



SWAN ADMINISTRATORS' & DIRECTORS' QUARTERLY MEETING

Meeting Packet

September 1, 2022

10:00 A.M.



SWAN Administrators' & Directors' Quarterly Meeting

September 1, 2022

10:00 a.m. – 12:00 p.m.

Oak Brook Public Library

600 Oak Brook Road, Oak Brook, IL 60523

Meeting Room

Or join the live stream of the meeting

<https://us06web.zoom.us/j/84651843637?pwd=WVErT0dSU3VabExYRTBHK2lPdjh0Zz09>

Meeting ID: 846 5184 3637

Passcode: 984093

Agenda

1. Call to Order and Welcome
2. Public Comment
3. Introduction of New Library Directors
4. Action Item – Approval of the June 2, 2022 Quarterly meeting minutes (Exhibit pgs. 4-5)
5. Information Item – EBSCO Stats Review (Exhibit pgs. 6-8)
6. Discussion Item – MessageBee Proposal (Exhibit pgs. 9-18)
7. Information Item— Data visualization of library usage within GIS maps
8. Information Item— Directors Orientation
9. Announcements and Questions
10. Next meeting: December 1, 2022

Meeting Information

Member Comment after each agenda item. The Quarterly Meeting will be live streamed via Zoom. The URL below is specific to the date of the meeting. Please join the meeting from your computer, tablet, or smartphone.

SWAN Quarterly Meeting of Directors and Administrators.

Join Zoom Meeting

<https://us06web.zoom.us/j/84651843637?pwd=WVErT0dSU3VabExYRTBHK2lPdjh0Zz09>

Meeting ID: 846 5184 3637

Passcode: 984093

+13126266799,,84651843637#,,,,*984093# US (Chicago)
+19292056099,,84651843637#,,,,*984093# US (New York)

+1 312 626 6799 US (Chicago)
+1 929 205 6099 US (New York)
+1 301 715 8592 US (Washington DC)
+1 669 900 6833 US (San Jose)
+1 253 215 8782 US (Tacoma)
+1 346 248 7799 US (Houston)

Passcode: 984093

September 3, 2022

SWAN Administrators' Quarterly Meeting Minutes

June 2, 2022

10:00 a.m. – 12 p.m.

Oak Brook Public Library

600 Oak Brook Road Oak Brook, IL 60523

1. Call to Order and Welcome

President Bodewes called the meeting to order at 10:02 a.m. Blazek, Bodewes, Cottrill, Jarzemsky, Jenkins, present to establish a board quorum.

2. Public Comment

No public comment

3. Introduction of New Library Directors and Visitors

Bodewes asked for all library directors and library staff present to announce their name

4. Action Item – Approval of the March 3, 2022, Quarterly meeting minutes

Jarzemsky (Bloomington Public Library) motioned, seconded by Milavec (Downers Grove Public Library). Motion carried by unanimous voice vote.

5. Information Item – 2022 SWAN Board Election Results

The election has ended with the following new board member elected: Jesse Blazek, Anna Wassenaar and Colleen Waltman.

6. Information Item – Library performance metrics: a comparison against 2019 data

Skog discussed the performance metrics as shown in the power point presentation.

7. Information Item – Library Cards for Nonresidents

Skog enclosed a copy of the actual bill and outlined the guidelines for “issuing Non-Residents under the age of 18 a library card”. A brief discussion was ensued.

8. Information Item – Birds of a Feather: SWAN Community Forums update

A brief update was given on the Birds of a Feather forum.

9. Information Item – SWAN Training & Learning Management System

Skog discussed the training & learning management system.

10. Information Item – SWAN Passport Idea

The idea for this came from a staff member at one of the libraries. Skog explained this program. A survey was sent as well, and the survey results are shown in the power point presentation as well as online.

11. Information Item – Announcements and Questions

Skog gave an update on the SWAN EXPO is August 19th at Moraine Valley Community College.

12. Next Quarterly meeting September 1, 2022

Bodewes adjourned the meeting at 10:57 a.m.

