

# SWAN Fireside Chat



March 31, 2020

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## Topics

- Online Patron Registration – Demonstration & Statistics
- SWAN Online Forums Update
- Patron Messaging
- RAILS Resources
- eResources Update
- SWAN eXpo

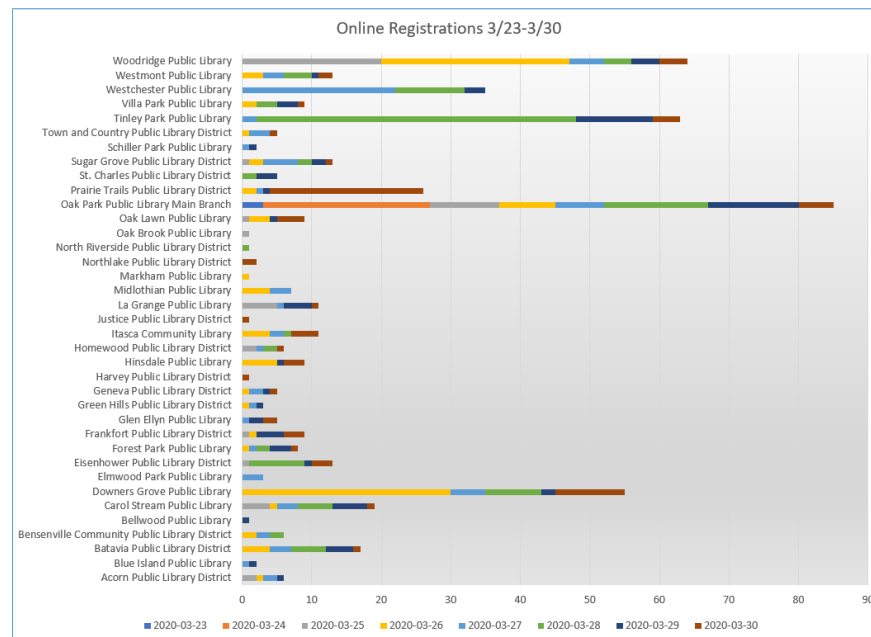
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## Online Patron Registration As of 3/30

37 Libraries  
participating

529 patron  
accounts created



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## SWAN Community Forums

- 58 users added since last week!
- Rebecca has an emoji prize coming for being the coolest community partner this week



SWAN Community Forums

Week MAR 23 - MAR 30

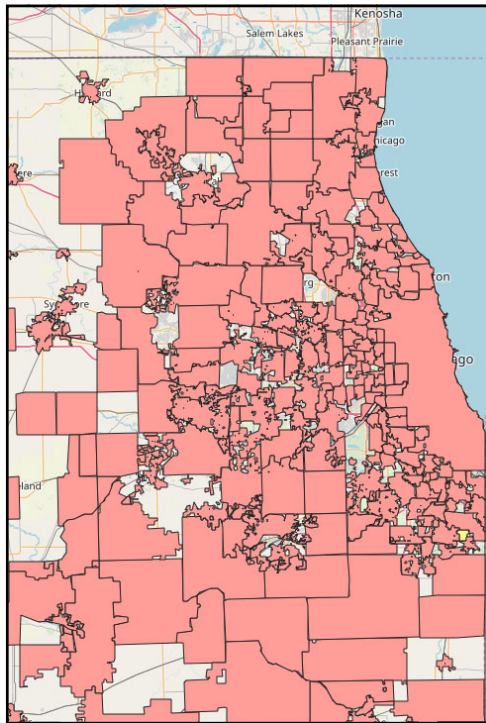
186 users

filter by username

	Received	Given	Topics	Replies	Viewed	Read	Visits
LGS_bartlett Rebecca Bartlett	0	0	1	0	10	24	2
mcichantk Meg Cichantk	0	0	0	0	10	24	5
forumadmin	0	0	0	0	12	20	5
bstevens Beth Stevens	0	0	0	0	5	17	1
jyoung Jane Young	0	0	0	0	8	16	1
jfrazier Jessica Frazier	0	0	0	0	8	15	1
SWAN-Dawne Dawne Tortorella	0	0	0	1	6	15	2

