



SWAN Fireside Chat

March 29, 2022

Agenda

- Reminder: April 17th rebuild
- BLUEcloud Staff
- Digital Archives
- Comics Plus
- BLUEcloud Visibility
- Patron Use Report
- Report tools for patrons with lists
- Aspen Rollout
- Upcoming Meetings & Training

Annual Symphony Database Rebuild

Sunday,
APRIL 17th

- Sunday, April 17th, 2022 (Easter Sunday)
 - Downtime of WorkFlows and other services required throughout
 - Process will begin Saturday night after libraries close
 - [WorkFlows Offline](#) required for open libraries on the 17th
 - Complete details in the [news post](#)
- **Impacted Services:**
 - Enterprise & Aspen Catalog**
 - *Intermittent* My Account functions (holds, payments, lists, etc)
 - *Intermittent* Inaccuracies of Item location and availability
 - Symphony WorkFlows**
 - *Intermittent* External SIP2 & Web Services integrations (including external vendor subscriptions, digital materials access)
 - Internal SIP2 integrations for library self-checkout, AMH, and PC reservation
 - WorkFlows - Offline mode must be used for all checkouts
 - BLUEcloud Applications**
 - BLUEcloud Analytics April 16/17th transactions - harvest will be delayed an extra day
 - BLUEcloud Mobile, MobileCirc, BLUEcloud Circ and Cataloging will be unavailable

BLUEcloud Circulation Requests

Research & Inquiry

- Ask questions and observe staff using BLUEcloud Circulation to make suggestions in the SPP.

Testing & Reporting

- I then do some testing of the findings. I will then create a wireframe if necessary and enter the suggestion into the SPP.

Development & Release

- Sirsi Dynix takes our suggestions and builds them out into the BLUEcloud Circulation.
- I then test and notify the membership of updates.

March 29, 2022

SWAN Library Services

Enhancements

<input type="checkbox"/>	JIRA #	Summary	Product	Version	Category	Enhancements	
<input type="checkbox"/>	CIRC-1747	Staff users can now create a bill for a patron The BLUEcloud circulation staff user can now create a bill for a patron. This feature is privilege controlled.	BLUEcloud Circulation	22.02.00		Creating a bill Adding or waiving fines/fees	User Inspired
<input type="checkbox"/>	CIRC-1766	BLUEcloud Circulation Modify Due Date After Checkout The BLUEcloud Circulation staff user with appropriate permissions will be able to modify the due date for an item that is already charged to a patron.	BLUEcloud Circulation	22.02.00		Ability to Adjust Due Date after Checkout Editing due dates	User Inspired

Location & Library Added to Search Results

Posted by Crystal Vela Thursday at 9:00am



Hello Carla,
We were wondering if there is any way we can add the library and location of an item. Here is an example of what that might look like.

Thank you so much!
Crystal Vela

Title	Author	Format	Location	Edition	Library	Publication Date
Green eggs and ham	Seuss, Dr.	Books	Stacks		AMS, BYS, CSD	2022
Green eggs and ham	Seuss, Dr.	Books				2013
Green eggs and ham	Seuss, Dr.	Books				2008
Green eggs and ham	Seuss, Dr.	Audio disc				2003
Green eggs and ham	Seuss, Dr.	Video disc				2002

BLUEcloud Cataloging Using Templates

Pilot Program

- Kickoff meeting with participating libraries: AMS, BIS, GED, LPS, TPS, WVD
- They will test the format-based templates to manually create pre-cats
- As the pilot progresses, they will also test the searching capabilities

Goals

- Are templates useful for staff with limited knowledge of MARC tags?
- Can we expand it to other libraries?
- Feedback to Sirsi Dynix about the BLUEcloud Cataloging interface

Digital Archives

- Illinois History Digital Imaging Grant Program – Summer 2023
- Illinois Digital Archives – IDA <http://www.idaillinois.org/>
- IDA Collection Development Policy
 - <https://www.ilsos.gov/departments/library/grants/pdfs/ida-collection-development-policy.pdf>

Comics Plus

- News post <https://support.swanlibraries.net/news/2022-03/90729>
- 42.5% discount for all public libraries
- May 1, 2022 – June 30, 2023
- Demo April 13, 2022
- SWAN handles billing and authentication
- You will sign a customer onboarding form

Patron Use Report

Available at:

<https://support.swanlibraries.net/documentation/70841>

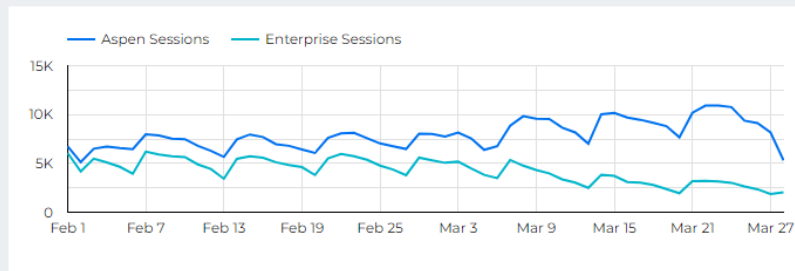
Aspen vs. Enterprise User & Session Data

Compare usage of your Aspen and Enterprise catalogs, based on your location. Data is limited to sessions > 0, so that automatic reloading in OPAC catalogs will not count towards user and session data. For an accurate comparison, it isn't possible to limit by library catalog, but you can limit by city to get an idea of users and session in your library service area.