Minutes Prepared by Ginny Blake

Respectfully Submitted,

EBSCO Group Purchase Year 2 Statistics

September 2022

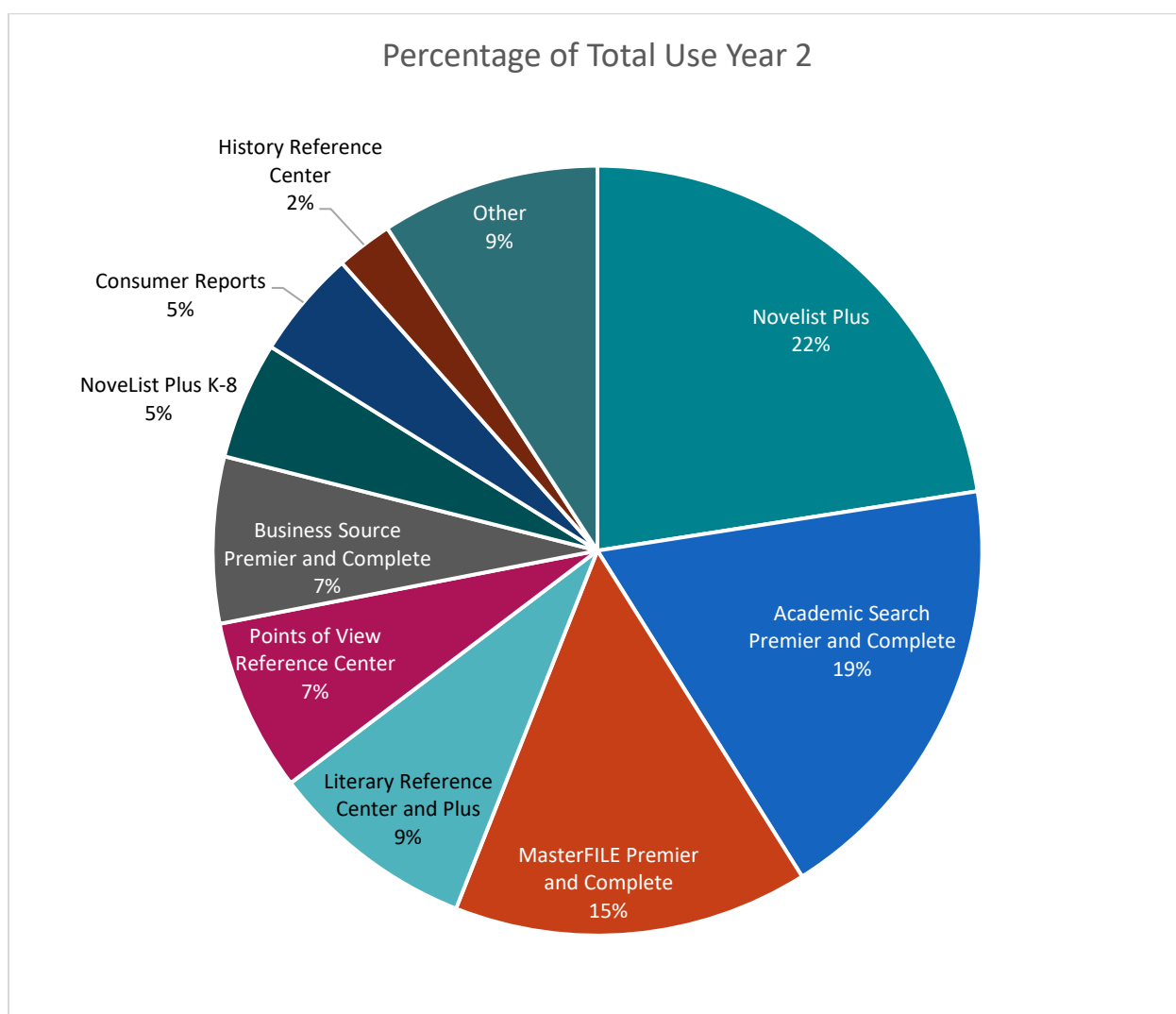
Tara Wood, SWAN User Experience Manager

Tara Wood has compiled an analysis comparing the first and second years of the EBSCO group purchase. Year 1 statistics (June 2020 through June 2021) include all 95 public libraries that participated in the first year of the group purchase. Year 2 statistics (July 2021 through June 2022) includes 84 public libraries that remained in the group purchase. We anticipated we could see an increase in cost-per-use during Year 2, due to fewer libraries participating and cost increases for the package; instead, cost-per-use actually decreased.

