

## Instructions:

1. Read through your cards
2. Identify some themes - add post its for each one your group finds
3. Sort the cards into themes (copy the cards if you want to put them in more than one)
4. Then sort the cards into positive and negative comments under each

# Warm Up

## Navigation

+

-

Seems to be fewer clicks. I like the new one so far!

Aspen

I tried using "Advanced Search" option. However selecting

that option did not seem to do work. It did nothing.

No catalog preference

unable to log in to my account.

No catalog preference

Old version told where other books might be available in the Swan system. This is especially needed for book club.

Enterprise Library Staff

## Filter by age group

I was looking for toddler picture books—I wanted to search or filter by reader age to do this. I saw under the "anti-racist" section there were age filters for young readers, but that only seemed to work for the anti-racist category. Basically, I want a quick way to get to books that are appropriate for 3-4 year olds.

Aspen

I couldn't find a way to browse for younger kids. All I see are new books for all categories, anti racist reading, and staff picks. I would like a way to just browse titles for a certain age group, like suggestions for graphic novels for 1st-3rd graders, or rescue vehicle board books, etc. It's frustrating needing to have an exact book title in hand to find anything.

Aspen

# Non-Catalog Feedback

# Not Sure/Don't Know

# General Appearance

# Recs



Its time for the library to get new leadership as the folks running it for the past two years do not have a clue. Just look at the entrance hall. That is the best you can do? If so you need to replace the current staff.

No catalog preference

Keep current one

No catalog preference

I am a librarian employed at another Library. Thank you for asking for feedback! I hope many of your patrons contribute and help SWAN make the best decision.

Enterprise Library Staff

I am a visual person so more visuals is

Appet

The new one seems cluttered to me. I have ADHD, and I have a hard time deciphering text when there are so many things close together. I like how clean the current catalog is compared to the busy new catalog. Maybe a subscription to accessible <https://accessible.com/> to help make the catalog accessible to patrons of all abilities.

I did like the way to choose the new books from each section. For browsers, I think this will be helpful, but I tend to be a searcher.

Enterprise Library Staff

I personally prefer the current catalog because it is more comfortable to look at. The beta catalog is much "colder," and boxier as well. I like the relaxed, neutral feel of the current catalog. A suggestion would be to change the beta catalog's color scheme. The background would be better as a grey/tan instead of the white, so that it's more comfortable for the eyes. Also, I don't know if this would be able to be changed, but the beta catalog seems really boxy, if it could be changed to round corners for a friendly look.

Enterprise

I like the present catalog better - more compact - same info as new one. I probably would not use suggested topics at top - I am use to using author or book title for my search. I also like that you would highlight a book or two that would catch my interest. New catalog - too many titles - overwhelming.

No catalog preference

didnt like way summaries of books were written; pages seemed cluttered;

Enterprise

I love that it gave me other books that I might like while I wait for my book to arrive.

Also like the photos of the book jackets as well as the list of newly arrived books.

WAY TO GO ST. CHARLES LIBRARY!

Appet

I like the present catalog better - more compact - same info as new one. I probably would not use suggested topics at top - I am use to using author or book title for my search. I also like that you would highlight a book or two that would catch my interest. New catalog - too many titles - overwhelming.

No catalog preference

The new one seems cluttered to me. I have ADHD, and I have a hard time deciphering text when there are so many things close together. I like how clean the current catalog is compared to the busy new catalog. Maybe a subscription to accessible <https://accessible.com/> to help make the catalog accessible to patrons of all abilities.

I did like the way to choose the new books from each section. For browsers, I think this will be helpful, but I tend to be a searcher.

Enterprise Library Staff

didnt like way summaries of books were written; pages seemed cluttered;

Enterprise

# Group 1

Not  
sure/Don't  
know

I don't know yet. I tried the new catalog & the split screen was a little harder to read.

No catalog preference

I would like a catalog which does not share any information related to my searches with the go-ogle company or any other similar disreputable business focused on surveillance.