Feb 1, 2022 - Mar 28, 2022 City

Aspen	Users	New Users	Sessions	Results Pageviews	Results Pageviews / Search	Avg. Time on Page
	200,871	185,403	442,643	931,626	1.66	00:01:14
	↑ 98.1%	↑ 102.7%	↑ 47.8%	↑ 27.4%	↑ 0.5%	↑ 5.5%

Enterprise	Users	New Users	Sessions	Results Pageviews	Results Pageviews / Search	Avg. Time on Page
	65,525	52,446	238,716	958,584	2.4	00:00:56
	↓ -14.0%	↓ -18.5%	↓ -15.0%	↓ -16.5%	↓ -0.5%	↓ -0.5%



Date	Total Sessions	% Aspen	%Enterprise
1. Mar 28, 2022	7,361	72.11%	27.89%
2. Mar 27, 2022	10,029	81.42%	18.58%
3. Mar 26, 2022	11,469	79.52%	20.48%
4. Mar 25, 2022	12,022	77.99%	22.01%
5. Mar 24, 2022	13,771	78.14%	21.86%

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What's in it?

- Real-time Google Analytics data for Enterprise and Aspen (Universal Analytics)
 - Be patient! This can take a minute to load.
 - We'll keep Enterprise data for 1 year
- Monthly holds and BLUEcloud Mobile data

Top Search Terms

Aspen - Searches & Use

Select your Aspen catalog. Note: If your OPAC computers disable cookies and tracking, your internal traffic will not appear in these statistics.

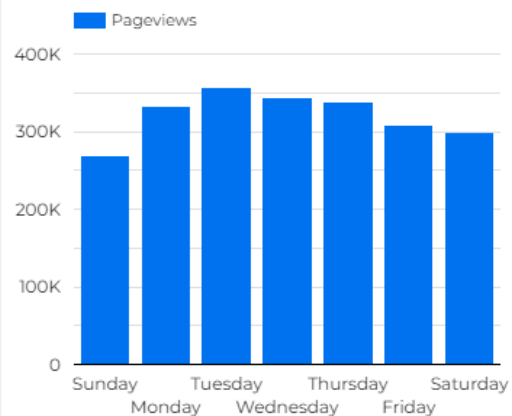
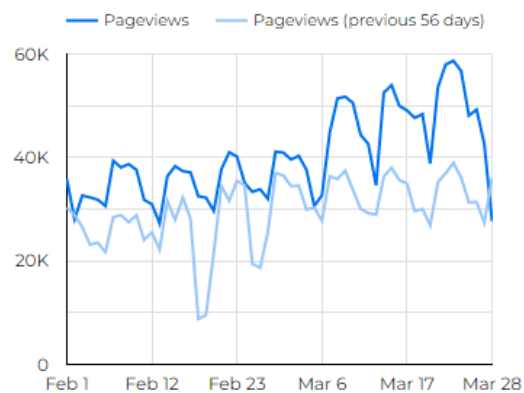
Feb 1, 2022 - Mar 28, 2022