All statistics reflect “Total Item Investigations”, which is a download of a full-text article. Consumer Reports and Auto Repair Source statistics use “Sessions” which is a log-in and use of the resource. These metrics are the closest equivalent to a checkout of a physical item; there is also the option to measure clicks, which would provide much higher numbers, but the metrics represented here give the truest picture of use.

Database	Year 2	Year 1	% Change
Novelist Plus	88315	101197	-13%
Academic Search Premier and Complete	72673	45083	61%
MasterFILE Premier and Complete	58481	15466	278%
Literary Reference Center and Plus	34075	6723	407%
Points of View Reference Center	28505	6048	371%
Business Source Premier and Complete	27385	8761	213%
Novelist Plus K-8	19350	25192	-23%
Consumer Reports	17861	19886	-10%
History Reference Center	9297	2864	225%
Hobbies & Crafts Reference Center	4629	3178	46%
Small Business Reference Center	4563	1318	246%
Science Reference Center	4184	1360	208%
Education Research Complete	3935	985	299%
Newspaper Source Plus	3368	1877	79%
Legal Information Reference Center	2995	1878	59%
Middle Search Plus	2919	1232	137%
Biography Reference Bank (H.W. Wilson)	2053	799	157%
Consumer Health Complete	1928	5866	-67%
Primary Search	1430	1527	-6%
Nonfiction Core Collection (H.W. Wilson)	1368	1011	35%
Auto Repair Source	1190	1230	-3%
Fiction Core Collection (H.W. Wilson)	371	325	14%
Read It!	247	237	4%

Home Improvement Reference Center	196	220	-11%
Small Engine Repair Reference Center	189	73	159%
Senior High Core Collection (H.W. Wilson)	173	60	188%
Vocational and Career Collection	128	78	64%
Public Library eBook Collection (EBSCOhost)	76	83	-8%
Children's Core Collection (H.W. Wilson)	62	111	-44%
Middle and Junior High Core Collection (H.W. Wilson)	29	355	-92%
Poetry & Short Story Reference Center	0	0	0%
Religion & Philosophy Collection	0	3	-100%
	391975	255026	54%



A major goal of the SWAN EBSCO group purchase was to provide a set of standard reference resources for all SWAN libraries, especially as many libraries are focusing physical collection development efforts around popular resources. In the pie chart above, you can see that the “other” category – which

includes any resources with 1% or less of total usage, totaling 36,033 uses – which is more usage than Consumer Reports or Novelist K-8, widely considered popular resources that many libraries opt to provide their patrons. This is a major advantage of a group purchase bundle: For the cost of a few popular resources, the vendor includes additional niche resources that, in aggregate, find as more use than popular resources. Also of note is that academic resources found a significant amount of use and grew in usage from Year 1 to Year 2, while usage of Consumer Reports, Novelist Plus, and Novelist K-8 all dropped in usage.

Cost-per-use dropped between EBSCO Year 1 and EBSCO Year 2. While circulation of physical items and database use is not a one-to-one comparison, we have also included the estimated cost-per-use of books SWAN-wide based on item type and item cost under \$100 to eliminate incorrect price data and high-cost items, such as library-of -things materials, that may have a high cost-per-use.

EBSCO Database Cost-Per-Use

	EBSCO Year 1	EBSCO Year 2
Cost-per-use	\$1.65	\$1.10
Cost-per-use excluding Novelist Plus	\$2.73	\$1.51
EBSCO databases, full text borrows	255026	391175
EBSCO databases, package cost	\$420,000.00	\$429,006.00

SWAN Book Item Types Cost-Per Use

Limited to items with a cost between \$1 and \$100 and created since 1/1/2015 to account for potential incomplete migration data. When including all regardless of item created date, cost per use is \$2.13.

