SWAN ILL Users
Agenda

Tuesday, February 11, 2020, 9:30 AM – 12:00 PM
RAILS – Burr Ridge
Register on L2 - [https://www.librarylearning.info/events/?eventID=30271]

Chairs:
- Holly Szpara, co-chair, St. Charles Public Library District
- Helen Pinder, co-chair, Resource Sharing Consultant, SWAN

I. Welcome and introductions
II. Find More Illinois, Update & Demonstration – Jessica Nawrocki, Frankfort Public Library District
III. Using Interlibrary loan Fee Management (IFM) to facilitate out-of-state and special request processing – Holly Szpara, St. Charles Public Library District
IV. Coordination of Library Closings and impact on ILL

Break

V. Discussion on mediation of lost/damaged items – workflow exercise, facilitated by Dawne Tortorella and Helen Pinder, SWAN

VI. Next Meeting
Wednesday, June 3, 2020, 9:30 AM – 12:00 PM (RAILS – Burr Ridge) - Register on L2 [https://www.librarylearning.info/events/?eventID=30272]