

Chat Log SWAN Quarterly Meeting 2022_03_03

Lisa Korajczyk (to Everyone): 10:37 AM: I agree with everything you have said Sarah.

Laura Bartnik Northlake (to Everyone): 10:38 AM: agreed about Beanstack

Jennifer Cutshall (to Everyone): 10:38 AM: I do as well.

Dorothy Koll (to Everyone): 10:38 AM: I agree with Sarah too.

Jamie Paicely - Flossmoor Pub Lib (to Everyone): 10:38 AM: I too agree with what Sarah shared

Lisa Knasiak (to Everyone): 10:39 AM: It isn't necessarily the cost -- it's the idea that SWAN is undertaking things that are not part of the mission.

Tim (to Everyone): 10:39 AM: we just subscribed to Beanstack as the Demco summer reader is no longer available. Looking to see how it work for us

Juanita Durkin (to Everyone): 10:39 AM: Regarding returning the SWAN meetings to an in-person format, I would prefer if it could be a hybrid model. Some small libraries and maybe even some larger ones are struggling with staffing for a variety of reasons. So, the option to attend and vote remotely is very much appreciated. It allows us to be on site when needed, yet still participate.

Laura Bartnik Northlake (to Everyone): 10:40 AM: resource sharing and group purchases are great, but collection development and programing is an overstep

Emily Hoffman (to Everyone): 10:40 AM: I also agree with a hybrid meeting model

Lisa Korajczyk (to Everyone): 10:41 AM: I agree again Sarah.

CHRIS SEBUCK (to Everyone): 10:41 AM: I very much agree with the Hybrid meeting model. These meetings traditionally are held on a day that if I had to attend in person my day would be over 12 hours long.

Marie Saeli (to Everyone): 10:41 AM: I agree with Juanita Durkin. A hybrid model would be much appreciated.

Patricia Genardo (to Everyone): 10:43 AM: I would also appreciate a hybrid meeting model, It is sometimes hard to get away from the library due to staffing shortage.

Catherine Nemesnyik (to Everyone): 10:44 AM: I would love a hybrid meeting model. As a teacher, it is a huge issue to try to get a substitute teacher in order to attend in person.

Lisa Korajczyk (to Everyone): 10:45 AM: Yes, the OPAC problem was heard, but it seemed to take a very long time to respond to the concerns.

Christyn Rayford-SHPL (to Everyone): 10:47 AM: I agree with Sarah's concerns

Laura Van Cleve (to Everyone): 10:47 AM: I agree with Sarah as well.

CHRIS SEBUCK (to Everyone): 10:48 AM: Beanstack is VERY labor intensive for staff at least that has been my experience. I'm not sure it is the best platform due to the fact that there is not alot of support from Zoobean directly after your signed on. They crowdsource issues through a facebook group and the setup is a nightmare. I've spoken to the Beanstack management team and although they responded, I didn't feel heard.

We are waiting to see what happens in year 2 and 3 and will pivot accordingly.

Jamime Bukovac (to Everyone): 10:48 AM: I agree with Sarah.

Juanita Durkin (to Everyone): 10:48 AM: Voting is the problem. I am frequently covering the circulation desk, so I have to add staff to cover being gone for a meeting. There needs to be a way to make remote votes count, too.

CHRIS SEBUCK (to Everyone): 10:55 AM: Same as Juanita for me also. Remote voting has been a godsend.

Patricia Genardo (to Everyone): 10:58 AM: yes - we will be open - finals week at NUHS. We usually extend hours during finals.

Juanita Durkin (to Everyone): 11:02 AM: Maybe it's time to petition the legislature to amend the Open Meeting Act to include hybrid meeting models and hybrid voting permanently.

Jennifer Cottrill (to Everyone): 11:03 AM: That's a good point, Juanita.

Laura Van Cleve (to Everyone): 11:05 AM: how do those SWAN circs benefit libraries?

Laura Van Cleve (to Everyone): 11:05 AM: and if there is a shortage of materials, how is this helping libraries purchase the materials if you are bulk buying popular materials?

Kate Buckson (to Everyone): 11:07 AM: Laura - at least for us at LPS it supplemented the materials we bought and got through the hold list faster.

Jennifer Cottrill (to Everyone): 11:07 AM: Laura, could you clarify what you mean by your second question?

CHRIS SEBUCK (to Everyone): 11:09 AM: Are local copies still prioritized to fill holds?

Laura Van Cleve (to Everyone): 11:09 AM: if there is a supply shortage of books from baker and taylor, and SWAN is planning on purchasing bulk copies of popular titles, then they wouldnt be available for libraries to purchase correct?

Laura Van Cleve (to Everyone): 11:10 AM: and while getting through the hold list is great for our patrons, if our statistics that we report to the state are based on circulation and check outs, are we getting credit for the material we get from SWAN? where do those circs get reported?

Laura Van Cleve (to Everyone): 11:11 AM: i guess I just don't really understand this at all

Lisa Korajczyk (to Everyone): 11:12 AM: SWAN now has a 100 libraries, and we still can't fill the holds quick enough? Maybe we need to look at the loan rules.

Christyn Rayford-SHPL (to Everyone): 11:13 AM: Why haven't the loan rules been adjusted?

Ridgeway Burns (to Everyone): 11:13 AM: This is 150 items total at any time for all of SWAN?