Count (Item ID)	Sun (Item Lifetime Renewals)	Sun (Item Lifetime Checkout)	Sum (Item Price)	Total Circ	Cost-Per-Use
3,085,321	10,486,352	17,581,813	59,827,778	28,068,165	\$2.13

Unified Messaging Service: MessageBee Proposal

Aaron Skog, SWAN Executive Director

September 1, 2022 SWAN Quarterly meeting

Introduction

SWAN provides libraries a set of notification options for library users. The approach has been to give the individual users a choice in how they wish to be notified by their library.

- Text notification
- Email notification
- Voice notification
- Print notification (bills only – and for all patrons)

The notification platform has evolved over the years to use a contracted printing service with Unique Management for overdue notices and automated voice calls, and an SMS service with SirsiDynix for text notifications. The email notification originates from the Symphony ILS and is passed to a volume email service with SendGrid. The SendGrid system is also used by SWAN for other services that require email such as server alerts, distribution of aliased emails for subscription BLUEcloud Analytics reports, and SWANcom.

The ability to customize email notices to include local library branding and a polished look using HTML has eluded SWAN due to the limitations of email customization as part of Symphony. Library staff do not have the tools they need to verify the success or failure of emails and SMS sent. Our bounced email process is managed by daily reports sent via email to each member library. SWAN has created an email lookup tool using the SendGrid APIs which was well received by library staff who are often having to verify with library patrons that their notifications are succeeding or failing.

SWAN libraries are also starting to utilize services for user engagement, with several libraries contracting with Patron Point or Savannah OrangeBoy. These platforms have strengths in using HTML and templates for engagement campaigns but are weak in the area of being the notification platform for a single library or the entire consortium of SWAN.

There is however a service that Unique Management has begun offering that I believe will be an exciting enhancement to the existing user notification platform in place. As a trusted partner, Unique is providing SWAN libraries with services including print notices, voice notification, recovery/gentle nudge, curbside, and NCOA/geo-location lookup services. Also of importance, Unique and SWAN have developed secure and reliable file transfer of data to protect patron privacy.

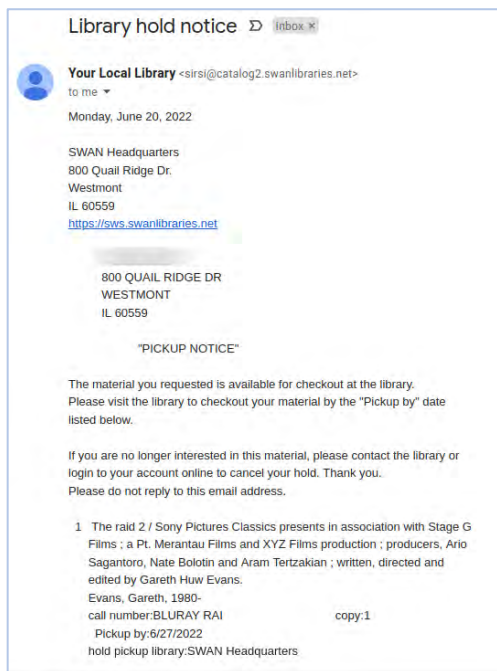
Description of the proposed services

The service as we envision it for libraries would be to provide access to each library to have the ability to customize areas of the HTML notice to library users. This would enhance the communication between libraries and its users, giving each SWAN member unique branding on the email being sent.

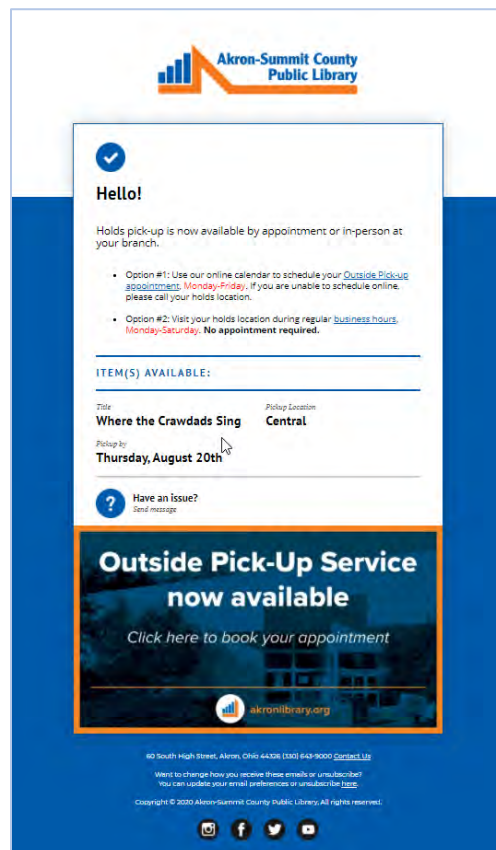
Part of the initial setup and configuration would include library branding. SWAN staff would work with Unique to build out base templates for all notices and branding in concert with the library's logo, color scheme, social media properties, and primary library resources/links. Each template would be tested for accessibility prior to deployment.