Select your Aspen Catalog

Pageviews
2,249,252
↑ 35.0%

Avg. Time on Page
00:01:14
↑ 5.5%

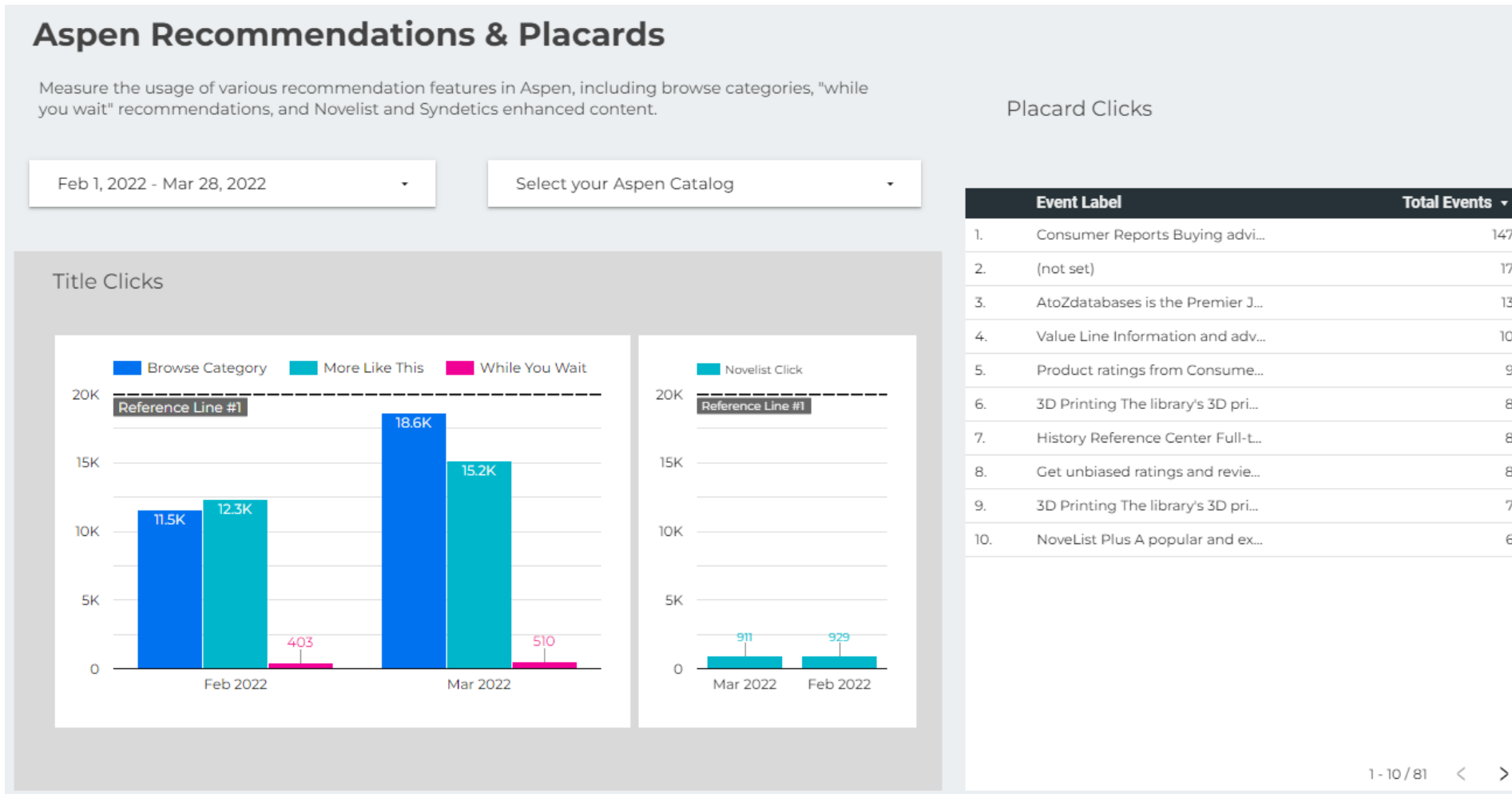
Total Unique Searches
558,523
↑ 26.6%



	Search Term	Total Unique Searches
1.	encanto	298
2.	colleen hoover	292
3.	harry potter	274
4.	It ends with us	269
5.	it ends with us	242
6.	Hoover, Colleen	215
7.	The Lincoln highway	215
8.	the maid	211
9.	dune	209
10.	The midnight library	207
11.	Verity	200
12.	Nintendo switch	199
13.	verity	197
14.	The seven husbands of Evelyn Hugo a novel	195
15.	consumer reports	193
16.	Dune	187
17.	Encanto	182
18.	wings of fire	174
19.	Where the crawdads sing	173
20.	Colleen hoover	172

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Recommendation Usage



BLUEcloud Visibility

Search results for your collections are in
Google search results!

March 29, 2022

The screenshot shows a Google search for "meera sodha east". The search results include several book listings from Amazon, Target, and Macmillan. A detailed book preview is shown on the right for "East: 120 Easy and Delicious Asian-inspired ...". The preview includes the book cover, a "Preview" button, a "Book preview" section with 34/264 pages available, an "About" section with a 4.5/5 Goodreads rating, and a "Get book" section with options to purchase from Kindle Store, Barnes & Noble, or borrow from Chicago Public Library and Elmwood Park Public Library. A blue arrow points from the "Get book" section of the preview to the "Chicago Public Library" option.

Google meera sodha east

All Shopping News Images Videos More Tools

About 78,200 results (0.78 seconds)

East: 120 Easy and Delicious Asian-inspired ...
Book by Meera Sodha

Overview Reviews Get book More By Author

Ads · Shop meera sodha east

- East: 120 Vegan and Vegetarian \$20.91 Amazon.com
- East \$19.90 AbeBooks.c...
- East - by Meera Sodha (Hardcover) \$20.99 Target ★★★★★ (3)
- Fresh India: 130 Quick, Easy, and Delicious Vegetarian ... \$8.99 AbeBooks.c...
- East: 120 Vegan and Vegetarian \$17.77 DiscoverBo... Special offer

https://www.amazon.com › East-Vegetarian-recipes-Ban...
East: 120 Vegetarian and Vegan recipes from Bangalore to ...
This item: East: 120 Vegetarian and Vegan recipes from Bangalore to Beijing, by Sodha Meera - \$24.73 ; Fresh India: 130 Quick, Easy, and Delicious Vegetarian ...
★★★★★ Rating: 4.8 · 2,566 reviews · \$30.81 · In stock

https://www.amazon.com › East-Vegetarian-Bangalore-...
East: 120 Vegan and Vegetarian Recipes from Bangalore to ...
Meera Sodha's stunning new collection features brand-new recipes from a wide range of Asian cuisines. This cookbook is a collaboration between Sodha and the ...
★★★★★ Rating: 4.8 · 2,566 reviews · \$20.91 (typically \$23.23) · In stock

https://us.macmillan.com › books › east
East - Macmillan
Meera Sodha's stunning new collection features brand-new recipes from a wide range of Asian cuisines. This cookbook is a collaboration between Sodha and the ...

https://www.theguardian.com › food › aug › meera-sod...
Meera Sodha: exclusive vegan and vegetarian recipes from ...
Aug 3, 2019 — Meera Sodha: exclusive vegan and vegetarian recipes from her new book. A

Book preview
34/264 pages available

Preview

About
4.5/5 · Goodreads
Did you like this book?

This edition has been adapted for the US market. It was originally published in the UK.* Named one of the best cookbooks of the year by The New York Times, the Boston Globe, and Delish **Enticing, inviting and delicious. Vegan and vegetarian dishes that are hard to resist (and why should you?)." ... Google Books

Originally published: August 8, 2019
Author: Meera Sodha

Feedback

Get book

- Kindle Store \$16.99 · ebook Get book
- Barnes & Noble \$16.99 · ebook Get book
- Chicago Public Library Portage-Cragin Branch, Nort... Borrow
- Elmwood Park Public Library Elmwood Park Public Library Borrow

SWAN Library Services

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New Report Tools for Patrons with Enterprise Lists

Based on final export of Enterprise Lists as of 3/8/2022

Instructions available on the SWAN support site:

<https://support.swanlibraries.net/documentation/90732>

In BLUEcloud Analytics, go to Shared Reports > SWAN Reports > Users > Your Library: Patron Enterprise List Transfer

Physical items in the catalog will start with "a" representing a catalog key from Symphony.

Items from electronic resources may have a different format based on the collection. Use either Aspen Key or Aspen Key 2 column to copy/paste when creating the list in Aspen.

Select your library to export all lists for all patrons. Or, to target a specific set of lists, use the Search User Barcode to type in the patron's barcode.

