



SWAN ILL Users Agenda

Tuesday, February 11, 2020, 9:30 AM – 12:00 PM

RAILS – Burr Ridge

Register on L2 -<https://www.librarylearning.info/events/?eventID=30271>

Chairs:

- Holly Szpara, co-chair, St. Charles Public Library District
- Helen Pinder, co-chair, Resource Sharing Consultant, SWAN

- I. Welcome and introductions
- II. Find More Illinois, Update & Demonstration – Jessica Nawrocki, Frankfort Public Library District
- III. Using Interlibrary loan Fee Management (IFM) to facilitate out-of-state and special request processing – Holly Szpara, St. Charles Public Library District
- IV. Coordination of Library Closings and impact on ILL

Break

- V. Discussion on mediation of lost/damaged items – workflow exercise, facilitated by Dawne Tortorella and Helen Pinder, SWAN
- VI. Next Meeting

Wednesday, June 3, 2020, 9:30 AM – 12:00 PM (RAILS – Burr Ridge) - Register on L2

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