Samples below show the possibilities for customized, library-branded, and library header/footer feature announcements/links available through MessageBee. Additional samples can be [viewed online](#).

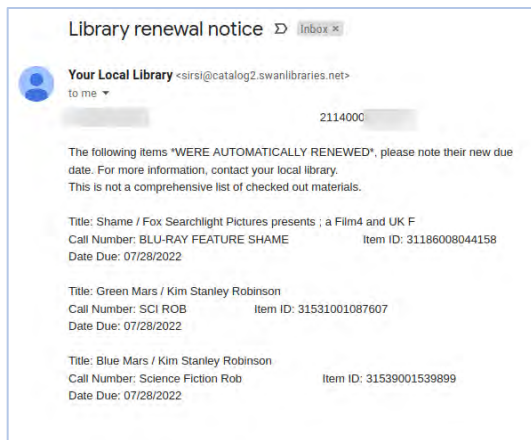
MessageBee for SWAN libraries would provide a set of tools with embedded marketing within the notification services. The examples below are some of those created by libraries within MessageBee's email template system.



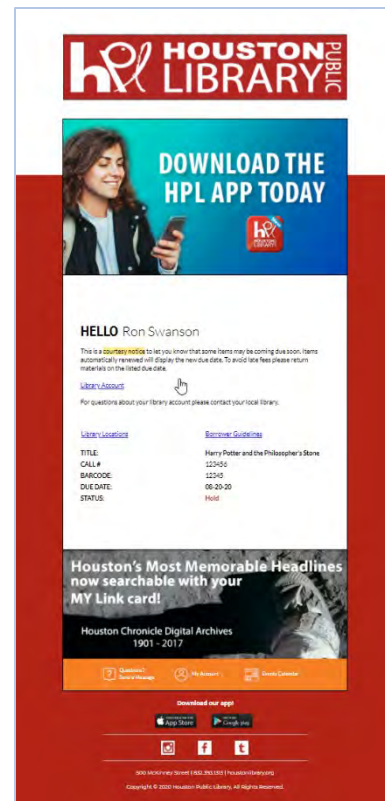
Current hold notice email



Sample MessageBee hold notice



Current renewal email



Sample MessageBee renewal email

Messages can also include book covers using existing cover art subscriptions. Research from [Brooklyn Public Library](#) showed an increase in return rate of items when a book cover image was included in the courtesy "almost due" email notice. From the article:

The team found out that providing better information and planning prompts were most effective, with the community-rallying messages least effective — because, Meyer theorizes, people already knew that others were waiting for their books. "It wasn't that patrons didn't want to be good library stewards and return their books on time," she notes. It was because they didn't know which books to bring back, or had trouble remembering when books were due.

*Before the intervention, about 59 percent of individuals receiving the standard courtesy notice — which were non personalized, with blunt language — returned their book on time. **Behaviorally informed courtesy notices with enhanced information about checked-out items, including the book titles and images of book covers, increased timely return by almost 10 percent.** BPL has made changes to reflect their findings, including a photo of the book jacket on overdue notices, with more engaging outreach and translations in four different languages.*