No catalog preference

## Happy users

SWAN Aspen is user friendly, seems like it was made by folks who actually use these databases.

Library staff

No catalog preference

I like the new catalog. A few tweaks if possible and I say go with it.

Aspen

Beta catalog. Ease of use, fast response.

Aspen

Library staff has done an awesome job during the pandemic. Have enjoyed the service they have provided.

Aspen

I use a library catalog daily because I work at a nearby college library. :) I use the Tintley catalog at least a couple times monthly.

Aspen

DG library is by far the best use of my property tax dollars! Keep up your excellent work. You are always striving to improve on a very good product – valuable information.

No catalog preference

Having an interface which appears to be usable by nearly every library patron is essential. And retaining the advanced search which more experienced users prefer is highly desirable. When Google changed their advanced search function, I was bereft. In DGPL's case, dumping the old (Dyinx?) and adding the new will save you labor (don't know how many times this year I've gotten something not quite right on hold) and gain you patrons who'll realize what a great resource you are for information.

Aspen

# Navigati on/Sear ch

# recos

+

This new style is very visual and very easy to use. Lots of options seem easier to find / use and funnel your choices down to a pick.

Agree

easy to read and search

Agree

Honestly each provide advantages and disadvantages. At this point the new one is a bit more crazy to look at and into, whereas, the older one is more calmer to search through and seems quicker to pull up searches.

Library Staff No catalog preference

I like how the beta catalog shows all of the different formats of a book in one place (ebook, physical, audiobook), compared to the current catalog, where each format is a separate entry. I also like the homepage on the beta catalog, with more suggestions in different categories.

Agree

This Beta catalog makes it much, much easier to find DVDs. It is also helpful for grouping similar books together but I found it most helpful for DVDs. To improve the Beta version I would transfer over the different reviews from the Library Journal, etc. Perhaps you have already done this. I use these reviews on the old catalog in addition to any online Guardian reviews, C-Span Book TV interviews, etc. to determine if a book is worth reading. Keep up the great work.

No catalog preference

I like the new format. I found it easier to find items. The layout is more appealing.

No catalog preference

-

search for vanishing half brought up unnecessary results, like dandelion wine by ray bradbury

No catalog preference

I'm do NOT like the addition of the AR and Lexie filters. I hope you remove them. They are so problematic.

Agree

Honestly each provide advantages and disadvantages. At this point the new one is a bit more crazy to look at and into, whereas, the older one is more calmer to search through and seems quicker to pull up searches.

Library Staff No catalog preference

I found the pick list starting with "in Library catalog" somewhat confusing. What are: in Lists, in Library Website, in Combined Results? Also, this seemed to be centered on the DG Library with no opportunity for the suburban network.

Agree

+

I saw reading level as a filter, but I don't really know the scale of that filter. I'm just looking for an easy way to get to books for young kids. It might be worthwhile to look at how Amazon categorizes its books on its website.

Agree

Having an interface which appears to be usable by nearly every library patron is essential. And replacing the advanced search which more experienced users prefer is highly desirable. When Google changed their advanced search function, I was baffled. In DGP's case, dumping the old (Dynt) and adding the new will save you labor (don't know how many times this year I've gotten something not quite right on hold) and gain you patrons who'll realize what a great resource you are for information.

Agree

I would recommend making the "log in" icon on mobile just the words "log in." The icon that has been closed looks like a share icon and is just generally not standard or recognizable.

Agree

This Beta catalog makes it much, much easier to find DVDs. It is also helpful for grouping similar books together but I found it most helpful for DVDs. To improve the Beta version I would transfer over the different reviews from the Library Journal, etc. Perhaps you have already done this. I use these reviews on the old catalog in addition to any online Guardian reviews, C-Span Book TV interviews, etc. to determine if a book is worth reading. Keep up the great work.

No catalog preference

I like that all formats are co-located together on the same record with status colors. There's less scrolling to see which format I'm looking for. That said, it does appear kind of busy at first, but I'm not sure if it's any worse than the current catalog situation. Some of the text looks pretty small for older patrons. On the front page you're featuring books that won Book Awards but it's not really clear what those books are to someone who doesn't know about the various book awards - is it possible to add descriptive text?

