



SWAN Fireside Chat

April 26, 2022

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Agenda

- SWAN Expo 2022 – August 19th
- BLUEcloud
 - Cataloging update
 - Circulation update
 - BLUEcloud Release 22.03
- DEI Update
- Purge of expired ONLINE patrons
- Locker & Drive-Up Projects
- Internet Access Libraries – new procedures
- House cleaning – UNUSABLE_RB_ILL Checkouts
- Rethinking Collections – Poll
- Beanstack Update
- Fall Passport – Library Sign-up Month
- Forums – Birds of a Feather
- Online Learning Update
- E-Resources Update
- Aspen
- Announcements
- Upcoming Meetings & Training

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SWAN Expo 2022 – August 19, 2022



- Update on member user groups
- Highlighting use of the SWAN library services platform
- Network with colleagues
- Cost: \$30, includes lunch
- Space limited to 300
- Raffle
- No vendor tables

SWAN Expo

SWAN invites members and non-members alike to join us for our SWANx annual conference. This all day event features a variety of speakers, sessions, and library vendors. A wonderful opportunity to network with library colleagues. We hope to see you there!

Registration

Please select the registration method your library prefers. SWAN will invoice libraries after completing registration, or if you prefer, register your attendees and pay via credit card. Lunch selections will be part of the registration process.

Register & Pay Later via Invoice

OR

Register & Pay Now Online

Tracks



Library Platform & Solutions



Resource & Membership Sharing



Security & Privacy



Patron Engagement

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BLUEcloud Updates

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BLUEcloud Cataloging – Pilot Program

The purpose of this project is to evaluate the usefulness of BLUEcloud templates to streamline the manual input of pre-cats.

Participating libraries: AMS, BIS, GED, LPS, TPS, WVD

- They are using the format-based templates to manually create pre-cats
- Currently we have 19 templates pre-populated with the required MARC tags
- Searching in BLUEcloud
- Attaching call numbers/items

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BLUEcloud Cataloging – Pilot Program

Stats since April 8th:

A total of 193 transactions were performed in BLUEcloud Cataloging

This includes 86 pre-cats created using BLUEcloud templates and 107 transactions (add callnum/item, edit item, delete item)

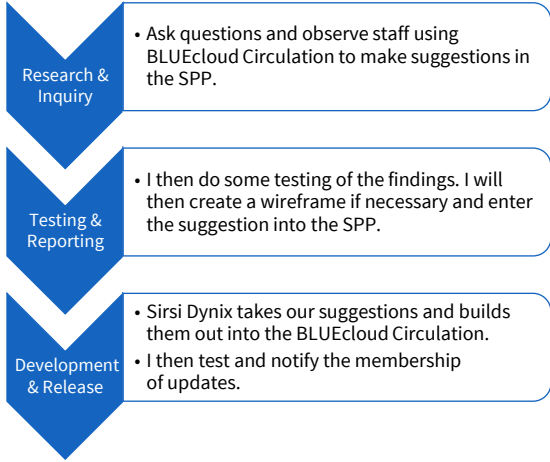
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BLUEcloud Circulation Requests



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Enhancements

JIRA #	Summary	Product	Version	Category	Enhancements
CIRC-1747	Staff users can now create a bill for a patron The BLUEcloud circulation staff user can now create a bill for a patron. This feature is privilege controlled.	BLUEcloud Circulation	22.02.00		Creating a bill Adding or waiving fines/fees
CIRC-1766	BLUEcloud Circulation Modify Due Date After Checkout The BLUEcloud Circulation staff user with appropriate permissions will be able to modify the due date for an item that is already charged to a patron.	BLUEcloud Circulation	22.02.00		Ability to Adjust Due Date after Checkout Editing due dates

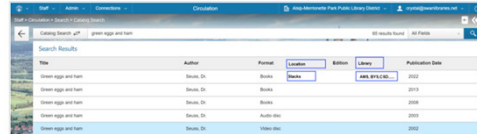
Location & Library Added to Search Results

Posted by Crystal Vela Thursday at 9:00am



Hello Carla,
We were wondering if there is any way we can add the library and location of an item. Here is an example of what that might look like.

