Updates
3. Background of your Outreach/Homebound program
  - a. How long have you had an Outreach program at your Library?
  - b. How many outreach patrons does your Library currently serve?
  - c. How many senior facilities/schools does your Library currently serve?
  - d. What are your primary duties in Outreach Services?
4. How does your Library currently use the SirsiDynix Symphony Outreach Module?
5. What do you want the SirsiDynix Symphony Outreach Module to do for your Library?
6. TRAINING: How to use BlueCloud Analytics to assist in your Outreach Services program
7. Sharing Your Library's Community Outreach Initiatives!
8. Upcoming 2019 Meetings
  - Friday, November 15 from 9:30 a.m.-12:00 p.m. – RAILS Burr Ridge