

Chat Log SWAN Committee of the Whole 2022_02_01

Aaron Skog (to Everyone): 10:02 AM: Meeting packet is here:
https://support.swanlibraries.net/sites/default/files/meeting/22_02_01/90175/packet2022-02-01.pdf

Sarah Cottonaro (to Everyone): 10:15 AM: beanstack is a dud and not worth pursuing imo - I can't believe this would be a useful tool for the majority

Jennifer Cutshall (to Everyone): 10:35 AM: We learned over the past two years our patrons are not interested in Beanstack.

SWAN Webinar Recording (to Everyone): 10:35 AM: It has changed dramatically in the past year. So worth a constant evaluation of new features.

Sarah Cottonaro (to Everyone): 10:35 AM: wouldn't that indicate that the libraries that aren't using it are by interested either?

Jennifer Cottrill (to Everyone): 10:35 AM: Could you clarify whether the contract with beanstack has been signed already?

Jamie Paicely - Flossmoor Public Library (to Everyone): 10:36 AM: Of the 48 who are using it, do they all plan to renew after their initial 3 year contract?

Sarah Cottonaro (to Everyone): 10:36 AM: I am interested in the question to Jen's answer as well.

Dorothy Koll (to Everyone): 10:36 AM: I also agree. We were using it because we were forced into a 2 year contract in 2020, we will not be using it moving forward.

Jennifer Cutshall (to Everyone): 10:36 AM: We signed a three year deal, otherwise we would have stopped using the service already.

Sarah Cottonaro (to Everyone): 10:36 AM: we are not renewing our contract

Sarah Cottonaro (to Everyone): 10:36 AM: our patrons disliked it immensely

Amanda Kowalczek (to Everyone): 10:36 AM: We just renewed for another 3 year contract. I've had good experiences with Beanstack at two different libraries/communities.

Genna Mickey (to Everyone): 10:37 AM: Our contract is up next month, so we could just use Swan's then?

Dorothy Koll (to Everyone): 10:37 AM: Our patrons didn't use it. We had to imput everything for them.

Juanita Durkin (to Everyone): 10:37 AM: Maybe it's just my patrons, but they don't really use online services or programs at all. The eBook platforms do well, but anything else is very limited use.

Sarah Cottonaro (to Everyone): 10:37 AM: I think this should be a membership majority decision.

Jane Jenkins (to Everyone): 10:38 AM: What are you planning to use instead of Beanstack?

Sarah Cottonaro (to Everyone): 10:38 AM: swan time and resources could be better

spent elsewhere in my opinion

Genna Mickey (to Everyone): 10:38 AM: thank you! we did a poll and patrons without children seemed to use it more

Sarah Cottonaro (to Everyone): 10:38 AM: time is also a consideration here

Dana, Chicago Ridge (to Everyone): 10:38 AM: Our patrons and staff like it and we will likely renew it.

Sarah Cottonaro (to Everyone): 10:38 AM: it isn't about money from my perspective