Thank you so much!
Crystal Vela



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DEI Update

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DEI Update

- Eye-opening prep work for LACONI April DEI Roundtable
- Goals for 2022
 - Increased transparency, tracking, accountability
 - Addressing accessibility in concert with Cataloging Advisory
- Aligning work with state networking group

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Daily processing updates

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Purge of Expired Online Patron Records

- Records expired for 90 days with LAD before expiration date have been removed
- [SWAN Reports > Users > List Users Reports > List Expired ONLINE Users with Last Activity Date LATER than Expiration Date](#)
 - These records will be removed with the next monthly removal (15th of every month)
 - Use this report to identify patrons who may be contacting you

Ongoing: process online card requests – See Process for library staff for [Online Patron Registration](#)

- Check daily ONLINE Users reports to contact patron and verify residency. Remove the record if you are not able to verify residency.

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Library Drive-Up, Locker Projects

Is your library considering a drive-up or locker?

Email help@swanlibraries.net!

- You'll need a [pseudo library](#)
 - Easier holds management
 - Specific hold location language
 - Displays as pickup location in Aspen
 - Better patron experience
- The more the merrier
 - Group purchases are available



Luxer One Lockers at Villa Park Public Library

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Internet Access Library (ILL_LIBS)

Process for delivery direct to school outside of SWAN

Check in item at District office
Distribute to school

No more awkward checkouts to ILL_LIBS. School partners that receive delivery at a SWAN library have already been updated. School District 140 (Kirby) and School District 167 (Brookwood) will be updated for next school year.

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House Cleaning: UNUSABLE_RB_ILL Checkouts

- Currently 500+ checkouts to the Unusable User
- Review your items and reach out to the Checkout Library to explore resolution:
 - Return to Circulation
 - Seek reimbursement
 - Discard from collection

BCA SWANLIBS > Shared Reports > SWAN Reports > Circulation > List Circulation Reports

List Items Checked out to UNUSABLE_RB_ILL

Owner: SWANLIBSphinder
Modified: 4/21/22 11:53:02 AM

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Home » Circulation » Checkins & Checkouts » Damaged & Unusable Items

Damaged & Unusable Items

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Rethinking “Collections”

- 64 SWAN libraries use Unique Management Services for materials recovery
 - (47 active, 17 remain suspended from 2020 shutdown)
- The lowest ROI for SWAN libraries last year was 3:1
- More libraries fine free than ever before, why not also revisit selection thresholds? Resuming or initiating UMS service?
- SWAN is working with UMS to soften the language associated with their service
 - COLLECTION vs. REFERRED

POLL



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Member Engagement

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Beanstack Update

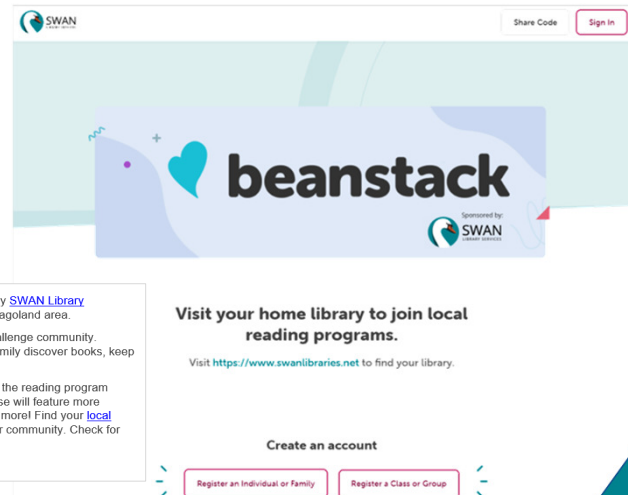
- Launches May 9th
- Webinar planned after launch for libraries interested in collaborating with SWAN and member libraries using Beanstack

Thank you for using Beanstack, brought to you by [SWAN Library Services](#). We are 100 libraries strong in the Chicagoland area.

