1. Call to Order and Welcome
2. Introductions
3. SWAN IT Updates
   a. Downtime Report
   b. SWAN Infrastructure Upgrade Project
   c. Symphony 3.5.3 Upgrade
   d. Overnight Maintenance & Reports
   e. Mobile Platforms and BLUECloud Mobile
   f. Vendor Integrations
4. WorkFlows 3.5.3 Installer Walkthrough
5. Open Forum Discussions
   a. Web Content Filtering
   b. Microsoft SharePoint