Agree Library Staff

-

The similar titles thing is really a sticking point for me. I really liked that about the old catalog and hope that can be fixed in the new one.

Agree

Since covid, I have used the catalog a lot to put books on hold as well as just try to find new books/series for my 6 year old. I didn't spend a lot of time in the new one, but from the time in there, it has a lot of nice user friendly features that the old one does not have. I did notice though that the age group, amount of pages, and info like that was not listed on all books though (not sure if that is just because it's beta and it is little bugs or if that info will always be hit or miss for various books).

Agree

# Appearance

+

This new style is very visual and very easy to use. Lots of options seem easier to find / use and funnel your choices down to a pick.

Aspen

Easier to read

Aspen

easy to read and search

Aspen

Honestly each provide advantages and disadvantages. At this point the new one is a bit more crazy to look at and into, whereas, the older one is more calmer to search through and seems quicker to pull up searches.

Library Staff

No catalog preference

I would recommend making the "log in" icon on mobile just the words "log in." The icon that has been closed looks like a share icon and is just generally not standard or recognizable.

Aspen

I like how the beta catalog shows all of the different formats of a book in one place (ebook, physical, audiobook), compared to the current catalog, where each format is a separate entry. I also like the homepage on the beta catalog, with more suggestions in different categories.

Aspen

I like that all formats are co-located together on the same record with status colors. There's less scrolling to see which format I'm looking for. That said, it does appear kind of busy at first, but I'm not sure if it's any worse than the current catalog situation. Some of the text looks pretty small for older patrons. On the front page you're featuring books that won Book Awards but it's not really clear what those books are to someone who doesn't know about the various book awards - is it possible to add descriptive text?

Aspen

Library Staff

I'm a very visual person and I love the use of imagery and how simple the design is. Clear and concise!

Library Staff

No catalog preference

I like the new format, I found it easier to find items. The layout is more appealing.

No catalog preference

-

I don't get a lot from all those book covers on the Beta catalog. I don't search for books based on covers. Also, the Beta catalog seems to have even smaller printing than the current catalog, which is not good. I know I can make my computer's print larger, but that is an extra step to remember to do and un-do later that is not necessary now with the current catalog--

Enterprise

Honestly each provide advantages and disadvantages. At this point the new one is a bit more crazy to look at and into, whereas, the older one is more calmer to search through and seems quicker to pull up searches.

Library Staff

No catalog preference

## Navigation

## Features

## Recommendations

to specify what format I was

much easier to use on my  
try a regular computer),  
book, ebook, and audio  
embedded into one search  
the list key easier to  
in, and it's also easier to use  
to be available for a particular

I think there is a listing of new releases.  
That would have some of the advantages  
of visiting the library in person.

https://

I liked having the suggestions, staff picks,  
etc. on the main page of the catalog. And  
the search feature was just as easy as the  
current catalog.

https://

I was not so visually overwhelmed as I was  
in the previous catalog. Also I liked how  
you could pick the format of material  
easily. The older version catalog was very  
difficult to pick the format. Also I could  
easily identify if the book I was looking for  
was on the shelf, or from another library.  
Much more visually appealing!

https://

The "juvenile award winners" link is a nice  
feature on the beta catalog as my kids  
read all of those books for school and we  
check many of them out from the library  
rather than the school library.

https://

looks like there are more search filters. It  
would be nice to have an option to get  
large type books too.

https://

I like the suggestions of other materials to  
consider even beyond the best request.

https://

They are both fine. If we switch, I hope  
my extensive TBR lists will also move

https://

The BETS catalog gives more information  
on one page. But the 2008 catalog was a  
little easier to navigate because that was  
the one I was used to. I am looking  
forward to using the BETS catalog and  
getting more efficient with it. I think the  
Vista Park Library should switch to the  
BETS catalog.

https://

Keep what we have. At least it is  
transparent.

https://

# Group 2

## Not sure/Don't know

This may be nothing, but the "Have you used a catalog that looks like this before?" question might work better with a search results screenshot. I don't find the Enterprise landing page as recognizable, and if any patrons do initial searches from their library website, they may never see it.