We're so glad to welcome you to our reading challenge community. Beanstack includes tools to help you and your family discover books, keep track of your reading, and reach reading goals.

If you haven't already done so, please check out the reading program options offered by your local library. Many of these will feature more varied participation including events, prizes, and more! Find your [local SWAN library](#) and connect for reading fun in your community. Check for your own library on [Beanstack's Find a Site](#) too.

Happy reading!



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Idea for discussion: Fall “Visit a SWAN Library” Passport challenge

- Thank you, Jeanine Vaughn, Glen Ellyn Public Library for suggesting this idea
- [Inspired by Connecticut Libraries](#)
- Encourage patrons to visit and support SWAN libraries
- Who’s interested in exploring this idea further?



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Birds of a Feather

SWAN Community Forums

SWAN Birds of a Feather is a place for members to share their experiences, seek advice, and share tips/tricks using important complementary services.

A place for members to share expertise and help colleagues using common 3rd party services. What else should we add here?

Birds of a Feather | all | all tags | Top | Latest

- Collection HQ**
We have over 10 libraries in SWAN using Collection HQ to assist in analysis for collection development. Since we rely o...
- Patron Point**
Libraries are very interested in patron engagement platforms. Patron Point has been gaining in popularity and interest among...
- Beanstack**
With over half of our SWAN public libraries using Beanstack for summer and year-round reading challenges and tracki...
- Niche Academy**
We have over 20 SWAN libraries providing Niche Academy as a learning and training resources for patrons..

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Join the SWAN Community Forums

<https://support.swanlibraries.net/members/forums>

- Submit a help ticket if you don't already have an account
- Colleagues helping colleagues
- Sharing expertise and creative solutions
- See what people are talking about

SWAN Community Forums

all categories | all tags | Categories | Top | Latest | + New Topic

Topic	Replies	Views	Activity
Marketing - pre-publicity Aspen Rollout	7	104	2d
Access Point Recommendations? Technology	2	15	3d
Self-Check Vendor Recommendations Technology	4	31	3d
It's Free! Open Access and Open Education Collections E-Resources	0	11	4d
What is Hide Research Starters in Preferences? Aspen Rollout	3	35	4d
OCLC Training Sessions Interlibrary Loan (ILL)	0	17	6d
Topics for DUX 3/31 Discovery & User Experience	0	16	7d

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Online Learning Update

Before requesting an account, verify that you have an active L2 account with your current library

Users

USERS (98)

98 ACTIVE 0 PROACTIVE 1 SILENT

TOP COURSES BY NUMBER OF ENROLLMENTS

1	PS100: Circulation Basics	36
2	PS101: Patron Management	34
3	TS101: Creating Pre-Cats	13
4	TS100: Adding Call Numbers and Items	13
5	TS200: Demystifying Serials	9

COURSE ENROLLMENTS (126)

- Enrolled: 47 (37%)
- Completed: 79 (63%)
- Overdue: 0 (0%)
- Expired: 0 (0%)

Completion rate of 63% is very high for online self-paced learning.

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E-Resources

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Comics Plus

- SWAN Discounts page
<https://support.swanlibraries.net/documentation/90261>
- 42.5% discount for all public libraries
- May 1, 2022 – June 30, 2023
- Sign up as late as June 15th
- SWAN handles billing and authentication
- You will sign a customer onboarding form

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EBSCO Database Renewal

- May 3rd the form for the database renewal will be sent out in an email and in a news post on the support site.
- May 3- May 27 to make new selections of the four optional databases
- EBSCO site on the support page
<https://support.swanlibraries.net/documentation/70949>

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EBSCO Discovery Service

Kate Hill from EBSCO will lead us through the new EDS interface

<https://librarylearning.org/event/2022-05-04/swan-eds-new-user-interface-training>

Wednesday, May 4th from 1-2 PM

May 9th SWAN will be switched over to the new interface.

