



# SWAN Advisory/Users: Public Services Users Agenda

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Thursday, February 20, 2020, 1:30 PM – 4:00 PM

RAILS Burr Ridge

[Register on L2](#)

**Chair:** TBD, first meeting coordinated by Tara Wood and Crystal Vela

I. Welcome and introductions

Go around the room and share your:

- i. Name
- ii. Library
- iii. What you do
- iv. Recent service success and a recent service fail

II. Discussion of goals for this group

- What are the issues would you like this group to discuss?
- What are issues that are not being addressed in other SWAN membership meetings?

III. Establish chair and co-chair(s) for the group

- Discuss chair/co-chair expectations
- Discuss SWAN staff role
- Vote if needed

IV. Dot vote activity: Plan future meeting topics

- Goal: define future meeting topics and people to lead discussions

V. Next Meeting (if chair established)

Thursday, May 21, 2020 1:30 PM – 4:00 PM (RAILS Burr Ridge)- [Register on L2](#)