

**Chat Log C:\Users\dawne\OneDrive - System Wide Automated Network\Desktop\Documents\ChatLog SWAN E\_Resource Advisory 2020\_06\_25 15\_44.rtf**

**Erin (to Everyone):** 1:33 PM: I can see it. I don't have a mic or a camera on my office desktop.

**Kristina (to Everyone):** 1:35 PM: if we already have these ebsco databases will our links change?

**Tara Wood (to Everyone):** 1:35 PM: <https://swanlibraries.net>

**Yuli Melnyk (to Everyone):** 1:36 PM: Will SWAN be doing the maintenance for the databases or do we have to do something internally if we have issues?

**SWAN Libraries (to Everyone):** 1:36 PM: Hi Muffin - Tara's cat

**Kristina (to Everyone):** 1:37 PM: ok thanks

**SWAN Libraries (to Everyone):** 1:38 PM: <https://support.swanlibraries.net/documentation/70949>

**Yuli Melnyk (to Everyone):** 1:38 PM: In my experience EBSCO has issues a lot with broken links

**Yuli Melnyk (to Everyone):** 1:38 PM: Thank you

**SWAN Libraries (to Everyone):** 1:39 PM: <https://support.swanlibraries.net/tutorial/66827>

**SWAN Libraries (to Everyone):** 1:41 PM: <https://support.swanlibraries.net/tutorial/66827>

**SWAN Libraries (to Everyone):** 1:42 PM: How do you all plan to promote?

**Erin (to Everyone):** 1:42 PM: Erin Damm from Villa Park

**Antonia McBride (to Everyone):** 1:44 PM: Sorry, I'm without speakers

**Antonia McBride (to Everyone):** 1:44 PM: I mean mic

**Tim (to Everyone):** 1:44 PM: Tim doesn't have a mic.

**Tim (to Everyone):** 1:45 PM: hello from Harvey Public Library District

**Tim (to Everyone):** 1:45 PM: I am the IT Technician..

**Sue Wisthuff (to Everyone):** 1:46 PM: Hi - I'm Sue from Access Services at La Grange Public. Sorry, no mic.

**Jane Piraino (to Everyone):** 1:46 PM: My mic isn't playing nice. Jane from St. Charles

**Marsha Lotz (to Everyone):** 1:47 PM: Hi, I'm Marsha from Matteson Library. I don't have a microphone nor does my colleague Colleen, also on this meeting.

**Yuli Melnyk (to Everyone):** 1:47 PM: I don't have a mic or camera on my desktop but I'm Yuli, Head of Circ from the River Grove Library.

**Antonia McBride (to Everyone):** 1:54 PM: I cannot remember, but are patrons able to use databases from library to library, not just home library?

**Yuli Melnyk (to Everyone):** 1:54 PM: We plan to promote our databases via Facebook, Instagram, in-house on flyers and just word of mouth in general.

**Antonia McBride (to Everyone):** 1:54 PM: Harvey Public

**Jennifer Cutshall (to Everyone):** 1:54 PM: Thank you!

**Erin (to Everyone):** 1:55 PM: We have continuously subscribed to a few of the databases already, so I will be creating web slides, social media posts, and slides for our lobby displays to push those as well as our new additions.

**Antonia McBride (to Everyone):** 1:55 PM: Ok. Thank you.

**Tim (to Everyone):** 1:55 PM: cool

**Andrea (she/her/hers) (to Everyone):** 1:56 PM: Social Media such as FB. Our eNewsletter and the library's website. Due to COVID, we're really pushing electronic marketing since we're limiting our in-person interactions.

**Leighton Shell (to Everyone):** 1:57 PM: Can tutorial videos be incorporated into Niche Academy tutorial site?

**Colleen vanderhye (to Everyone):** 1:57 PM: social media mentioned email to libriesnextdoor , niche academy

**Leighton Shell (to Everyone):** 1:57 PM: It's a tutorial sevice that embeds in your website.

**Leighton Shell (to Everyone):** 1:57 PM: Ok, maybe not for patron use?

**Colleen vanderhye (to Everyone):** 1:57 PM: we can make our own

tutorials and utilize to adapt to patrons

**Erin (to Everyone):** 1:58 PM: Niche does have a request form where we can submit ideas for tutorials we'd like to see created.

