

## Chat Log Resource Advisory 2021\_04\_22 14\_50.rtf

**Michelle Coduto (to Everyone):** 1:34 PM: Michelle Coduto from Oak Brook. I don't have a microphone or camera! I am the Administrative Coordinator.

**Aaron Skog (to Everyone):** 1:39 PM:  
<https://support.swanlibraries.net/about/budget>

**SWAN - Dawne Tortorella (to Everyone):** 1:39 PM:  
<https://support.swanlibraries.net/system/files/Public/202103/SWAN%20EBSCO%20Year-2%20Final%20%28Updated%29.pdf>

**SWAN - Dawne Tortorella (to Everyone):** 1:41 PM: EBSCO Support page documentation -  
<https://support.swanlibraries.net/documentation/70949>

**Michelle Kurczak (to Everyone):** 1:55 PM: We've had Kanopy for more than a year at Messenger.

**Michelle Coduto (to Everyone):** 1:55 PM: Would the price per usage on Kanopy be lower with the SWAN group purchase?

**JaneP (to Everyone):** 1:56 PM: We also have Kanopy at SCPL

**SWAN - Dawne Tortorella (to Everyone):** 1:59 PM: Those of you offering Kanopy - what are you hearing from patrons about the service?

**Michelle Coduto (to Everyone):** 2:00 PM: The patrons that use Kanopy love it.

**Vickie Totton (to Everyone):** 2:01 PM: Tuesday's Fireside Chat  
<https://support.swanlibraries.net/meeting/82207>

**Michelle Kurczak (to Everyone):** 2:01 PM: We chose Kanopy instead of Hoopla originally, and patrons still wanted Hoopla (brand recognition and more current titles). Both need more marketing. Kanopy Kids is awesome! 30 day access to all kids stuff.

**JaneP (to Everyone):** 2:02 PM: Kanopy kids is great!

**Michelle Kurczak (to Everyone):** 2:03 PM: Oh, the price has increased - it was just \$5 when we started. :)

**Michelle Kurczak (to Everyone):** 2:06 PM: Messenger is. Our head of adult services has been working on it. I think we went live this week, but I

haven't explored it yet.

**SWAN - Dawne Tortorella (to Everyone):** 2:06 PM: Did I hear Yeti?

**Tony Lucarelli (to Everyone):** 2:07 PM: One of my dogs. Slick - Treeing Walker Coon Hound. Always barks at the UPS truck when it drives down the street, even if the truck isn't stopping at our house.

**SWAN - Dawne Tortorella (to Everyone):** 2:08 PM:

<https://support.swanlibraries.net/news/2021-01/84892>

**Tony Lucarelli (to Everyone):** 2:09 PM: Agreed.

**Abigail Budzynski (to Everyone):** 2:10 PM: Agree about the help with the upgrade with LinkedIn

**Michelle Coduto (to Everyone):** 2:10 PM: Please go ahead!

**Michelle Coduto (to Everyone):** 2:14 PM: We haven't gotten our upgrade date either. We were told mid-April, but nothing has happened so far.

**SWAN - Dawne Tortorella (to Everyone):** 2:22 PM:

<https://support.swanlibraries.net/documentation/66941>

**SWAN - Dawne Tortorella (to Everyone):** 2:22 PM: EBSCO -

<https://www.ebsco.com/technology/accessibility>

**SWAN - Dawne Tortorella (to Everyone):** 2:34 PM:

<https://www.btaa.org/library/accessibility/reports>

**SWAN - Dawne Tortorella (to Everyone):** 2:35 PM: E-resources testing page -

<https://www.btaa.org/library/accessibility/library-e-resource-accessibility--testing>

**Michelle Kurczak (to Everyone):** 2:38 PM: I love this! Unfortunately, it seems to be a lower priority a lot of time, so SWAN could help promote it and keep it in our minds, share tools that make it easier for us to follow through. In all areas, from e-resources to UX, maybe cataloging and more.

**SWAN - Dawne Tortorella (to Everyone):** 2:39 PM: Illinois Talking Book Program - BARD - <https://www.ilbph.org/bard.html>

**Aaron Skog (to Everyone):** 2:40 PM: There is also active discussion about statewide Illinois subscription databases for libraries-- it should be

an important requirement within whatever is selected that these online interfaces are compliant for all users.

**Abigail Budzynski (to Everyone):** 2:43 PM: I like your mission!

**Michelle Kurczak (to Everyone):** 2:43 PM: Yes, we support your mission!

**JaneP (to Everyone):** 2:43 PM: Yes!

**Abigail Budzynski (to Everyone):** 2:43 PM: yes, and support it!

**Sarah Slack (to Everyone):** 2:43 PM: Yeah, I'm pretty much where you are on this

**SWAN Libraries ~ Helen Pinder (to Everyone):** 2:47 PM: Here's the link to the Community Forums as well: <https://forums.swanlibraries.net/>

**JaneP (to Everyone):** 2:50 PM: Yay!

**Michelle Coduto (to Everyone):** 2:50 PM: Thank you!