

Chat Log C:\Users\dawne\OneDrive - System Wide Automated Network\Desktop\Documents\ChatLog SWAN ILL Users 2020_06_03 10_38.rtf

Susan Crowe (to Everyone): 9:33 AM: Hi, don't have a mic on my desktop. I'm Susan Crowe from La Grange Public Library. Busy with our 2nd week of curbside

Tiffany Crete PL (to Everyone): 9:34 AM: She doesn't have mics

Tiffany Crete PL (to Everyone): 9:34 AM: mic

Mary F (to Everyone): 9:34 AM: Hi, Mary F. from Batavia Public Library

Tiffany Crete PL (to Everyone): 9:34 AM: Nope we are just lurking

laurie gornik (to Everyone): 9:36 AM: hi--Laurie from GEPL. averaging 60-70 pickups--so happy for our driveup window

laurie gornik (to Everyone): 9:38 AM: feels like a lot to us too!!!

Mary F (to Everyone): 9:38 AM: Mary F. Batavia update - We opened today, and there will be a BLM event in downtown Batavia, so we will close for the afternoon today.

Jessica (to Everyone): 9:42 AM: We got 25 boxes yesterday!

Jessica (to Everyone): 9:43 AM: Frankfort

laurie gornik (to Everyone): 9:44 AM: I got an item from Kansas yesterday.

laurie gornik (to Everyone): 9:45 AM: No-I just saw that it was available out of state and tried

Mary F (to Everyone): 9:49 AM: Batavia hasn't decided when to begin ILL again. Definitely need RAILS.

SWAN Libraries (to Everyone): 9:52 AM:

<https://swanlibraries.sharepoint.com/:p:/g/EV1vQrAfjSINgQ8t3szR3GgB-JkKR2iqsUfW-XH0ae0i-Q?e=APlauW>

laurie gornik (to Everyone): 10:07 AM: I am!!

Debbie Walsh (to Everyone): 10:18 AM: legally, can we share online resources or are there licensing issues that would prevent that?

Julia Gregory (to Everyone): 10:18 AM: Melrose Park allows computer use by appointment.

Debbie Walsh (to Everyone): 10:18 AM: thanks!

Peggy Carey (to Everyone): 10:19 AM: Most all COVID-19 research is, of course, open access.

Debbie Walsh (to Everyone): 10:19 AM: that's what I thought too

laurie gornik (to Everyone): 10:23 AM: Glen Ellyn has 2 mobile computer stations that we roll outside each day-monitored by staff

laurie gornik (to Everyone): 10:24 AM: Awning

Julia Gregory (to Everyone): 10:24 AM: It is only for our residents and we are only able to provide assistance by chat. We have an hour in between appointments for cleaning.

Julia Gregory (to Everyone): 10:25 AM: 2 computer stations available at a time.

laurie gornik (to Everyone): 10:25 AM: Just started this week-a few

Julia Gregory (to Everyone): 10:25 AM: We just started Monday, not a steady flow but we expect usage to go up when people know we are open

Susan Crowe (to Everyone): 10:25 AM: There are moments that are a little too close for my comfort to be honest

laurie gornik (to Everyone): 10:25 AM: lots of parking lot WIFI usage

Julia Gregory (to Everyone): 10:26 AM: People have to wear masks and we try to share as much information about what to expect before they get here.

jeri cain (to Everyone): 10:30 AM: Only maintenance staff are in after 7pm and before 7am

Kathy Semrick (to Everyone): 10:31 AM: Thank you!

Susan Crowe (to Everyone): 10:31 AM: Thank you!

Mary F (to Everyone): 10:31 AM: Thanks for all your hard work.

jeri cain (to Everyone): 10:34 AM: Yikes!

SWAN Libraries (to Everyone): 10:34 AM:

https://www.railslibraries.info/sites/default/files/RAILS%20Delivery%20Plans%20June%202020_0.pdf

Mary F (to Everyone): 10:34 AM: On June 18 and 25, Rails will deliver?

Debbie Walsh (to Everyone): 10:34 AM: Yikes! Good thing it wasn't your

brother!!

SWAN Libraries (to Everyone): 10:34 AM:

https://www.webjunction.org/news/webjunction/realm-happening-now.html?utm_source=SFMC&utm_medium=email&utm_content=REALM+Project+test+plan+and+preliminary+literature+review&utm_campaign=&utm_term=REALM%20Project%20Email%20Updates

Helen Pinder (to Everyone): 10:35 AM: 6/18 and 6/25, yes

jeri cain (to Everyone): 10:36 AM: Thanks!

Peggy Carey (to Everyone): 10:36 AM: Thanks, everyone!

Debbie Walsh (to Everyone): 10:36 AM: Thanks - as always a great gathering!

Susan Krass (to Everyone): 10:36 AM: Nice "seeing" you all! Hope it will be in person next time. Bye!