**Colleen vanderhye (to Everyone):** 1:58 PM: yes

**Yuli Melnyk (to Everyone):** 1:58 PM: Anyone have anything prepared for patron tutorials?

**Leighton Shell (to Everyone):** 1:58 PM: Yeah, I've done that with other site tutorials.

**Leighton Shell (to Everyone):** 1:58 PM: (Download the MP4 I mean)

**Susan DeRonne (to Everyone):** 1:58 PM: Does anyone purchase AllData for car repair?? Is EBSCO Auto Repair a good substitute? I'm hoping I can drop AllData.

**SWAN Libraries (to Everyone):** 1:59 PM:

<https://swanlibraries.net/articles-databases/>

**Colleen vanderhye (to Everyone):** 2:00 PM: check mapld.org vwev have done ome

**Leighton Shell (to Everyone):** 2:00 PM: Tutorial videos appear to be on YouTube and Vimeo.

**Colleen vanderhye (to Everyone):** 2:00 PM: we have done some

**Yuli Melnyk (to Everyone):** 2:00 PM: I'm an academic librarian as well and we usually have an instruction class for students about how to use the databases, I'll check on what we have so I can share with everyone

**SWAN Libraries (to Everyone):** 2:02 PM: mapld -

<https://my.nicheacademy.com/mapld?modalId=4doxn3zwff5-sideSlider&host=https:%2F%2Fwww.mapld.org>

**Leighton Shell (to Everyone):** 2:03 PM: We had AllData but dropped it due to lack of use, don't know how EBSCO Auto Repair compares.

**Chris/South Holland PL (to Everyone):** 2:03 PM: nextdoor.com--to connect with your neighbors

**Chris/South Holland PL (to Everyone):** 2:04 PM: Robin had asked Colleen about libraries nextdoor. I think Colleen was trying to mention nextdoor.

**Andrea (she/her/hers) (to Everyone):** 2:06 PM: In the past we would

host in-person tech classes. We did an introduction to Consumer Reports. Hopefully in the future we can visit schools to share our research databases.

**Leighton Shell (to Everyone):** 2:08 PM: [www.sfvpld.or](http://www.sfvpld.or)

**Leighton Shell (to Everyone):** 2:08 PM: [www.sfvpld.org](http://www.sfvpld.org)

**Tara Wood (to Everyone):** 2:10 PM:

<https://swanlibraries.net/ebooks-downloads/>

**Leighton Shell (to Everyone):** 2:13 PM: Has this been updated with the Libby app for OverDrive?

**Leighton Shell (to Everyone):** 2:13 PM: There it is. Nevermind.

**Leighton Shell (to Everyone):** 2:22 PM: Libby is available through the Microsoft Store. It seems to work on Windows 10 PCs, so that might be an option to add to the FAQ about how to use on computers.

**Tara Wood (to Everyone):** 2:22 PM:

<https://swanlibraries.net/ebooks-downloads/downloads-faq/>

**Molly Bitters (to Everyone):** 2:24 PM: and there is no Recommend to purchase in Libby :(

**Cynthia (to Everyone):** 2:32 PM: At our library (Hinsdale), I (head of Adult Services) determine which resources we choose, renew or remove. Our Director signs the license. We are about to provide access with Open Athens

**Leighton Shell (to Everyone):** 2:33 PM: How do you raise hand?

**Aaron Skog (to Everyone):** 2:33 PM: I saw Molly waving her hand on camera. lol

**Erin (to Everyone):** 2:33 PM: We generally only explore new digital resources when we have the budget space. So the EBSCO deal saved us a significant amount of money this year, which allowed me to explore some new options for what we can provide to our patrons. I (the Virtual Services Librarian) make decisions in conjunction with the head of Public Services and our Director, and then I sign the licenses.