Aspen Library staff

Not sure what to do here.

Aspen

Not quite sure. I'd have to use the beta catalog for awhile before deciding.

No catalog preference

## General Appearance

+

-

Much more visually appealing. Easy to read the information. Clearly tells whether book is available and where copies are currently located. I also liked that there was a definite statement that the hold had been successfully placed.

Aspen

I was not so visually overwhelmed as I was in the previous catalog. Also I liked how you could pick the format of material easily. The older version catalog was very difficult to pick the format. Also I could easily identify if the book I was looking for was on the shelf, or from another library. Much more visually appealing!

Aspen

It is more colorful.

Aspen

more visual, faster, organized, good to have new books front and center

Aspen

Reading the summary of the books was easier, and the topics were easy to find. Looking at the books ran more smoothly with easy access

Aspen

Organized much better with all formats of same item together. Cleaner, easier to read, easy on eye. I really liked it.

Aspen

It feels more modern. I also like the larger tile buttons to click on which are great for browsing on my smartphone.

Aspen

Much better cover display of books and films. Just all around well thought out improvement over current catalogue. I give it thumbs up!

No catalog preference

Like the visual shelves of items

No Catalog preference

I prefer the old catalog because the format is easier to read than the new ones. The new one has cool features, like showing the Caudill lists easily, but the font is really tiny and annoying to read.

Enterprise

It is less busy and more direct.

Enterprise

Prefer less advertising of books and more simplified.

better for the elderly.

No catalog preference

The new one is too busy for my liking

Enterprise



# Group 3

Recommendations

General  
Appearance



It is more colorful. But both pages are/look easy to navigate. If I want other suggestions, it's available in the current catalog, it is there, just not right there in your face. I do like the fact that you have the genres easier to access.

Agree

The new catalog is good. HOWEVER. The recommended/similar titles down at the bottom are awful. They were all in Italian? And had nothing in common with the book I was looking at. The old catalog had really great similar titles and I used that feature a lot.

Agree

I like the visuals and it is easier to see new movies. My only complaint is that it didn't recognize the audiobook I have checked out in iCloud Library.

Agree Library Staff

The search bar is more prominent. I like the way it features collections books and movies. Good for featuring showcasing staff picks and new additions.

Agree

used to be employed at a SLS library. I fail to see the advantage in the reason for the icons on the first page of the new proposed catalog. And if you keep those, they should be moved off the first page. Needlessly complicating the page.

Disagree Library Staff

The use of the full page, clear outlines, photos of new materials (a list would also be fine), the ease of navigating.

I frequently use the current comfortable with it simply from use...I did not find it comfortable when it first was presented. The Beta version is very eye friendly.

I did not look beyond searching for items on the Beta. I don't know how it would be to search for items like events, etc.

Agree

The page looks cleaner and I prefer the larger visual display.

Agree

More options...I would say though that I need more practice with it to say it's easier. It definitely has more options. But I've loved the current one so I'm attached to it.)

Agree

The more-graphic interface is more pleasing to the eye and richer in detail

Agree

It's easier to use and a nicer design.

Agree

Great way to find the books judged as "the best" for the year. More people will read award winners!

Agree

## Navigation

## Non-Catalog Feedback

The search bar is more prominent. I like the way it features collections books and movies. Good for featuring showcasing staff picks and new additions.

Open

It's far easier to find large print books in the lists. I'm hoping that it will solve the issue I've been having with getting regular print books in error.

What I really love is that if you don't have a subject heading quite right, the advanced search finds it anyway. This catalog is a HUGE improvement over the old. (I'm a retired librarian from a system which used Sierra.) I realize that converting is painful for everyone, but this is so much more intuitive than your old catalog, that it needs doing. Thanks for letting me give input!

