

Question Asked	Answer Given	Answerer
Do patrons not get overdue notices if your library is fine free?	Yes they do, there is no change to notices for Fine Free libraries	Vickie Totton
For fine-free libraries, are patrons blocked at 21 days overdue or 14 days overdue, as of September 1st?	We have recently opened options for blocking methods for Fine Free libraries. You can find those options on the Fine Free Configuration page of the SWAN Support Site. https://support.swanlibraries.net/documentation/67324 Most libraries are blocking at 1 item 21 days overdue, please open a ticket if you would like to change your blocking method.	Vickie Totton