**Leighton Shell (to Everyone):** 2:33 PM: lol. Oh, gotcha. :)

**Leighton Shell (to Everyone):** 2:33 PM: I was looking for a button. :)

**Aaron Skog (to Everyone):** 2:34 PM: Yeah, hand raising is in the

Webinar version we use. This is a bit more casual.

**Cynthia (to Everyone):** 2:35 PM: We look at use, overlap, uniqueness to our community and cost per use.

**Shannon Kazmierczak (to Everyone):** 2:36 PM: We are the opposite, our AllData usage is very high!

**Chris/South Holland PL (to Everyone):** 2:37 PM: South Holland Public Library-due to poor use, we weeded our print Reference down to very few items that are interfiled in collection and we have removed databases for the same reason (poor use).

**Nevins (to Everyone):** 2:38 PM: Isn't this the age old question? Maybe because I've been around for a thousand years, but haven't we always been asking whether something is useful or cost effective?

**Antonia McBride (to Everyone):** 2:41 PM: Leighton, you're right. Sometimes if people (students) need to reference a resource other than Youtube, the databases are useful; but unfortunately, the databases don't get a lot of mileage.

**Marsha Lotz (to Everyone):** 2:41 PM: Our Adult Services Department looks at the databases, participates in trials, etc. Then the head of our department makes the decisions, working within the budget. Our Digital Services Librarian manages the streaming services, my colleague Colleen manages Overdrive, and I manage the research databases and staff use resources. We each sign the licenses for our respective areas. We each gather the usage statistics for our area as well. I compile all of the database usage statistics into a spreadsheet and put them into our department's monthly report that goes to our Library Director and the Board. Overdrive statistics go into our Circulation Department's report.

**Molly Bitters (to Everyone):** 2:45 PM: for Eisenhower, I sign most of the licenses, but always get clearance from my boss. he usually lets me make pitches about what we should drop or add, frequently based on stat analysis, and then we get feedback from the desk librarians

**Leighton Shell (to Everyone):** 2:45 PM: Yeah, we still have many of our reference materials, they just got put into our circulating collection where they don't circulate and eventually get weeded. :/

**Cynthia (to Everyone):** 2:47 PM: OH gosh Kanopy stats!

**Marsha Lotz (to Everyone):** 2:48 PM: We count the number of "plays". We consider a "play" as a view or like a checkout of a DVD.

**Sarah Slack (to Everyone):** 2:48 PM: Yeah, that's what we use, too, Marsha

**Molly Bitters (to Everyone):** 2:49 PM: haha, glad I'm not alone in this with Kanopy!

**Leighton Shell (to Everyone):** 2:49 PM: It's crazy. Universal Class reports are almost useless. :)

**Molly Bitters (to Everyone):** 2:49 PM: yikes!

**Leighton Shell (to Everyone):** 2:50 PM: I need to cut out. Thanks, everyone. :)

**Aaron Skog (to Everyone):** 2:50 PM: Thank you Leighton!

**Colleen vanderhye (to Everyone):** 3:01 PM: 22 bluebins of books arrived

**Colleen vanderhye (to Everyone):** 3:01 PM: shelving like mad

**Colleen vanderhye (to Everyone):** 3:02 PM: multi tasking they came yesterday at about 3 pm

**Erin (to Everyone):** 3:05 PM: Speaking of pets: I wish you could share pics in the chat. Our foster dog had 6 puppies last weekend and i have oodles of pictures!