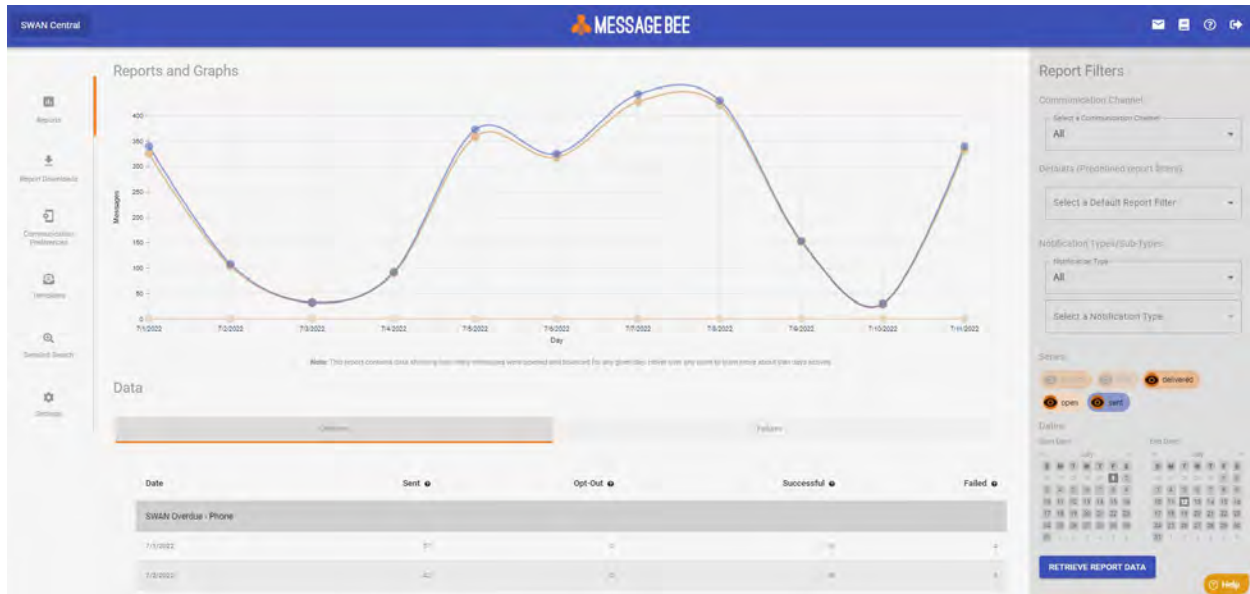
-- Brooklyn Public Library

Template and Monitoring Dashboard

Each library would have their own Unique dashboard. Within the dashboard, library staff would be able to customize featured messaging (e.g., highlight a program/event, spotlight a collection, introduce a

new service) and modify branding as desired. SWAN staff would have access to all dashboards to assist libraries in this work and set up initial templates.

The dashboard also includes a health monitor and detailed reports.



These detailed reported provide failed delivery and immediately pinpoint those patrons who did not receive an expected notice due to email or phone number issues. Daily, library staff can review failed messages to their own patrons and triage those communications and correct any problems in patron information.

07/01/2022 02:19 PM	+1708	Request Terminated	SWAN Hold - Phone
07/02/2022 11:19 AM	+1773	603	SWAN Overdue - Phone
07/02/2022 11:19 AM	+1773	603	SWAN Overdue - Phone
07/02/2022 11:19 AM	+1773	603	SWAN Overdue - Phone
07/02/2022 11:19 AM	+1708	200	SWAN Overdue - Phone
07/02/2022 11:19 AM	+1708	Not Found	SWAN Overdue - Phone

