Design Challenge Activity

Discovery & User Experience Advisory May 2022

Group A – Aspen Administration tools

User Group: Library staff

Need/problem: Better manage lists, spotlights, and browse categories

Ideas

1. Ability to sort by author in lists
2. Better image management for placards, resizing, etc.
3. Browse category group labels
4. Expiration of lists for browse categories
5. Scrolling in browse categories admin is annoying

Group B – Purchase suggestions

User Group: Library staff
Need/problem: Address patron purchase suggestion requests in a timely and efficient manner
Ideas

1. Filters that direct the request/email to specific staff
2. Within Aspen, ability to limit requests to a specific selector via sort or filters (can work with #1). After initial staff member assigns the request to a selector or collection (hidden to patron).
3. Email notification when a request is made, ideally going to several email addresses.
4. Ability to change limits on number of requests (per particular time periods).
5. Possible limit or check on previously requested materials (might backfire).
6. Include notes about specific formats (info about periodicals, or blu-ray or DVD confirmation, etc.)
7. Secondary drop down for DVD/Blu-ray to choose one or doesn't matter after movie/tv series/etc.
8. Better training and set up. Suggested practice on workflow.
9. Check with WorldCat that pulls in more information, similar to mailing address checks: "do you mean this address?" (might backfire)
10. Add question to request link to item

Prototype

	Id	Title	Author	Format	Patron	Place a Hold	Inter-Library Loan	Assigned To	Status	Created On	Updated On	
☐	529	Ada Lace, on the Case	Emily Calandrelli	Book	SODERDAHL, JESSICA 26878000383777	No	No		Request Pending	Feb 16, 2022	Feb 16, 2022	Details / Update Request
☐	626	it starts with us	Colleen Hoover	Book	KLEIST, JEAN 26878000272905	No	No		Request Pending	Mar 16, 2022	Mar 29, 2022	Details / Update Request
☐	792	Oyla Magazine		Other	MCCORMICK, MELINDA JO 26878000292507	No	No		Request Pending	Apr 15, 2022	Apr 15, 2022	Details / Update Request
☐	800	Agent Game		Blu-ray	THOMPSON, ROSEMARY	No	No		Request Pending	Apr 17, 2022	Apr 17, 2022	Details

Group C – Synonym searching (not selected)

User Group: Patrons

Need/problem: Better synonym searching

Group D - ISBNs

User Group: Library Staff

Need/problem: Find ISBN information in grouped records search results to copy and paste into other staff tools

Ideas

1. When you click Show Editions, show the ISBN in the Edition column instead of the edition statement
2. Display ISBNs on the home page
3. Use masquerade mode for holds, instead of copying and pasting the ISBN into WorkFlows to place a hold
4. Hyperlink the ISBN list in the grouped record detail, so you can click on an ISBN and get to the record
5. List only 1-3 ISBNs and click a link to access the rest of the ISBNs

Prototype

When you click edition, show the ISBN

Replace edition with ISBN

Dale, Jim Narrator, narrator
Dale, Jim Reader
Dellepiane Rawson, Alicia translator
more ...
9780613287142
9788372786876
9780807286012
9781781109779
9780613359597
9780439064873
9781644732083
9781442060449
9788478884957
9780606323468
9783551551689
148061498
9781402566981
9780439554893
9781594130014
9781223154220
9780545791328
9788478885497
9788372786869
178110977
9788498384406
9788380082137
9780439064866

ISBN on homepage

Use masquerade mode!

Hyperlink the ISBN to place hold

List only 1-3 ISBNs; click a link to access the rest of the ISBNs