Open

It is more colorful. But both pages are look easy to navigate. If I want other suggestions, it's available in the current catalog, it is there, just not right there in your face. I do like the fact that you have the genres easier to access.

Open

It is much clearer and easier to tell the difference between a ebook and copy at the library.

Open

It seemed to offer a wider search perimeter.

Open

I much prefer the new catalog which I think is outstanding. The ability to see what is new is great and I particularly like the Notable Books feature. I often request books that we in old don't have and the ability to have all books in one virtual library is outstanding. In addition, the staff in old is always super-cooperative. Thanks for asking!

A small point: the new feature shows only 2 new CDs and this has been my sense recently. I know that CDs are not as popular as they once were but to me anyway, they remain essential.

Open

I like to see the bibliographic info more than I need to see pictures, although I did appreciate the link to search academic journals in the new catalog.

Close

Great way to find the books judged as "the best" for the year. More people will read Award winners!

Open

Right away, I know if it's available, where it's available, type of book, i.e. Kindle, CD, on the shelf, etc. I can check it out right there. It's great

Open

Very easy to find your authors / titles and other series like, other books like it, other authors like it. In 4 screens you can have a lot more reading and listening to add to your wish list.

Open

The one problem I am having with the new catalog is that items checked out to a display are only shown as "On Shelf" not that they are on display or which display like they are in the current catalog. It can be confusing for patrons and for library staff as well. For example, Tinley Park's items in the new catalog will just say "On Shelf - Tinley Park Public Library - 1st Floor" while the current catalog says it is Available "Tinley Park Public Library - Center Round Display 1".

Open Library Staff

The new format may be fine, but as a patron who primarily uses ebooks, I find it somewhat burdensome to have to open a selection, then hit the more info button, just to determine if the selection is even offered as an ebook.

Ebook should be one of the filters offered on the landing page, along with book, audio book, music and movie.

Open

With the old library webpage I found it difficult to go from my account, where I was searching for specific books, then switch to the calendar of events or research pages. Also, it was impossible to learn of new releases. It is very helpful to see what is new and interesting. Thanks for your efforts to make the online experience better.

Open

Very easy to get to World Catalog from within OPPL's website, just need guidance on how to request a book through the interlibrary loan system when I see per World Cat, that the book that I want is not at OPPL but is available at, for example, the University of Chgo. I also have no idea how to easily add such a book found on World Cat but not at OPPL to my Book Lists in my OPPL account.

On catalog preference

# Not Sure



I like the beta but can only see books available at Oak Park. Also can't tell how long the holds would be.

Enterprise

# Usability



With Beta, I can see how many people are waiting for a copy and it helps me plan what format I prefer to check out or create a reading plan for when the book may be available. The current catalog doesn't have the visibility. However, the current catalog does tell me if other libraries have it available.

No catalog preference

Love the large new books/movies displays on the front page, also the quick item view when clicking on an image. Don't like how difficult it is to see availability of item at other libraries. Also my account is hidden in new catalog, only displaying Login prompt at top of page which is somewhat vague, would be more useful if the text label was changed to My Account.

Aspen

In the search, I want to see all the other libraries that have the item. The old system let you see that. I live closer to the Woodridge library even though I live in Downers Grove. Also, if it's not available at my library or Woodridge, maybe it's at another one. I'd like to see that.

Enterprise

# Group 4

Recommendations

+

I vote for this database!

Library Staff

Non-paying preference

I prefer the current catalog. New proposed catalog has more information but you have to delve deeper and click further. And the font is too small. I would ask that the field "hardcover" and "paperback" be added to whichever catalog you use. I no longer need paperbacks and would appreciate that info. It should be part of the description.

Non-paying

Library Staff

General Appearance

+

I like seeing the pictures and having the categories.

Non-paying

The Swan catalog is just a little easier to follow, but maybe it's because I'm very used to this. I was not sure why I had to put a book on hold when it says it is on the shelf at my library? If this would work correctly on our own library lists, I would say the beta catalog had better graphics. I finally found where they actually describe the book all the way at the bottom, I missed this originally.