**SWAN Libraries (to Everyone):** 3:05 PM: That is so fun Erin!

**Erin (to Everyone):** 3:06 PM: Mom is a lab mix and we have no idea who dad is

**SWAN Libraries (to Everyone):** 3:06 PM: Poppa is a rolling stone

**Yuli Melnyk (to Everyone):** 3:11 PM: Anyone else getting some rough feedback?

**Molly Bitters (to Everyone):** 3:12 PM: not on my end... restart the meeting?

**Molly Bitters (to Everyone):** 3:12 PM: is it just when Robin is talking?

**Tara Wood (to Everyone):** 3:13 PM: I was getting some feedback but I think everyone is muted now

**Aaron Skog (to Everyone):** 3:13 PM: I'm not hearing any

**Cynthia (to Everyone):** 3:23 PM: Thank you Sarah! That was helpful

**SWAN Libraries (to Everyone):** 3:23 PM: It is Molly

**Molly Bitters (to Everyone):** 3:24 PM: it's me! gosh darn it!

**SWAN Libraries (to Everyone):** 3:24 PM: she has a great aura

**Aaron Skog (to Everyone):** 3:24 PM: a noisy aura

**Tara Wood (to Everyone):** 3:24 PM: We still like you molly!

**Kristina (to Everyone):** 3:24 PM: Thanks Sarah!

**Molly Bitters (to Everyone):** 3:24 PM: sorry, I do live right by I-80, but this hasn't happened before

**Molly Bitters (to Everyone):** 3:24 PM: thank you Sarah! good tips

**Molly Bitters (to Everyone):** 3:25 PM: does anyone else use multi year deals as leverage?

**SWAN Libraries (to Everyone):** 3:26 PM: <https://www.amigos.org/>

**Kristina (to Everyone):** 3:26 PM: Yes, I did that with RefUSA.

**Molly Bitters (to Everyone):** 3:26 PM: 3 years is my favorite, but I've considered longer year terms for the stuff I know we will want

**Molly Bitters (to Everyone):** 3:27 PM: not done 5 year ones yet though

**Kristina (to Everyone):** 3:27 PM: Yes, only 3 years too.

**Molly Bitters (to Everyone):** 3:28 PM: in the beginning, I did some pay up front deals for 3 years out of our per Capita grant, and then we change accountants and they Hated the prepaid stuff, and did weird things with our budget numbers

**Molly Bitters (to Everyone):** 3:29 PM: our ebook budget is a quarter what our print is

**Andrea (she/her/hers) (to Everyone):** 3:31 PM: Gotta go, thank you for hosting! Looking forward to our next meeting :)

**Cynthia (to Everyone):** 3:31 PM: We cut our print budget significantly with COVID, but didn't cut our ematerials or online resources at all, which put those a lot closer to each other this year.

**Susan DeRonne (to Everyone):** 3:33 PM: I have a comment

**Colleen vanderhye (to Everyone):** 3:33 PM: I'm curious about the pairing of RB Digital and Overdrive

**SWAN Libraries (to Everyone):** 3:33 PM: Jump in Susan

**Antonia McBride (to Everyone):** 3:33 PM: At Harvey, there are separate line items for print and digital. In the last budget, digital was larger, but it should not be.

**Molly Bitters (to Everyone):** 3:34 PM: Aaron, Tara, and Robin, could you hang on a sec after? (I think Dawn and Helen left? but if not, you too for a sec?)

**Tara Wood (to Everyone):** 3:35 PM: Sure!

**Gail Conrath (to Everyone):** 3:35 PM: Thank you. This was very helpful.

**Antonia McBride (to Everyone):** 3:35 PM: It was much higher than anticipated.

**Molly Bitters (to Everyone):** 3:37 PM: ooo, also, maybe next time can we talk about fighting Ancestry to let us keep remote access 😊

**Sarah Slack (to Everyone):** 3:37 PM: 41

**Antonia McBride (to Everyone):** 3:38 PM: Thank you SWAN

**Kristina (to Everyone):** 3:38 PM: Thank you!

**Colleen vanderhye (to Everyone):** 3:39 PM: lol

**Chris/South Holland PL (to Everyone):** 3:41 PM: Very nice!

**Colleen vanderhye (to Everyone):** 3:41 PM: 2 made for each employee here