NOTES
1:30 PM – 3:30 PM
Oak Brook Public Library

1. Welcome, introductions, and designate scribe (5 min)
a. Dawne will take notes

2. Book discussion locations (see DUX email list) (10 min)
a. Book Discussion titles are treated differently by our SWAN libraries. As such, behavior suggested by one member library may not be appropriate for the SWAN consortium overall. Since mappings in Enterprise are managed consortium-wide, we need to come to consensus on any recommended changes.

Some patrons are confused by display of “on shelf” status in search results display for Book Discussion titles. Ex:

![Killers of the Flower Moon: The Osage Murders and the Birth of the FBI](https://catalog.swanlibraries.net/client/en_US/ged/search/results?qu=killers+of+the+flower+moon&te=)

Adding to the confusion is the search results display vs detail record display, where “Status” as a label is used differently.
An alternative approach to changing Enterprise wording for Book Discussion is to consider using a Location “Ask Staff.” Both DGS and OLS use alternative approaches to their book discussion “kits.”

Example: DGS (DGS book bag)

1. [DGS book bag]

Example: OLS

[Oak Lawn book club in a bag]

Recommendation from DUX:
• Do not change display label in status from BOOK_DISC and BOOK_DSC since it would adversely affect others
• Consider a survey to see how others are circulating Book Discussion titles and making them available
• Determine why “Status” label on search results page and “Status” label on detail page are different

3. Usability Testing Workshop (90 minutes with break)
   a. Training
      Tara presented an overview of Usability Testing which can serve as a workshop for DUX to present to a wider membership audience and as preparation for conducting usability testing. This presentation is loaded to the Meeting Documents page of the support website (https://support.swanlibraries.net/gov/meetings)
   b. Activity – Bring your own devices, pen, and paper
      Members broke into 3-person teams and had assignments (interviewer, interviewee, notetaker). Using Airbnb as an example, triads went through the process of performing a 10-minute usability test, recording observations, and then recapping findings.
      This example Usability interview/notetaking sheet is also located in Meeting Documents.

4. Wrap up & next steps (15 min)
   a. Planning for the Usability Testing at Oak Lawn and St. Charles is underway. These sessions will be conducted in September and Tara will be working with both libraries on logistics and final interview scripts. Tara will conduct the interviews and library staff will be notetakers.
   b. Discussion on how to share this training and the importance of Usability Testing with administrators and other staff. We might consider leading a more formal presentation with a short usability test they can observe – then present the overview – then provide an activity/exercise to practice conducting.

5. Next meeting – October
   a. September meeting canceled

Attendees:
• Madeleine Belk (Tinley Park)
• Molly Bitters (Eisenhower)
• Mary Clapp (Sugar Grove)
• Graham Dostal (Tinley Park)
• Erin Damm (Villa Park)
• Sharon Hrycewicz (Downers Grove)
• Heidi Krueger (St. Charles)
• Angela Romano (Oak Lawn)
• Jason Stuhlmann (Elmwood Park)
• Tara Wood (SWAN)
• Scott Brandwein (SWAN)
• Lauren Levaggi (SWAN)
• Dave Pacin (SWAN)
• Michael Szarmach (SWAN)
• Dawne Tortorella (SWAN)