Question Asked	Answer Given	Answerer
Can you do a global change of digital cards to regular patron type with a shortened due date?	No, but you should refer to your daily report sent to the library to verify these registered e-cards to convert them to full registration. A tool that was shared in a SirsiDynix forum for libraries wanting to verify registration documents while keeping social distance was a phone magnifier on Amazon - staff said they use this to help magnify documents without need to touch/exchange from a distance. This was the product recommended by one library - https://www.amazon.com/Magnifier-Projector-Gaming-Foldable-Amplifier-Supports-Smartphones/dp/B07YD4JHYF/ref=sr_1_14?crid=RREO7WW8TQ34&dchild=1&keywords=cell+phone+magnifier+screen&qid=1590012634&sprefix=cell+phone+magnif%2Caps%2C157&sr=8-14%3E	Aaron Skog
Is anyone thinking about how they might do voter registration - perhaps outside?	This is a great question for the SWAN Community Forums!	Aaron Skog
This was a question we had about curbside... "SWAN's Curbside form says These changes will go into effect on Tuesday of the week you plan to start offering curbside. Libraries can prep material on Tuesday, starting curbside on Wednesday of the week changes are activated. Please submit your request the week prior to your planned start of curbside pickup.'	We request starting a week early so that your staff have time to prep material prior to starting your curbside service. When we "turn on" curbside we basically 1) update your Days Closed which starts populating your OnShelf List Items (Pull List) 2) we unsuspend patron holds,3) we get Curbside Communicator request for configuration to Unique, 4) work with you on personalized wording for your checkout receipt which can be emailed to patrons, 5) update your Enterprise banner, and 6) start a dialog through Help ticketing to make sure you are all set for your start.	Dawne Tortorella
So if we requested June 8th, we can't start until June 10th? Can we change our start to June 1st still?	If you would like to move up your activation date please open a ticket (help@swanlibraries.net) to request the change. We designed the reopening in this way to allow for you to process the items on your holdshef since March on Monday, then on Tuesday you are able to start pulling your Onshelf Items pull list.	Vickie Totton
What email should curbside confimation be coming from? I don't think I ever got a confirmation email.	I asked Ginny to follow up this week, as she had not confirmed with all orders put in.	Aaron Skog
Can we donate 3D printed PPE?	It is nice of you to offer, but I would prefer to keep the SWAN PPE provided limited to what I have now. Perhaps add this to the SWAN Community Forums? I know Rudy Host put in a nice post about 3D printed masks there.	Aaron Skog
I know you picked 7/4 as expiration of patron records expiring during the shelter in place because it was easy to remember, but since libraries are closed that day, and people won't be able to contact libraries to renew, might you choose a different day as it gets closer? Now that we have trained people to enjoy easy digital acess to material, they might get upset on 7/4 when they are cut off and have no recourse.	Any patron with an expiration date of July 4 will be further extended sometime in June. We do not want any patron record to expire before libraries are open to patrons for further verification.	Vickie Totton
Just FYI it doesn't seem temp library cards have been extended to 8/31 yet, I created a card as a test and it still lists 7/2 as the expiration date.	The ONLINE patron records will be updated to August 31 on Monday, June 1	Vickie Totton
Random question while you are here...SWAN Quarterly next week will be virtual, correct?	The directors/administrators will meet online 6/4 and the agenda will be posted this week. It will be more of an online networking event for you all.	Aaron Skog