1. Call to Order, Roll Call

2. Introduction of Visitors/Public Comment

   Public comment is allowed at SWAN meetings

3. Action Item – Acceptance of the October 19, 2018 SWAN Board Meeting Agenda (Exhibit pgs. 1-2)

   RESOLVED, THAT THE SWAN BOARD ACCEPTS THE OCTOBER 19, 2018 SWAN BOARD MEETING AGENDA AS PRESENTED

4. Action Item – Approval of SWAN Financials, August (Exhibit pgs. 3-9)

   a. Balance sheet and detail of expenditures for August, September 2018
   b. Approval of the payment of bills for September 1, 2018 through October 12, 2018 in the amount of $186,761.61

   RESOLVED, THAT THE SWAN BOARD APPROVES THE PAYMENT OF BILLS FOR SEPTEMBER 1 THROUGH SEPTEMBER 30, 2018 AND ACCEPTS THE BALANCE SHEET AND DETAIL OF EXPENDITURES FOR SEPTEMBER 2018

5. Action Item – Acceptance of the September 21, 2018 SWAN Board Meeting Minutes (Exhibit pgs. 10-14)

   RESOLVED, THAT THE SWAN BOARD ACCEPTS THE SEPTEMBER 21, 2018 SWAN BOARD MEETING MINUTES AS PRESENTED

6. Action Item – Acceptance of the October 12, 2018 SWAN Special Board Meeting Minutes (Exhibit pgs. 15-19)

   RESOLVED, THAT THE SWAN BOARD ACCEPTS THE OCTOBER 12, 2018 SWAN SPECIAL BOARD MEETING MINUTES AS PRESENTED

7. Action Item – Approve changes to the SWAN Circulation Policy (Exhibit pgs. 20-23)

   RESOLVED, THAT THE SWAN BOARD APPROVES THE SWAN CIRCULATION POLICY AS PRESENTED TO BE EFFECTIVE IMMEDIATELY

8. Discussion Item -- SWAN Membership Survey Analysis (Exhibit pgs. 24-76)
9. Discussion Item – Analysis of IPLAR Data (Exhibit pgs. 77-80)

10. Discussion Item – Recommendations on Identity, Mission, & Vision

11. Reports
   a. Board President Report
   b. Executive Director Report (Exhibit pgs. 81-84)
   c. Operations Report (Exhibit pgs. 85-95)
   d. Treasurer Report
   e. Board Calendar (Exhibit pgs. 96-99)

12. Discussion Item – BLUEcloud Mobile Pricing (Exhibit pgs. 100-108)

13. Information Item – FY20 RAILS LLSAP Grant (Exhibit pgs. 109-112)

14. Information Item – SWAN Reserves Worksheet (Exhibit p.113)

15. Next Board Meeting
   The next SWAN Board Meeting will be held on November 16, 2018 at SWAN Quail Ridge at 9:30 a.m.

16. Adjournment

*All agenda items may be acted upon by the SWAN Board

<table>
<thead>
<tr>
<th>SWAN Board Member</th>
<th>Library</th>
<th>Office</th>
<th>Term Expires</th>
</tr>
</thead>
<tbody>
<tr>
<td>Jamie Bukovac</td>
<td>Indian Prairie Public Library</td>
<td>Treasurer</td>
<td>July 1, 2020</td>
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<tr>
<td>Julie Milavec</td>
<td>Downers Grove Public Library</td>
<td></td>
<td>July 1, 2021</td>
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<tr>
<td>Ted Bodewes</td>
<td>Thomas Ford Memorial Library</td>
<td>President</td>
<td>July 1, 2020</td>
</tr>
<tr>
<td>Stacy Wittmann</td>
<td>Eisenhower Public Library District</td>
<td>Vice President</td>
<td>July 1, 2021</td>
</tr>
<tr>
<td>Rich Wolff</td>
<td>Tinley Park Public Library</td>
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<td>July 1, 2019</td>
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<tr>
<td>Doug Losey</td>
<td>Hillside Public Library</td>
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<td>July 1, 2019</td>
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<tr>
<td>Tiffany Verzani</td>
<td>Elmwood Park Public Library</td>
<td>Secretary</td>
<td>July 1, 2019</td>
</tr>
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