Laura Bartnik Northlake (to Everyone): 11:13 AM: In theory the idea of a print holds manager like what we have in MOD is a good idea, BUT I have concerns with SWAN taking a more active roll in collection development, and acting more like a member library than a consortium

Juanita Durkin (to Everyone): 11:13 AM: @Laura - For the B&T question, I think that part of their stock is automatically moved over to the rental model and not available for sale, anyway. I could be wrong, but that's how things would be easiest on their end.

Lisa Korajczyk (to Everyone): 11:13 AM: If it doesn't come back for a while then that means there is not a local hold, correct?

Jennifer Cutshall (to Everyone): 11:14 AM: I share those concerns, Laura.

Laura Van Cleve (to Everyone): 11:15 AM: seems to me like this is a pandemic issue and not a long standing program that needs to continue

Kate Buckson (to Everyone): 11:15 AM: We appreciate that these items are out there circulating for the patrons who place holds. It allows our local copies to stay on the shelf in the "hot picks" section for our browsers.

Juanita Durkin (to Everyone): 11:16 AM: I believe the circs will show in your incoming ILL stats and also included in your monthly circulation figure. After all, it may not be your book, but you are still checking the book out at your library.

CHRIS SEBUCK (to Everyone): 11:18 AM: Long delays

Laura Van Cleve (to Everyone): 11:18 AM: *thumbs up*

Tim (to Everyone): 11:18 AM: we have a leased collection - some advantages are high demand materials come in automatically and pre-process they hit the shelves very fast

CHRIS SEBUCK (to Everyone): 11:18 AM: I've moved to other vendors to get high demand copies in a more timely manner.

Tim (to Everyone): 11:21 AM: we use Brodart - they have the McNaughton Lease program

Jamie Paicely - Flossmoor Pub Lib (to Everyone): 11:25 AM: Isn't your materials going out to other libraries part of being in a consortium?

Tim (to Everyone): 11:26 AM: this would actually help you "preserve" your local collection - it would help you with high demand holds

Jennifer Cutshall (to Everyone): 11:26 AM: Who pays? SWAN?

Kate Buckson (to Everyone): 11:27 AM: I approached SWAN with an idea similar to this and they met with me to discuss it. But it was not my idea for the pilot.

Sandy Whitmer - Warrenville (to Everyone): 11:27 AM: Wasn't this also a way for SWAN to test BLUEcloud acquisitions?

Stacy Wittmann (to Everyone): 11:28 AM: It was presented at a meeting and I want to say we voted on it, correct?

Jesse Blazek (to Everyone): 11:28 AM: I like that this allows us to keep our high demand items available on site more and keeps the hold queue moving quickly on these items

Stacy Wittmann (to Everyone): 11:29 AM: My recollection is that it was presented as a possible stop-gap solution to holds not being filled quickly. It was a problem-solving attempt that SWAN wanted to try and this idea was presented to the membership prior

to implementation.

Ridgeway Burns (to Everyone): 11:29 AM: Is there a process to poll members on projects like the B+T holds pilot, Beanstack, etc. going forward?

Tim (to Everyone): 11:29 AM: The Board had discussions about this - we also were hoping that this collection might help some of the members that have very limited collection budgets

Ridgeway Burns (to Everyone): 11:30 AM: Thanks Jennifer

Jennifer Cutshall (to Everyone): 11:30 AM: I like that idea, Ridgeway.

Sarah Cottonaro AMS (to Everyone): 11:30 AM: Stacy, I do recall the idea coming up, but I only recall it originating from SWAN, not membership, and that was the clarification I wanted.

Laura Van Cleve (to Everyone): 11:31 AM: agreed Sarah, I only started hearing about updates on the project, not talks of starting it.

Leighton Shell (to Everyone): 11:32 AM: I'm sorry if I missed this from an earlier meeting. Are there marketing graphics for the new Aspen catalog similar to how SWAN created EBSCO marketing graphics?

Jennifer Cottrill (to Everyone): 11:33 AM:

<https://support.swanlibraries.net/documentation/66749>

Jennifer Cottrill (to Everyone): 11:33 AM: That is the marketing graphics link.

Leighton Shell (to Everyone): 11:34 AM: Thank you, Jennifer.

Tara Wood (to Everyone): 11:35 AM: Oh thanks Jennifer, you beat me to it :)

Sandy Whitmer - Warrenville (to Everyone): 11:35 AM: So, at other libraries, do you only introduce new services or try them out if a resident (member) brings it up to you? Or do you initiate/try/propose new things to try to solve challenges or problems that you are observing? As a new SWAN member, I may not understand the dynamics of the group, but I for one am thankful SWAN is at least aware of and trying to bring solutions to the table. (I am sorry, Sarah, that you're experiencing ongoing issue with cataloging and agree those issues should also be addressed.)

Sandy Whitmer - Warrenville (to Everyone): 11:37 AM: Understood. Thanks for that feedback, Sarah.

Juanita Durkin (to Everyone): 11:38 AM: With regard to things like Beanstack and the B&T rental program, I think SWAN is just trying out new ways to help the membership with various issues that are facing them. Personally, I appreciate the effort and thank them. As far as I can see, neither project is astronomically expensive and both are meant to help the consortia. They have my support to continue trying out new ideas as long as the expense isn't outrageous.

Patricia Genardo (to Everyone): 11:43 AM: I appreciate the time and energy SWAN puts into researching and looking for new items. I don't have the time. We are many, varied libraries to deal with.

Colleen Waltman (to Everyone): 11:44 AM: Great facilitating, Jennifer!