What if we get NYT with rivistas or some other service?

If we hand write the delivery labels, do we use all the letters or just the first 3?

do libraries that accept payment through enterprise via propay have to do anything to ensure the option remains available for patrons on aspen?

Do all these Grants require the library to filter all computers including staff?

I thought originally the pseudo library items should just have the 3 letter code

Can pseudo-libraries be used for curbside, potentially now or in the future?

Is this 90 days from expire - or LAD?

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When do you need to know about fine free? I need to go over it with my board at the next meeting, which isn't until mid-August.
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This is a little off the wall, but replacing the term "aliens" - how will that affect search for extraterrestrial life?
What happens next year? Do we still get that discount, or does it reset and we need to come up with another batch of new libraries to sign on in order to get any
Can we still join AFTER August 13th or can the date be moved? This came up so fast that I haven't had a chance to even mention it to my Trustees.

Does Cohort mean more than one library going LIVE Together?

If current Kanopy subscriber can N. Auroa participate or would we not get the discoutn?

If we are a current Kanopy subscriber can we get the discount???

How will the Overdrive purchase of Kanopy effect this group purchase? We know that when they acquired Flipster it was a pretty dramatic change resulting in
Hopfully if there is left over money they will offer it to library districts in the same way they did with CARES act funding

Question about kanopy. Is there a setup fee or just pay per use?

Less than or equal to $100? Or greater? <=$10-

Is the choice of 1st or 2nd just a library preference? Or is there a reason one or the other might be better for a library?

Is there info about the various roles on the support site, too?

When you say existing customers don't need to take any action, will customers prior to SWAN's partnership still get the discount, and is it automatic?
If we have accounts over 100 that we want removed, should we clear those fines as a library in order tp include those accounts in the purge, and if so, how should

Could the search ask the question "Do you mean...?

Is there a way to restrict ILLs on teacher cards, or that's just a given overall

Will the Aspen/Propay develpment and integration be done by October

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Send in a support ticket and we can take a closer work on whethe we can offer authentication for this.

RAILS delivery knows that INS_D will go to INS. So, for processing at the receiving library, it will be easier for them if you follow the code on the pop-

That capability is being worked on now. If this feature is not ready at the expected "go live" date for libraries in the cohort, those libraries can delay

You will need to read the grant guidelines closely. Interpretation varies. If you are using e-rate/FCC funds to fund Internet access

every "library" or agency in the system must have a unique code. Thus, psuedo libraries must be unique. You can write on the hand written slip

Psuedo libraries add a level of complexity that would not be well suited to curbside. We will see how they work with drive-up windows and it may be

90 days from expiration date

Review online patron cards and update through these procedures - https://support.swanlibraries.net/documentation/68769

We'll also provide reports and information that may assist with your presentation to your board

If a library is in the process of getting Fine Free approved with board, please reach out and we can extend the deadline for those in process of

This will not affect these searches.

SWAN will renegotiate in the next year.

You can join after the deadline for calculating the new business discount level for all SWAN libraries, but your commitment will not be included in

Cohort means buddies to share ideas with and a coordinate support effort by SWAN staff. "Go Live" date may vary based on the individual library

All SWAN libraries get the discount based on new subscribers that sign up at the estimated commitment level established by Kanopy as size of

Yes, the discount would apply.

This should not affect the current group purchase.

Yes, library districts are in a more difficult spot for some of these local ARPA funds.

Robin will be sharing these details later in the session

Good question! That was confusing. Yes we will remove any bills on patrons with LAD before 1/1/20 with <=$100 in bills

Mostly based on library projects and staffing. If no real preference, it may help us balance support for libraries.

https://support.swanlibraries.net/documentation/82481

Yes, this discount is applied automatically.

If you want to remove/pay via swanpurge reason bills over $100, submit a help ticket and we will work with you to remove those programmatically. This is not an option in Enterprise, but Aspen will offer search suggestions.
There is no way to restrict interlibrary loans for teacher cards if your library decides to support those. The bill theshold limit on these cards is It is not currently complete, but we anticipate the ProPay integration will be complete by October.
We hope and expect so, and it is in development. Until it is delivered and tested we cannot guarantee the timeframe.

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