

Thursday, April 23, 2020, 1:30 PM – 3:30 PM Go To Meeting Register on L2 - <u>https://www.librarylearning.info/events/?eventID=30268</u>

## Chair:

Robin Hofstetter, SWAN

- I. Welcome and introductions
- II. Supply and demand for electronic resources during the pandemic. How are you assessing user needs and meeting the demand?
- III. Budget. What are you doing now and how are you planning ahead?
- IV. Patron authentication for remote access. The types we use and how you can determine user access upon initial setup with the vendor or make changes now to remove barriers.
  - SIP2 and Web Services
  - Open Athens
  - Vendor supplied customer ID
- V. eBook and digital audio platform proliferation. Adding multiple vendors and platforms to Enterprise or the Mobile App. I wish SimplyE could solve our issue. Why it can't (yet). What we can and cannot change about Enterprise. Where we are with working toward a better user experience.
- VI. Next Meeting

Thursday, June 25, 2020, 1:30 PM – 3:30 PM (Burr Ridge) - Register on L2 <u>https://www.librarylearning.info/events/?eventID=30269</u>