AGENDA
1:30 PM – 3:30 PM
Quail Ridge Conference Room

- No Aaron, Maddy, Molly or Nathalie

1. Welcome, introductions, and designate scribe

2. Holds Available/Copies Available Display
   From Molly; Re-label to be clearer; “All library holds” and “All library copies”; System instead of All libraries? Remove hold information? (probably not) Tinley actually counts the number of TPS holds and tries to tell the patron exactly where they are in line. Tara suggests making the numbers into a sentence, e.g. “There are 123 holds on 16 copies in the entire system”. Take a look at other systems that involve some sort of wait list. Maybe something more general, “high demand” and “low demand”. For now, just change labels.

   Request for Purchase survey: 32 responses. Survey may not have been 100% clear, many didn’t notice sub-formats. Word “Downloadable” unnecessary. May be able to pull additional patron information from Symphony, assuming they fill out their information to agree with what’s in the database. Call it request to purchase, request the item, suggest to purchase, etc. Some libraries may not want to conflate with OCLC ILL request form. Give patron an auto-response? Ang manages overdrive purchase requests and they don’t get back to the patron on it. Tony says Indian Prairie does get back to at least some patrons. Starting to realize that very few libraries would need a SWAN provided form since most have their own forms on their websites. Tony suggests including age range/group.

3. Modal displays, or Goodbye Modal Displays, I Hardly Knew Ya’
   Modal displays are not ADA accessible. May be disabled in responsive design update too. Modal display doesn’t allow you to open detailed display in new tab. What the heck is a modal display?? No one seems to be to heartbroken to see the light box pop up go. Unfortunately, disabling the modal display breaks some things. Some EDS customizations are broken. Graham suggested the ability to click to the next or previous record in the modal display is handy.

   What about the rest of the information in the detailed display? What to do when there is no NoveList content. Most seem to like having the accordions disabled.

4. Upcoming Enterprise profile changes
   a. Prepping for v5.0.0
      3:00 am, March 21st. Tara is asleep. SD is installing Enterprise 5. Will be making some changes to themes and profiles in preparation for that. Apparently we already upgraded web services, and the new version of Enterprise should fix the issues. Hoping harvests will be quicker. Show and tell new 19 5.0 stuff on test instance. Change themes the day before (3/20)
   b. Where’s Waldo Series information?

   Right underneath the title, above the author. DUX chose this completely on their own.

   c. Theme and CSS changes

5. Diner Menu exercise and feedback
   Sharon requested a different shade of green. Maybe... (colors need to be accessible).

6. General discussion of relevant topics
   a. BLUEcloud Mobile update
We are a pilot site. Released last month. Need to get pricing from SD. One app for all of SWAN is no-go. Right now planning to offer SWAN app for those that want it; libraries are free to go on their own if they want, as they have been. Advantage of SWAN app is account management. Integrates ebooks. One price thrown out was $6000 a year for boopsie. Oak Lawn has no app. Indian Prairie trying to negotiate with Communico since so many things aren’t working. Still talk about using Enterprise on mobile devices when responsive design is fully ready. Really want search results to be close to Enterprise.

b. New Topics?
How large is the inflatable SWAN? Dawne says 60”.

c. Next meeting: March 22, 2018, 1:30–3:30
Brian Smith joining us next meeting to talk about SWAN support site. No April DUX meeting. March meeting coincides with PLA in Philadelphia. Move to 3/29 if possible. Check with Brian.