Export list to copy into Aspen

User Id	User Barcode	USER BARCODE (Symphony)	List Name	Title	mylist item.document id (Mylist Item Enterprise Key)	Aspen Key - option 1	Aspen Key - option 2
			Favorites	The Traveling Wilburys collection	ent://SD_ILS/0/SD_ILS:755720	a755720	a755720
				Nine lives :	ent://SD_ILS/0/SD_ILS:916887	a916887	a916887
				Bloodlands :	ent://SD_ILS/0/SD_ILS:968572	a968572	a968572
			Want to Read	Circling the sun :	ent://SD_ILS/0/SD_ILS:1316888	a1316888	a1316888
				Deep South :	ent://SD_ILS/0/SD_ILS:1550613	a1550613	a1550613
				Ready player two :	ent://SD_ILS/0/SD_ILS:2913249	a2913249	a2913249
				The wretched of the earth	ent://SD_ILS/0/SD_ILS:629402	a629402	a629402
				What blood won't tell :	ent://SD_ILS/0/SD_ILS:822584	a822584	a822584
				Toxic truth :	ent://SD_ILS/0/SD_ILS:847948	a847948	a847948

1. Verify report **Import to Aspen** selected
2. Select checkbox for your library
3. Enter barcode to narrow results to specific patron

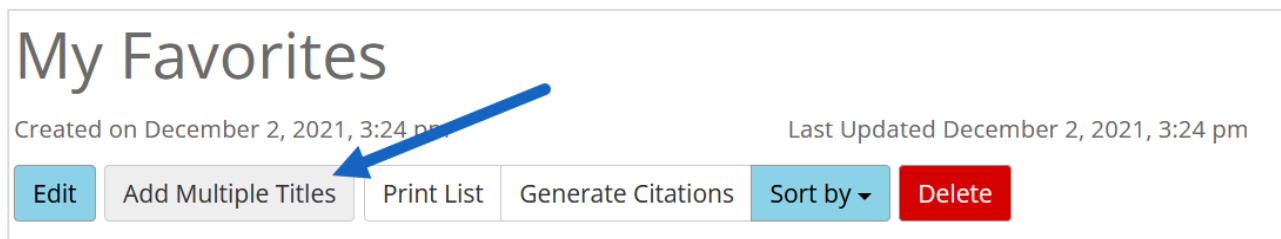
Options for Aspen Key matching – look for best pattern to match your library’s electronic resource collection keys

Title	mylist item.document id (Mylist Item Enterprise Key)	Aspen Key - option 1	Aspen Key - option 2
On the Beach	ent://ERC_78_228/0/OVERDRIVE:c7076ec9-64c9-64c9-4447-b0ad-9046fb28b63d	c7076ec9-64c9-4447-b0ad-9046fb28b63d	
Coloring the news : how crusading for diversity has corrupted American journalism	ent://SD_ILS/0/SD_ILS:475483	a475483	a475483
Quiet	ent://ERC_78_228/0/OVERDRIVE:1ecf9434-5b4b-5b4b-4a09-914b-ea5fd2477b07	1ecf9434-5b4b-4a09-914b-ea5fd2477b07	
Heart of Europe :	ent://SD_ILS/0/SD_ILS:1408201	a1408201	a1408201

Title	mylist item.document id (Mylist Item Enterprise Key)	Aspen Key - option 1	Aspen Key - option 2
Doomsday clock.	ent://SD_ILS/0/SD_ILS:2807269	a2807269	a2807269
Hush	ent://ERC_34_189/0/34_189:OVERDRIVE:89845cf6-1913-4c87-45cf6-1913-4c87-b022-f1fab4978525	OVERDRIVE	89845cf6-1913-4c87-b022-f1fab4978525
Always and forever, Lara Jean	ent://SD_ILS/0/SD_ILS:1606444	a1606444	a1606444
French exit :	ent://SD_ILS/0/SD_ILS:1712364	a1712364	a1712364
P.S. I still love you	ent://SD_ILS/0/SD_ILS:2035359	a2035359	a2035359

Export list, transfer to Aspen

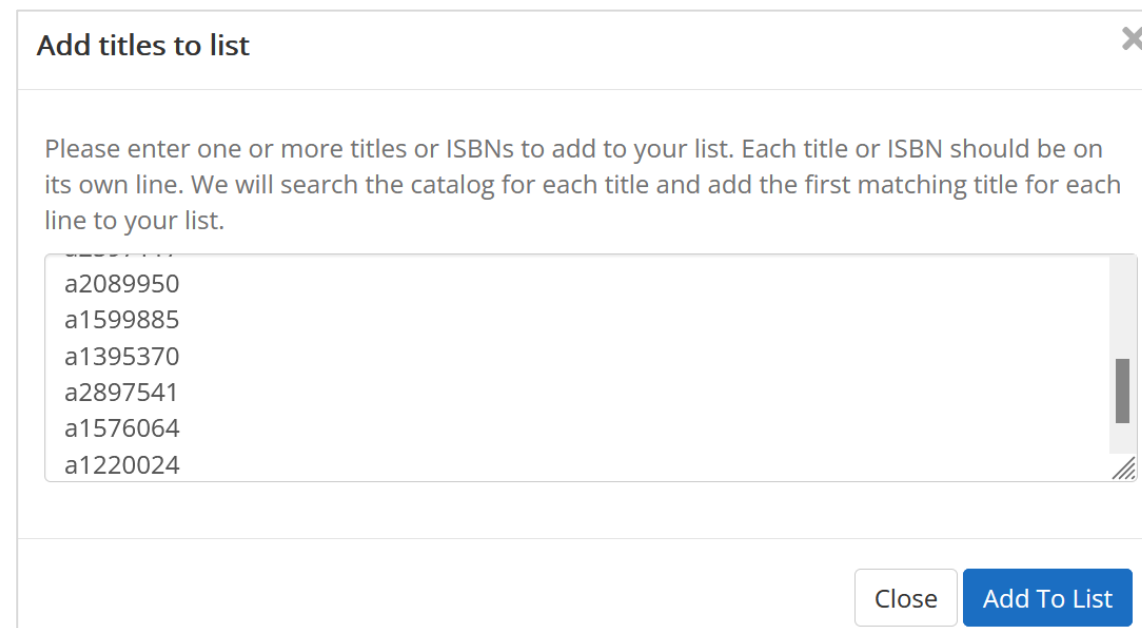
1. [Masquerade as the patron](#)
2. **Create a New List**
3. Enter the new title and click into the list title
4. In the list, click **Add Multiple Titles**
5. Paste in the catalog IDs you copied from BLUEcloud Analytics (Control + v)
6. Click **Add to List**



