

SWAN Quarterly Meeting

March 4, 2021

Agenda

- Welcome & Business
- Introduction of new library directors
- Approval of the December 5, 2020 Quarterly meeting minutes
- Fiscal Year 2022: Budget, Fees, EBSCO
- Board election process: 2 seats open 2021
- Aspen Discovery investigation update
- SWAN Use Policy

Next meeting: June 3, 2021

SWAN Budget Overview

Fiscal Year 2022: July 1, 2021 through June 30, 2022

Timeline

- Board review Nov, Dec, Jan
- Budget documents posted for COW
- COW Feb presentation & feedback gathered
- SWAN board meeting February 19th
- Online vote March 2 March 12

Budget Highlights

- 100 Libraries strong
- No library add-ons in FY22
- Past 5-years 25 libraries joined
- Cloud infra-structure-as-aservice
- Full Independence
 - July 1, 2021 the only RAILS service SWAN will depend upon is delivery

Revenue

- Lower interest income
- Lower RAILS funding
- Expenses
 - Overall, less than 1% increase (0.9%)
 - Added Aspen Discovery annual maintenance (reserves year-1)
 - Added KitKeeper & Book Club Kits
 - Reduced expenses due to pandemic

SWAN Reserves

Capital Expenditures (anything over \$5,000)	FY21	FY22	FY23	FY24	FY25
Prior Year Balance: End of fiscal year, final audit, see "Unrestricted" on Balance Sheet	July 2020-June 2021 \$2,035,646	July 2021-June 2022 \$1,998,710	•	July 2023-June 2024 \$1,908,710	•
Reserves collected & Impact Fee	\$26,283	\$0	\$0	\$0	\$0
Server replacement: no longer required with cloud-based Infrastructure-as-a-Service $\!\!\!\!\!\!\!^*$	\$0	\$0	\$0	\$0	\$0
Firewall replacement: no longer required with cloud-based Intrastructure-as-a-Service	\$0	\$0	\$0	\$0	\$0
Aspen Discovery Project		(\$85,000)			
Baker & Taylor Project	(\$5,000)	(\$5,000)			
Funds for EMV commerce devices (chip & PIN)	(\$14,000)				
Funds for SWAN staff computer replacement Future ILS Migration Budget (\$465,740)	(\$44,219)				
Total	\$1,998,710	\$1,908,710	\$1,908,710	\$1,908,710	\$1,908,710
Maintain 4 months operating in reserve (policy)	(\$1,332,385)	(\$1,343,713)	(\$1,410,898)	(\$1,481,443)	(\$1,555,516)
Over/(Under) Reserve Policy	\$666,325	\$564,997	\$497,812	\$427,267	\$353,194

Membership Fees

- Separate formula for academic, school, special, and public libraries
- Public library formula based on county tax data (Cook, DuPage, Kane, Will)
 - Self-reported bond payments, debt service obligations deducted from total tax data
 - Completion of debt service payments may increase fees (ex: Downers Grove)
 - Details on how SWAN membership fees are calculated https://support.swanlibraries.net/about/budget
- State funding via RAILS LLSAP is applied as a reduction in membership fees for 95 public libraries

Electronic Ballot System

myDirectVote

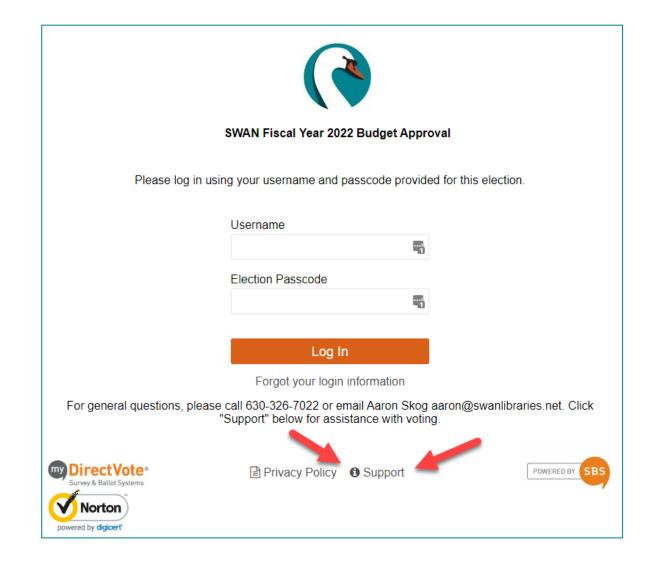
Unique username & password

Secure vote & ballot

No email? Click "Support"