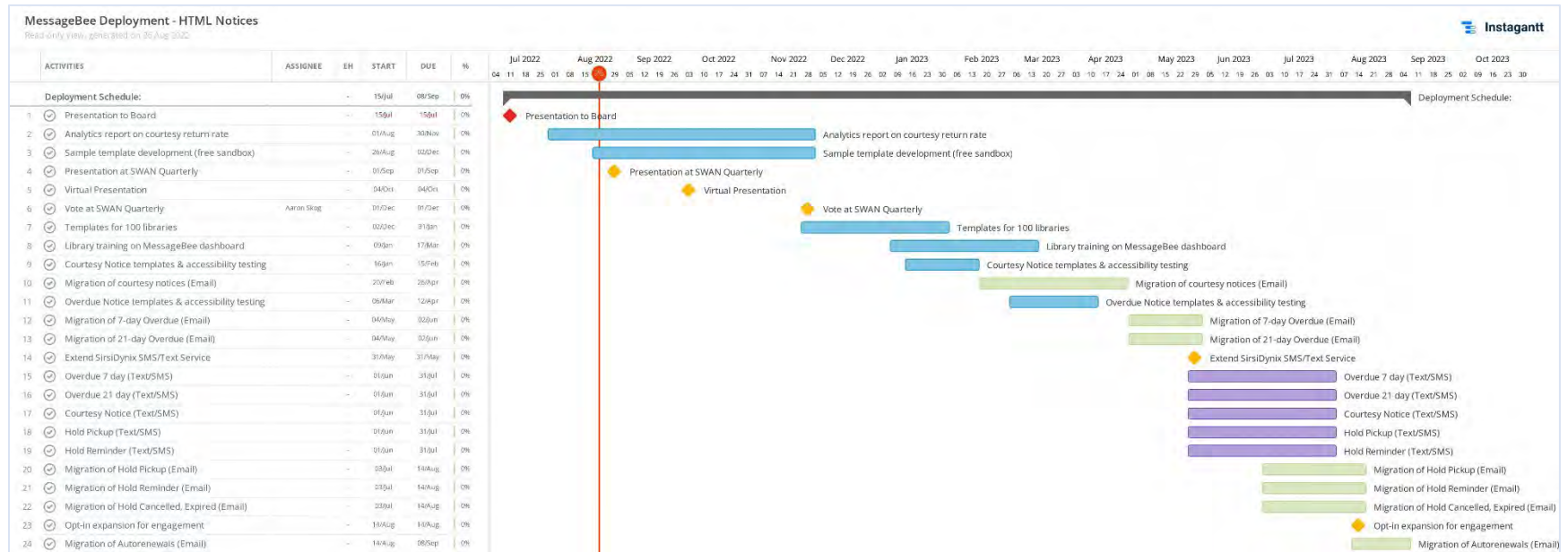
Comparison of current & proposed MessageBee

Feature	Current	MessageBee
SMS package	500K/year	100K/month
Email package	300K/month	350K/month
SMS notices	Contracted with SirsiDynix	Via MessageBee, as service provided by Unique Management
Email notices	Managed centrally by SWAN via "volume email service" SendGrid	Via MessageBee, as service provided by Unique Management
HTML Notices per library	Currently not implemented but possible, with limited features & only edited centrally by SWAN	Yes. Web based templates per library with individual branding
Email notice templates	No	Yes
Ability for library staff to modify email notice template	Only SWAN staff can modify	Yes
Web Portal to view activity & usage statistics	No	Yes
Verify email notice status	Yes, with SWAN custom email lookup web app	Yes, in MessageBee dashboard
View email bounce, delivered, open, sent	No	Yes
Ability to send special SMS or email alert	Yes	Yes
Print notices	Managed centrally by SWAN	Not managed in MessageBee, but already supported by UMS
Phone notifications	Currently using MessageBee	Currently using MessageBee
Verify email notice status	Yes, with SWAN custom email lookup web app	Yes
Total Cost for all 100 libraries each year (included in membership)	\$16,900	\$68,686

Proposed Project Plan

The implementation plan would include approval by SWAN Board and Membership prior to any contracted services. If approved, base templates for each library matching their current identity as customized in the Aspen catalog will be created. These templates will be tested for accessibility. Training in use of library-specific design templates and monitoring through the library-specific dashboard will be provided.

Notices will be migrated gradually to provide ample testing and tracking of changes. Email notices are shown in green and text/SMS notices in purple in the Gantt chart.



Detailed task outline

The project would be led by Michael Szarmach for scheduling and deployment of specific notices. The User Experience team will be key in accessibility testing and content review of messaging. Documentation and training responsibilities will be shared across several staff as the project progresses.