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Aspen

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Key Dates

Redirect
catalog.swanlibraries.net
to Aspen

26 Apr.

30 Apr.

Enterprise contract ends

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Redirect is today!

Any links to
catalog.swanlibraries.net
will now point to Aspen

<https://support.swanlibraries.net/news/2022-04/90879>

- Remove any "classic catalog" links now
- Any links to your Enterprise instance will now redirect to your Aspen home page
- Links to swanlibs.ent.sirsi.net will still point to Enterprise, but will break soon – update by April 30th

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Referrals to
swanlibs.ent.sirsi.net
Update by April 30th

The following libraries need to update this URL (not including classic catalog links):

- Dolton
- Grande Prairie
- Hodgkins
- McCook
- University Park

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22.04 Aspen
Discovery
Release

Put in a ticket if you would like to request:

- LibCal or Library Market events calendar integration
- Exclude Hoopla records with copies from other eContent Vendors

We're still testing these features but let us know if you're interested!

See all release news posts on the support site:
<https://support.swanlibraries.net/news/aspen>

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Announcements

This day in history: August 26, 2013

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Chicago Tribune

A sign of Cutler's growth (maybe, hopefully, perhaps)

By Steve Rosenbloom
Chicago Tribune • Aug 26, 2013 at 12:00 am

Expand



Bears quarterback Jay Cutler throws a pass during the first quarter against the Oakland Raiders Friday. (Thearon W. Henderson / Getty Images)

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Announcements

This day in SWAN history: August 26, 2013
Steven Schlewitt joined SWAN

Thank you for your years of service to the SWAN membership. Best wishes in your new adventure!

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Other Upcoming Meetings [See SWAN's events on L2](#)

- Board Meeting – 5/20
- Monthly Office Hours
 - Aspen – 5/2, 5/16
 - Circ/ILL/Outreach – 5/4
 - Cataloging – 5/11
 - BLUEcloud Analytics – 5/11
 - Circulation & Hold Map – 5/18
 - BLUEcloud Staff – 4/27, 5/25
- OCLC Training on L2
 - Introduction to OCLC ILL – 5/24
- User Groups:
 - Cataloging Advisory – 4/27
 - RFID Users – 4/28
 - E-Resource Advisory – 4/28
 - Acquisitions & Cataloging – 5/12
 - Discovery & User Experience – 5/26
- Trainings
 - Aspen Statistics & Reports – 5/3
 - EDS New User Interface – 5/4

Office hours are free-form, without an agenda. Bring your questions, ideas you'd like to share, and request demonstrations of how to perform functions/tasks.

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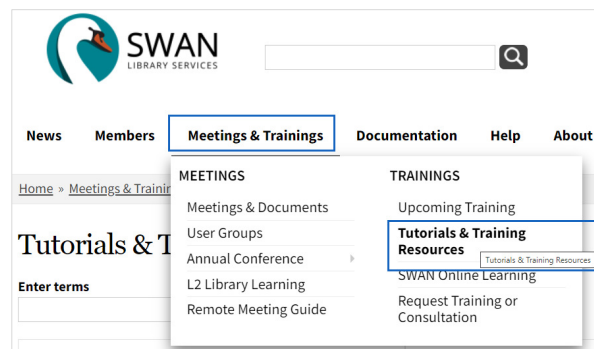
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Recent webinar recordings available

- [It's Free! Open Access & Open Education Collections](#)
- [ILL Boot Camp: Providing electronic copes to libraries \(and patrons\)](#)
- [Using geocode data to map activity](#)
- [Let's Talk Billing: avoiding common billing mistakes](#)




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Thank you!

Next Fireside Chat:
May 31st, 11:00 AM - Noon

Register at GoToWebinar:
<https://librarylearning.org/event/2022-05-31/swan-members-fireside-chat>

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