My Favorites

Created on December 2, 2021, 3:24 pm Last Updated December 2, 2021, 3:24 pm

Edit Add Multiple Titles Print List Generate Citations Sort by Delete



Add titles to list

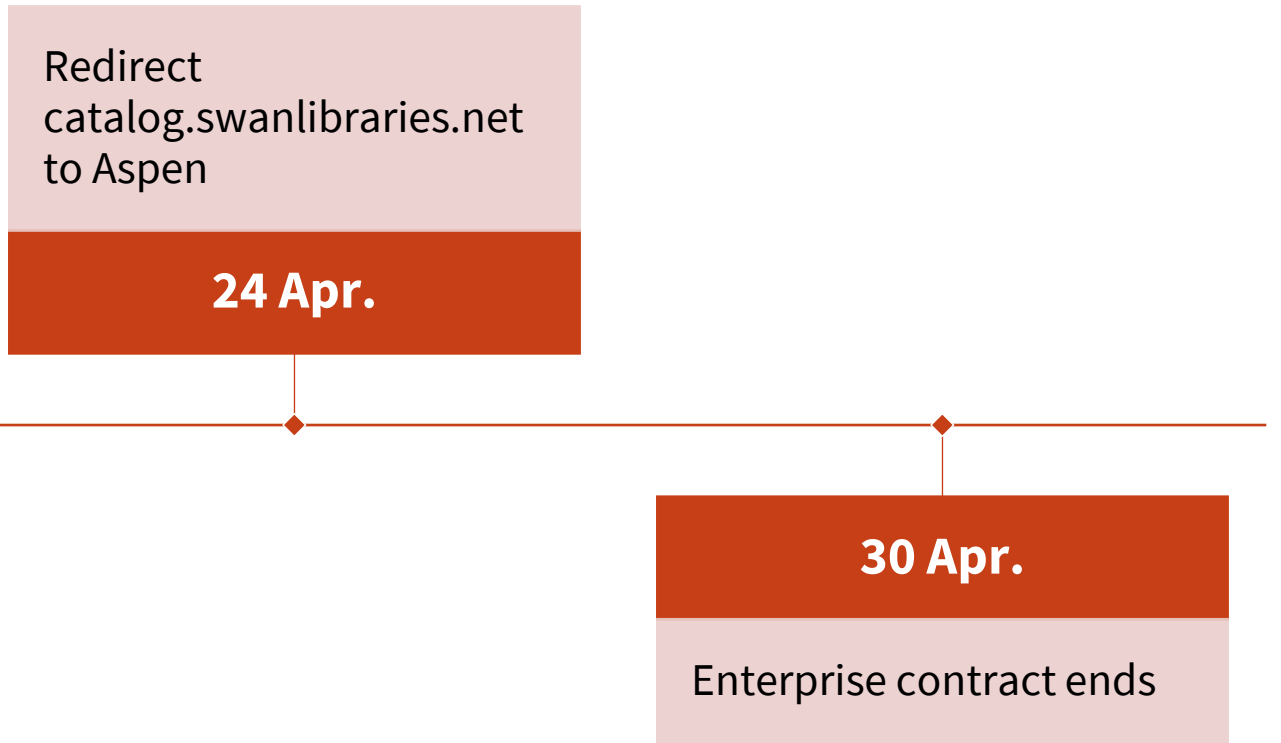
Please enter one or more titles or ISBNs to add to your list. Each title or ISBN should be on its own line. We will search the catalog for each title and add the first matching title for each line to your list.

a2089950
a1599885
a1395370
a2897541
a1576064
a1220024

Close Add To List

Aspen Rollout

Key Dates



Aspen Search Box Help

<https://support.swanlibraries.net/documentation/85522>

Embed an Aspen search box

 [Download PDF](#)  [Print](#)

Last updated Mar 21, 2022 · Maintained by Tara Wood

When your library is ready to make Aspen your primary catalog, you can set up your website's search box to go to Aspen.

Example Code

For a basic catalog search box, copy and paste the code below and **change "XXX" to your library's 3-letter code.**

```
<form method="get" role="search" action="https://XXX.swanlibraries.net/Union/Search/">
<label for="catalog-search" class="hidden">Search the New Catalog</label><br />
<input id="catalog-search" type="text" name="lookfor" />
<button type="submit"><span>Go</span></button>
</form>

<style>
.hidden {position: absolute;top: -9999px;left: -9999px;}
</style>
```

› [Discovery & User Experience](#)

› [Aspen Catalog](#)

[Catalog Links](#)

[Administration & Permissions](#)

[Masquerade](#)

[Holds Management](#)

[Linked Accounts](#)

[Checkout History](#)

[Recommendations](#)

[Browse Categories](#)

[Spotlights](#)

[Lists](#)

[Grouped Records](#)