SWAN Fiscal Year 2022 Budget Approval

https://www.directvote.net/myDV15/login.aspx?e=1430



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SWAN Board Election

Ted Bodewes, SWAN Board President Thomas Ford Memorial Library, Western Springs, IL

SWAN Board Election: 2 Seats July 1, 2021 Start 3-year term

The SWAN Board is comprised of seven library directors/administrators elected at-large from the libraries in SWAN. Board meetings are held monthly on a Friday of each month at 9:30a.m.

Election Process Announced	March 4, 2021 (Quarterly)
Online Self-Nominations Accepted	April 5 – 30, 2021
Names of Candidates Released	May 3, 2021
Electronic Ballot	May 10 – May 31, 2021
Results Announced	June 1, 2021
Elected Candidates invited to June SWAN Board Meeting	June 18, 2021
Candidates' Terms Begin	July 1, 2021
July Board Meeting	July 23, 2021

Parallel Discovery Platform Project: Aspen Discovery

Tara Wood, SWAN User Experience Manager

SWAN Requests Live in Aspen

Top 3 Highlights from January - March 2021

Total SWAN Requests Live in Aspen Since May 15, 2020 kickoff:

~ 90 features and fixes

30 Symphony integration updates



Better record grouping for movies and TV series

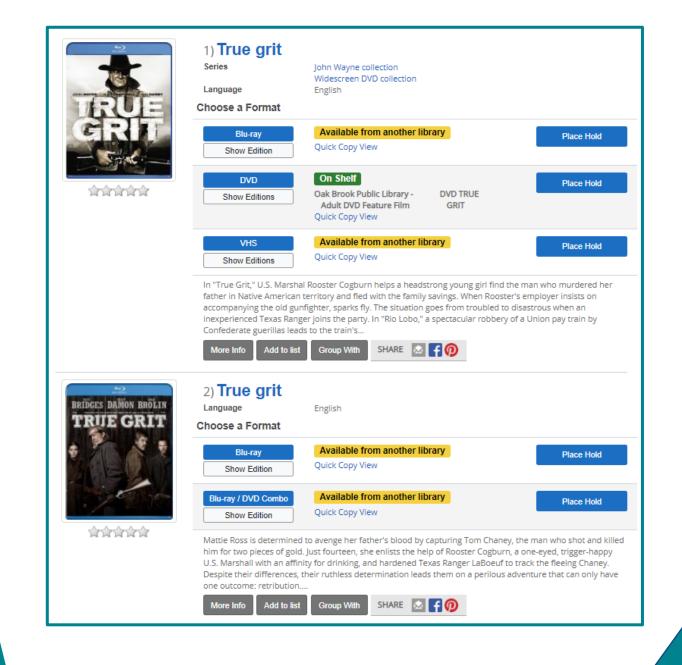


New combo pack and Kindle formats

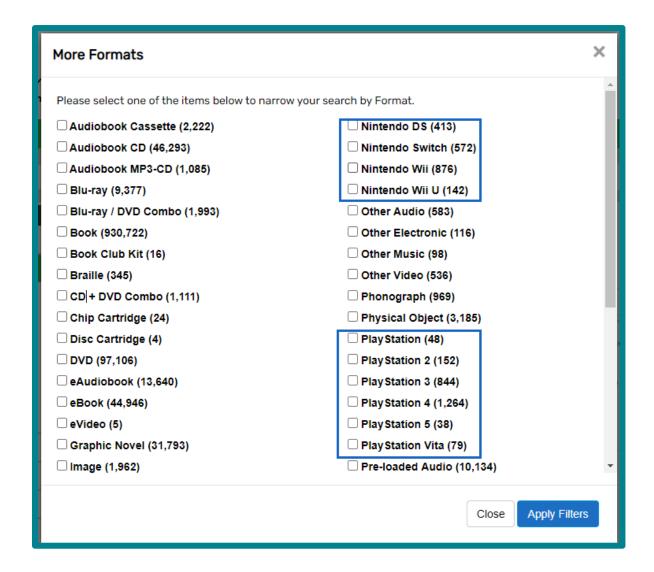


Expanded video game formats

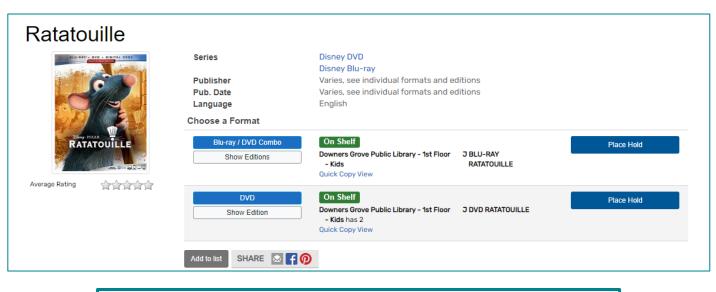
#1. Better record grouping for movies and TV series

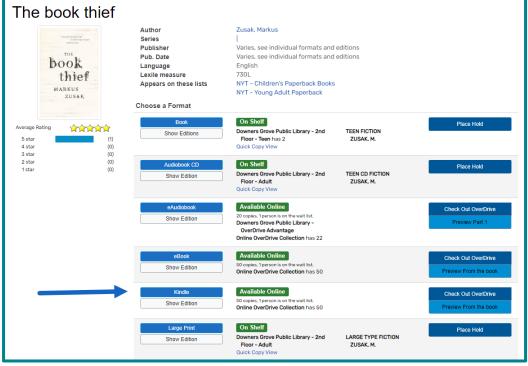


#2. Expanded video game formats



#3. New Kindle & combo pack formats





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New Overdrive Features

