

● STANDARD

SWAN Fireside Chat 10/26

Tuesday, Oct 26, 2021 10:30 AM CDT - 11:45 AM CDT

Polls

Survey

Q&A

2

Poll questions

54

Attendees

51 %

Avg. Response Rate

1 of 2. What credit card payment options does your library currently support?
(check all that apply)

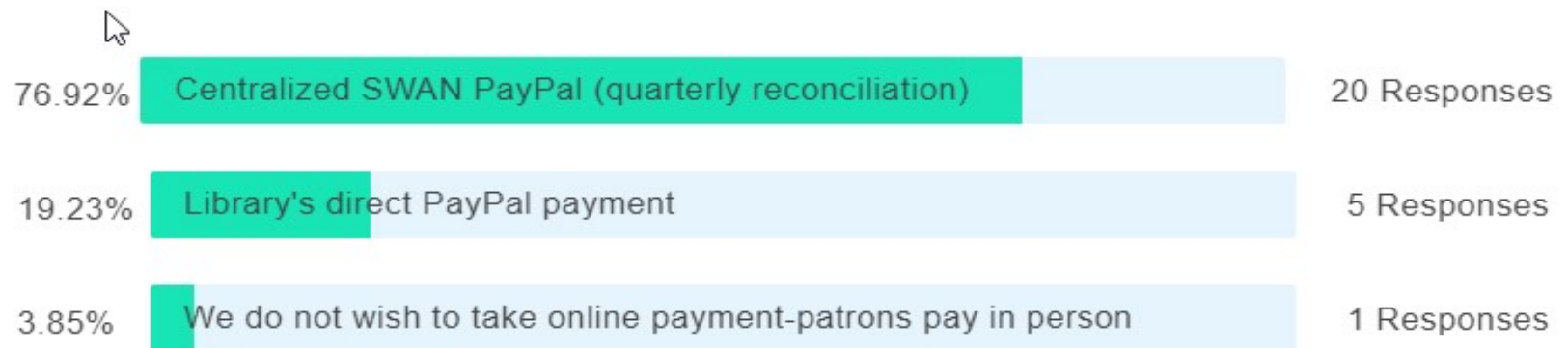
29 of 54 Attendees
responded

Multiple choice with multiple answers



2 of 2. Which of the following options would your library prefer for online payment processing in Aspen? 26 of 54 Attendees responded

Multiple choice with single answer



Question Asked	Answer Given
We're still waiting on Spinutech to update our catalog link on our website - should be this week!	Comments related to Aspen.
I was just playing on a live site's website and it looks like their LibraryAware widgets are still linking to Enterprise, so those should be updated, too.	
Is this poll just about catalog account payment? Or anything, i.e. printer/copier?	Anything
Ok, because we also use Nayax for our TBS copier/printer systems.	Comments related to payments.
we also use Smart Money Manager with comprise	
We have Apple Pay thorough Nayax, but the poll cut off before I could answer.	
how will the PayPal payment via Aspen effect Library PCI compliance responsibility?	We will get a specific response to this, but no information is stored in Aspen and data is transferred securely to a merchant account which bears the responsibility of the PCI compliance. @Steven will help expand this answer in our recap doc.
Just wondering about payment through Sirsi with getting rid of Propay	SWAN will not be getting rid of ProPay, so you will continue to be able to accept payment through ProPay if Aspen is not involved.
We use Propay swipes for other services like faxing	