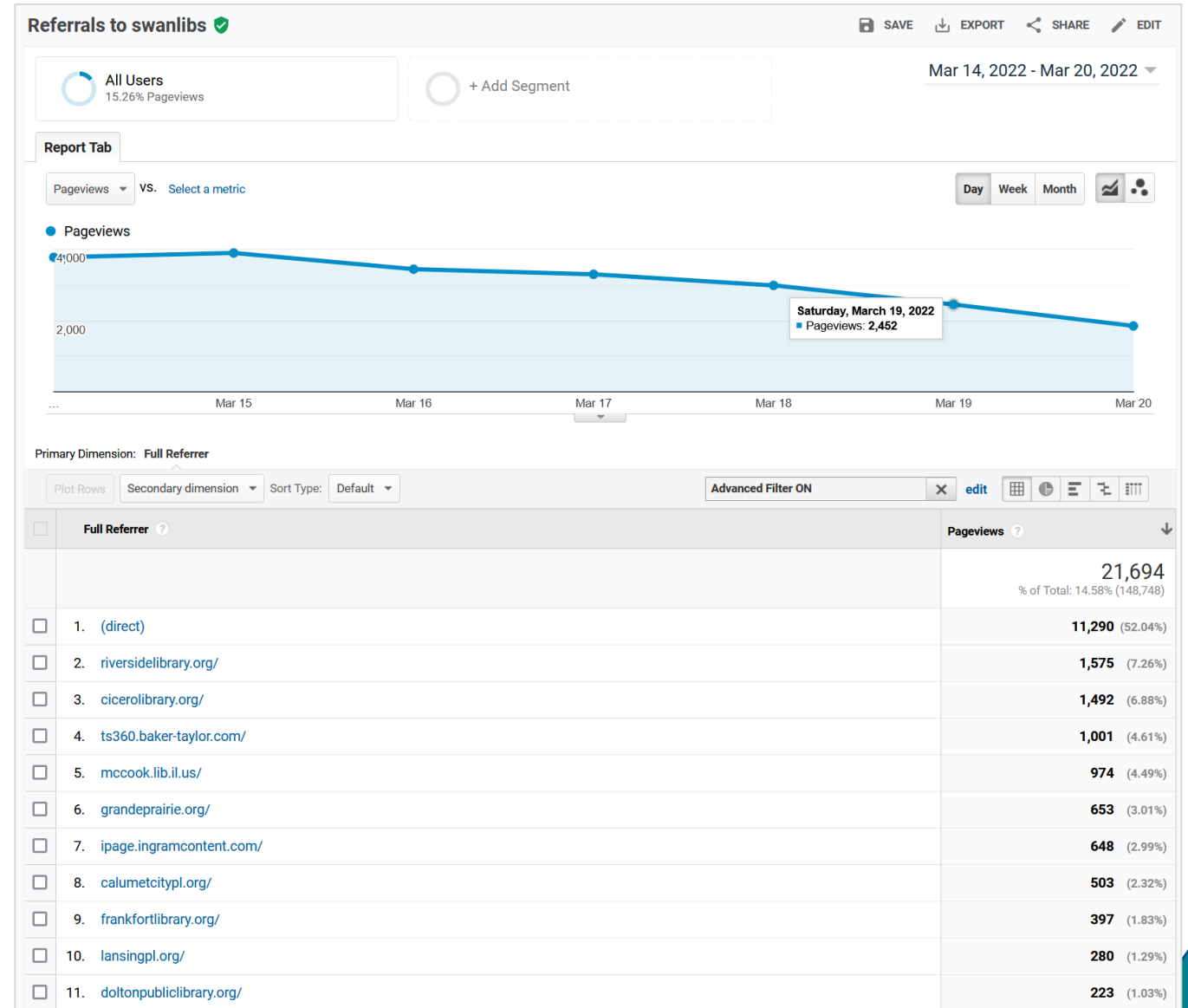
[Item Statuses](#)

[Adding Covers](#)

[Purchase Suggestions](#)

Referrals to swanlibs.ent.sirsi.net

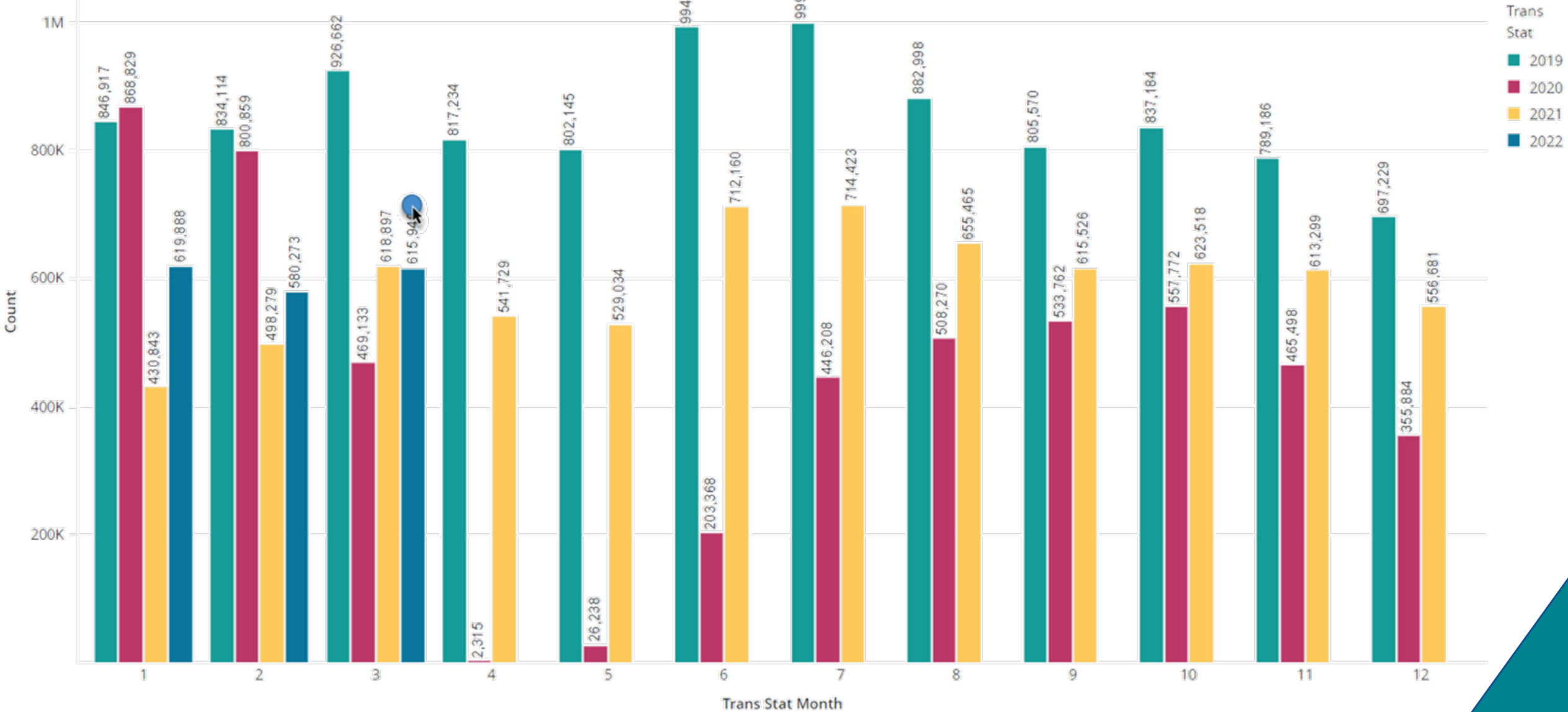
We're seeing these drop which is great!
This URL will break, with no redirect, April 30th.