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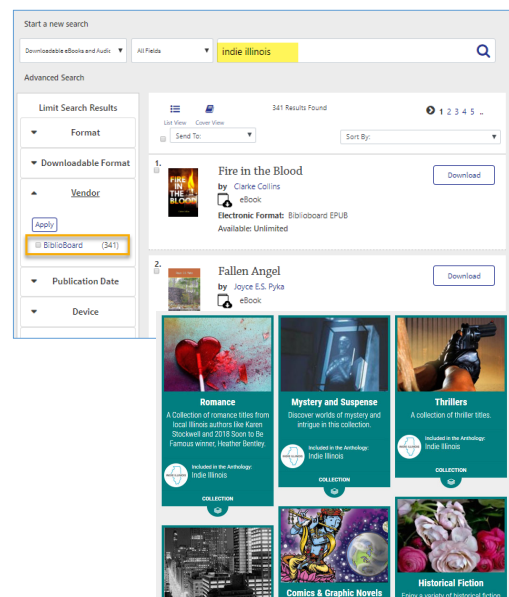
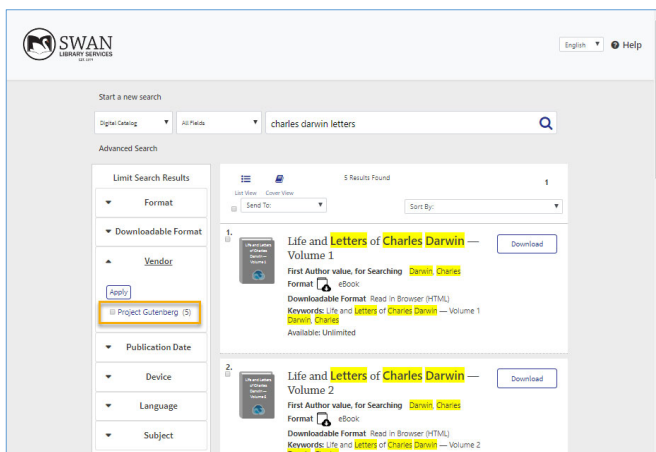
## RAILS Information

- Library Pulse > COVID-19
- RAILS Delivery
- Virtual Services Survey:  
<https://www.railslibraries.info/webform/virtual-program>

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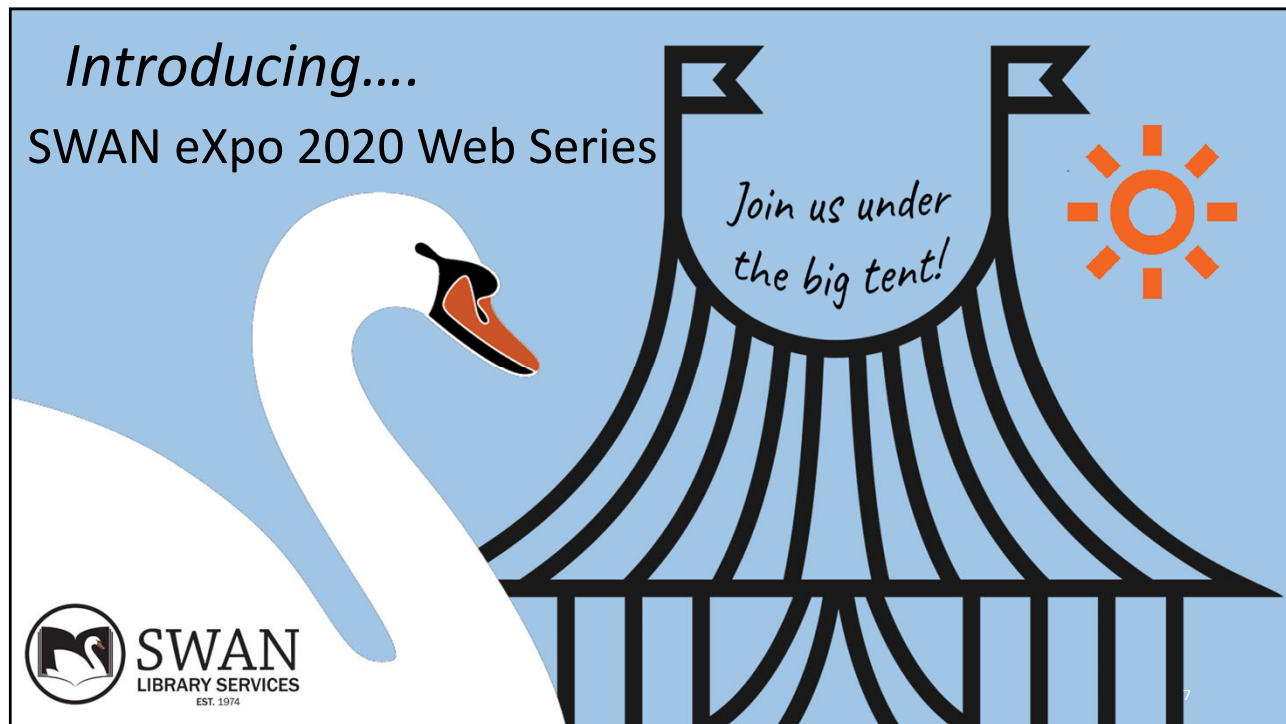
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## eResources Update