Non-paying

I am really liking the "add to list" feature to make a list of books to read later when I have time. Also like all the additional links at the bottom of the page, i.e. similar series, similar titles, reviews, etc.

Non-paying

I like that the items are clear about whether they are available at my library, available at another library, or checked out. I also like that different editions and series have been grouped together.

Non-paying

Library Staff

If one avoids the homepage of "current catalog", with its undesirable recommendation from a newspaper company located in New York, one obtains a relatively clean experience from "current catalog", without intrusive recommendations."

No voting preference

I like how physical books and e-books of the same title are shown next to each other and that the availability is prominently shown.

Non-paying

I like the ease of getting to other book in a series better with the new one. I also like how it is clearly color coded on whether it is on the shelf, at another library, unavailable, etc.

Non-paying

I do like the new new catalog more. Because when you check your account, it counts down how many days you have till the item is due. I do like that feature in the new catalog.

Non-paying

It has a nice clean look. The design helps in filtering and selecting. I also liked the user profile and how it's data is organized.

No voting preference

Easier to find new offerings (movies, fiction, non-fiction) with the links at the top (with current catalog you have to go all the way back to the main page to access these links)

Non-paying

functionality

-

The one on the left with pictures of book covers might be okay if you pick a book by how it looks. I generally prefer a catalog like the one on the right or the library's current catalog where I can search by title, author, keyword, etc.

Non-paying

I am not 100% thrilled with the current catalog, but I don't like the beta catalog. The images are too big. I say this as someone who wears glasses and generally thinks images are too small.

Non-paying

don't need to look at all the covers

Non-paying

## Navigation

+

-

## Non-Catalog Feedback

+

-

## Not Sure

I prefer the current catalog because, unlike the "beta catalog", it works for my needs.

No catalog preference

easy to use

No catalog preference

I like seeing all the options for materials (books, CD, audiobook etc.) and being able to click hold for material as well as being able to read description without scrolling down and selecting synopsis.

Aspen Library Staff

Beta is better because the thumbnails are larger and easier to see, more user friendly as well easier to navigate and takes advantage of the space.

Aspen

Much easier format to follow.

Aspen

I like that you can see a picture of the book. It's easier to determine if the book is on the shelves or is at another library.

Aspen

I like how physical books and e-books of the same title are shown next to each other and that the availability is prominently shown.

Aspen

I like the ease of getting to other book in a series better with the new one. I also like how it is clearly color coded on whether it is on the shelf, at another library, unavailable, etc.

Aspen

It has a nice clean look. The design helps in filtering and selecting. I also liked the user profile and how it's data is organized.

No catalog preference

Easier to find new offerings (movies, fiction, non-fiction) with the links at the top (with current catalog you have to go all the way back to the main page to access these links)

Aspen

Confused on how to reserve a book using the beta catalog

Aspen

In Aspen, when logged into My Account, holds don't show when in item is "In Transit" (as it does in Sirsi). It is helpful to know the status of an item on hold (beyond "Placed" and "Available").

In My Account, "My Lists" don't appear to have transferred from Sirsi to Aspen.

On the Aspen homepage, you can't initially limit search options to your home library (as in Sirsi).

Synopsis Library Staff

The Swan catalog is just a little easier to follow, but maybe it's because I'm very used to this. I was not sure why I had to put a book on hold when it says it is on the shelf at my library? If this would work correctly on our own library list, I would say the Beta catalog had better graphics. I finally found where they actually describe the book all the way at the bottom, I missed this originally.

Aspen

I am not sure how Beta catalog differs in that I still had to scroll down to find item I wanted.

Aspen

I like the new one. One of the big problem with new catalog you have to click on each one to get brief summary. When you hover over item it gives you brief summary would be awesome.

Aspen

Love the library! the online catalogue has been priceless in the past year with limited access to the building.

Aspen