March 2022 est: 682,000

73.5% of March 2019 (pandemic surge)

Circulation Snapshot 2019-Current



Other Upcoming Meetings

[See SWAN's events on L2](#)

- Board Meeting – 4/22
- Monthly Office Hours
 - Aspen – 4/4
 - Circ/ILL/Outreach – 4/6
 - Cataloging – 4/13
 - BLUEcloud Analytics – 4/13
 - Circulation Hold Map – 4/20
 - BLUEcloud Staff – 4/27
- OCLC Training on L2
 - WorldShare ILL Borrowing – 4/19
 - WorldShare ILL Lending – 4/21
- User Groups:
 - Discovery & User Experience– 3/31
 - Cataloging Advisory – 4/14
 - Circulation Users – 4/20
- Trainings
 - It's Free! Open Access– 4/6
 - SWAN ILL Bootcamp – 4/19

Office hours are free-form, without an agenda. Bring your questions, ideas you'd like to share, and request demonstrations of how to perform functions/tasks.

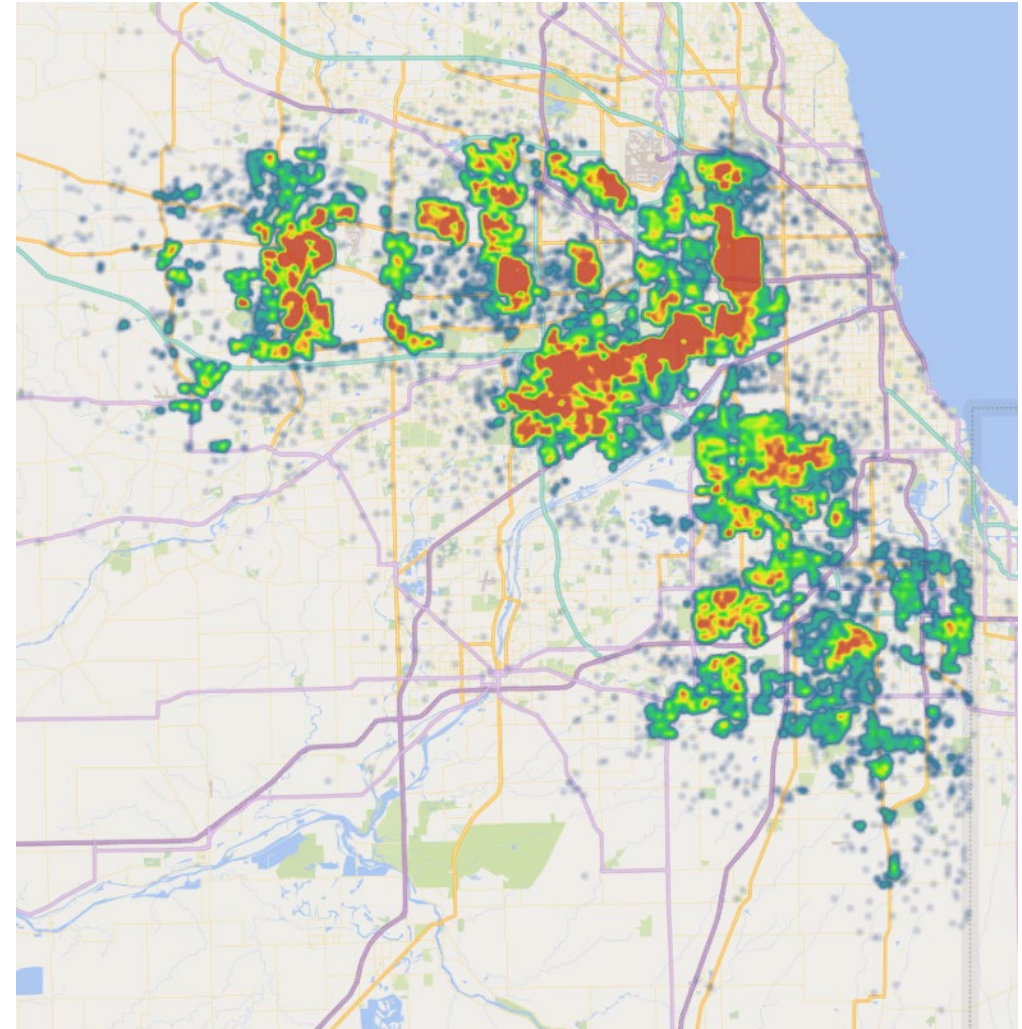
Added: Using geocode data to map activity

