

Question Asked	Answer Given	Answerer
<p>This might be more of a RAILS question, but since we were talking about non-residents before, I thought I'd ask. I noticed that the non-resident participant page on RAILS still shows old 2019 board action dates for my library. I've updated that on LibraryLearning. Is there anything else I should be doing?</p>	<p>Reach out to RAILS, specifically to Brian Smith and Joe Filipek indicating that you have updated the L2 data on non-resident information but that the RAILS Non-Resident page is still referencing 2019 board action dates.</p>	<p>Dawne Tortorella</p>
<p>Should we let you know if we do not have invoices by tomorrow?</p>	<p>Yes, you can open a ticket if you are not seeing your invoices tomorrow, If you do not have invoices by tomorrow, definitely submit a help ticket to alert us to look into it.</p>	<p>Vickie Totton</p>
<p>Can we order?</p>	<p>Please hold off on orders with Baker & Taylor while we continue to test ordering. We will update the Known Issue with an all clear to start ordering. https://support.swanlibraries.net/issue/91180</p>	<p>Vickie Totton</p>