Example of requests from the Aspen community that also benefit us



Overdrive Magazines integration



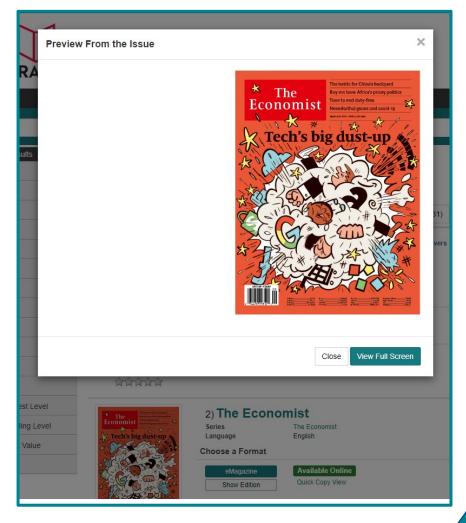
Overdrive previews



Better handling of consortia integration

Overdrive Magazines & Preview





Releases March 2020 - March 2021

Aspen 20

Enterprise

1

Usability Testing Feedback



"It has all the formats! What's nice it makes it very clear which format it is. I can get it on Kindle, I can get it on Overdrive, I can get it on Axis. I like a lot of audiobooks...so I like this format, it makes it very clear." Participant A



On the "While You Wait" feature - "Oh that's cool. I like that is shows different books. It makes it easy...for kid picture books it's hard, you don't know what you're looking for, I like that this gives you ideas." Participant B



It seems to be less clicks to get to what you want." Participant C

Aspen Pilot

What's happening now

- We're in beta!
- Research activities:
 - Usability testing analysis
 - Usage stats analysis
 - Surveys
- Feature backlog
- Development priorities

https://support.swanlibraries.net/aspen

Library Use Policy

Steven Schlewitt, SWAN IT & System Support Manager

SWAN Library Use Policy

https://support.swanlibraries.net/policy/85218

Clarifies responsibilities of **Member Libraries** and their staff when accessing and maintaining patron data

Specifies how passwords and credentials to SWAN systems should be handled

Serves to prevent surprises in the form of unwanted access

Should be read and maintained by library staff and directors

Announcements & Questions

Ted Bodewes, SWAN Board President

Thomas Ford Memorial Library, Western Springs, IL