- April 21st, 2:00 – 3:00 p.m.
- [Register on L2](#)
- Example: Heat Map - concentration of circulation activity 1/1/2022-2/28/2022

Thursday, Apr 21, 2022 | 2:00 pm - 3:00 pm

**SWAN BLUEcloud Analytics:
using geocode data to map
activity**

[REGISTER](#) [ADD TO CALENDAR](#)



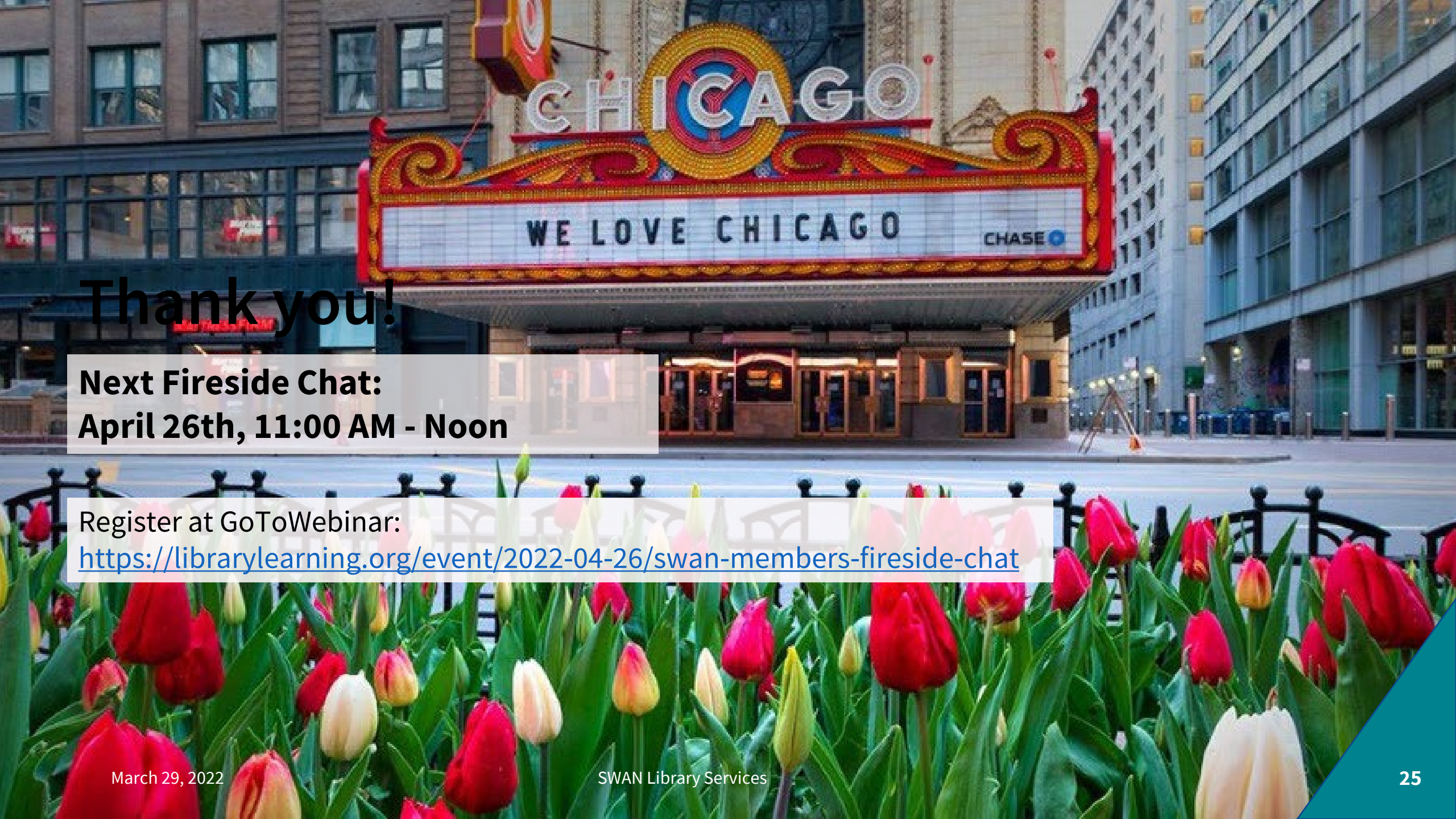
Join the SWAN Community Forums

<https://support.swanlibraries.net/members/forums>

- Submit a help ticket if you don't already have an account
- Colleagues helping colleagues
- Sharing expertise and creative solutions
- See what people are talking about

The screenshot displays the SWAN Community Forums interface. At the top, there is a search bar, a menu icon, and a user profile picture. Below this, there are filters for 'all categories', 'all tags', and buttons for 'Categories', 'Top', and 'Latest'. A '+ New Topic' button is also present. The main content area shows a list of forum topics with columns for 'Topic', 'Replies', 'Views', and 'Activity'. Each topic includes a category icon, a title, a list of user avatars, and numerical data for replies, views, and activity time.

Topic	Replies	Views	Activity
Marketing - pre-publicity Aspen Rollout	7	104	2d
Access Point Recommendations? Technology	2	15	3d
Self-Check Vendor Recommendations Technology	4	31	3d
It's Free! Open Access and Open Education Collections E-Resources	0	11	4d
What is Hide Research Starters in Preferences? Aspen Rollout	3	35	4d
OCLC Training Sessions Interlibrary Loan (ILL)	0	17	6d
Topics for DUX 3/31 Discovery & User Experience	0	16	7d



Thank you!

**Next Fireside Chat:
April 26th, 11:00 AM - Noon**

Register at GoToWebinar:
<https://librarylearning.org/event/2022-04-26/swan-members-fireside-chat>