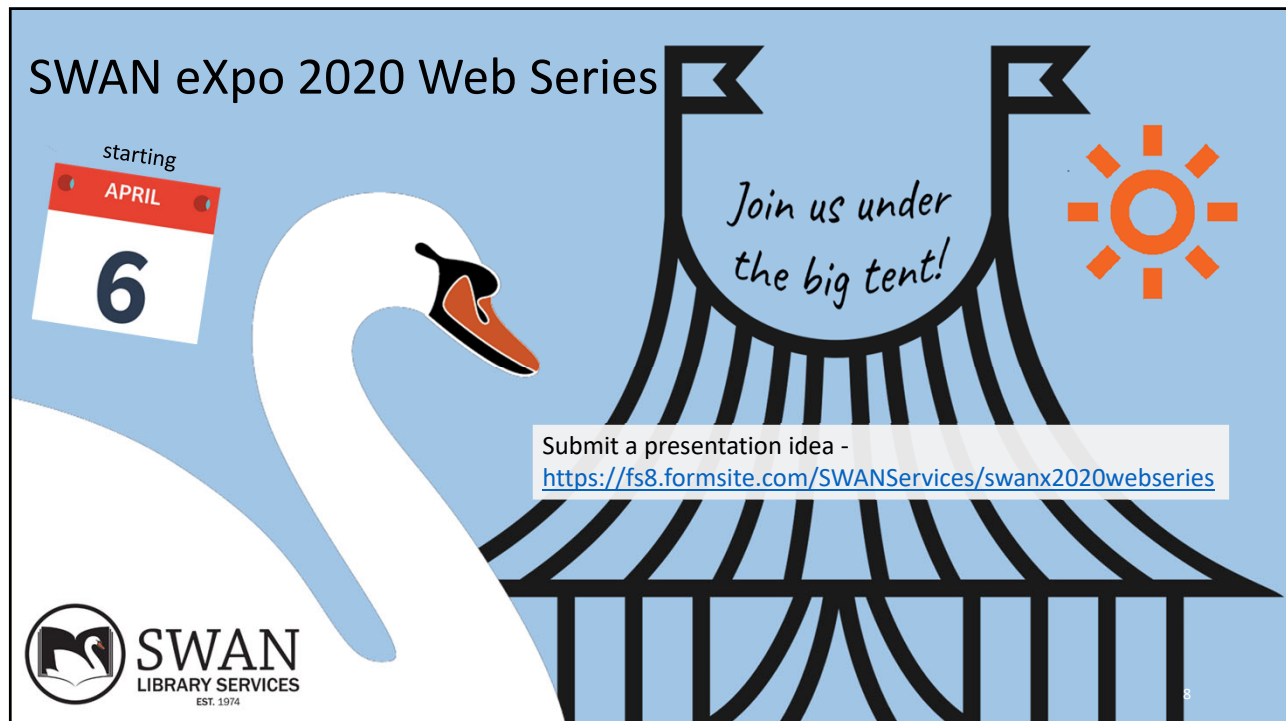


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## Questions & Follow-up

Send questions to our online ticketing system at [help@swanlibraries.net](mailto:help@swanlibraries.net)

Visit the SWAN Support Site for access to recorded sessions.

<https://support.swanlibraries.net>

Submit a request for additional training topics.

Help > Request Forms > Request Training or Consultation

Check the SWAN training calendar for upcoming trainings. If you don't see what you're looking for, request a training or an onsite consultation for an in depth review of your library's work processes.

Name \*

Email address

Library

I'd like to request ... \*

☒ Training  
☐ Consultation

Training details  
 Describe what you topics you would like to learn about.



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