

Question Asked	Answer Given
I may have missed it. What is the minimum fee online that a patron needs to have to pay with paypal or credit/debit card?	The minimum amount that can be paid via PayPal is \$1.01. At the PayPal Webinar on 1/19/22 we shared that the limit was \$10.01. Given feedback from members we reduced that to \$1.01 which matches Enterprise.
If selecting to use your own PayPal account, how is PCI compliance managed?	That's a good question. We'll look more closely at the PCI considerations and get back to you. Since PayPal processes payments via iFrame within Aspen, there should not be any additional considerations, but we'll double-check and ensure that's the case.  NOTE: Since our Aspen application and server do not store or transfer any credit card information, there is not requirement to adhere to PCI compliance. That is specifically why we work with merchant account vendors which handle all transfer and processing of credit card information outside of our application. We will provide a statement on our support site providing exact language which you can share with your business office/insurance.
Is it possible to request some groups to be bulk changed - for example those who have moved out of state?	Once we have the changes complete you will be able to review all patron records updated in the project. If you find a large number of records you would like updated you can open a ticket and give us the parameters for the change you would like whether that is removing the record or some other change.