Deployment Schedule:		-	15/Jul	08/Sep	0%
1	✓ Presentation to Board	-	15/Jul	15/Jul	0%
2	✓ Analytics report on courtesy return rate	-	01/Aug	30/Nov	0%
3	✓ Sample template development (free sandbox)	-	26/Aug	02/Dec	0%
4	✓ Presentation at SWAN Quarterly	-	01/Sep	01/Sep	0%
5	✓ Virtual Presentation	-	04/Oct	04/Oct	0%
6	✓ Vote at SWAN Quarterly	Aaron Skog	01/Dec	01/Dec	0%
7	✓ Templates for 100 libraries	-	02/Dec	31/Jan	0%
8	✓ Library training on MessageBee dashboard	-	09/Jan	17/Mar	0%
9	✓ Courtesy Notice templates & accessibility testing	-	16/Jan	15/Feb	0%
10	✓ Migration of courtesy notices (Email)	-	20/Feb	26/Apr	0%
11	✓ Overdue Notice templates & accessibility testing	-	06/Mar	12/Apr	0%
12	✓ Migration of 7-day Overdue (Email)	-	04/May	02/Jun	0%
13	✓ Migration of 21-day Overdue (Email)	-	04/May	02/Jun	0%
14	✓ Extend SirsiDynix SMS/Text Service	-	31/May	31/May	0%
15	✓ Overdue 7 day (Text/SMS)	-	01/Jun	31/Jul	0%
16	✓ Overdue 21 day (Text/SMS)	-	01/Jun	31/Jul	0%
17	✓ Courtesy Notice (Text/SMS)	-	01/Jun	31/Jul	0%
18	✓ Hold Pickup (Text/SMS)	-	01/Jun	31/Jul	0%
19	✓ Hold Reminder (Text/SMS)	-	01/Jun	31/Jul	0%
20	✓ Migration of Hold Pickup (Email)	-	03/Jul	14/Aug	0%
21	✓ Migration of Hold Reminder (Email)	-	03/Jul	14/Aug	0%
22	✓ Migration of Hold Cancelled, Expired (Email)	-	03/Jul	14/Aug	0%
23	✓ Opt-in expansion for engagement	-	14/Aug	14/Aug	0%
24	✓ Migration of Autorenewals (Email)	-	14/Aug	08/Sep	0%

Future potential

The MessageBee platform provides additional library-specific engagement tools. Building off the existing MessageBee dashboard, mailing list segmentation and customized email campaigns can be set up. The engagement tools cost per library is \$480 per year, plus message costs. This is significantly lower than other engagement platforms due to the structure already in place and supported through MessageBee's platform for notifications.

Proposed Budget Approval

SWAN budget for Notification & Collection would be amended for current year and be paid for through reserve funds.

One-time Setup Costs	\$ 10,000
FY23 Budget Total MessageBee Operating Cost	\$ 27,257
#5860 Notification & Collection Additional Expense for FY23	\$ 37,257

The cost of MessageBee for SWAN for the next budget year FY24 would be \$63,686 and be added to the annual operating budget.

FY24 #5860 MessageBee Expenses (HTML Notices/SMS&Text)	\$ 76,686
SirsiDynix SMS/Text service subscription cancelled	\$ (13,000)
MessageBee Additional Annual Costs	\$ 63,686

Proposed presentation and approval of MessageBee includes a director's presentation and additional presentation for library staff with question and responses.

Friday, July 15, 2022	SWAN Board presentation
Thursday, September 1, 2022	Membership presentation with 100 library directors at SWAN Quarterly Membership meeting
September 2022 TBD	Virtual presentations to library staff with Q&A
Tuesday, October 4, 2022	Committee of the Whole meeting for library directors to review MessageBee and ask additional questions
Thursday, December 1, 2022	SWAN Quarterly Membership meeting with vote to approve funds for MessageBee one-time costs and budget amendment to revise FY23 operating expenses through June 30, 2023
Thursday, March 2, 2023	MessageBee year-2 approval within SWAN budget fiscal year 2024 for July 1, 2023 renewal through June 30, 2024
Monday, May 1, 2023	SirsiDynix SMS service officially ends \$13,000 annual subscription
Saturday, July 1, 2023	SWAN budget starts with MessageBee year-2 included in operating expenses, and prior services discontinued (SirsiDynix) or reduced (SendGrid)

SWAN Fee Chart with MessageBee expense

The fee chart is based on the current membership fees and the added expense of MessageBee to the SWAN operating budget.

SWAN Library	SWAN Fee Total with Addition of MessageBee	SWAN Fees Current	Fee with MessageBee
Acorn Public Library District	\$ 23,739	\$ 23,208	\$531
Alsip-Merrionette Park Public Library District	\$ 35,787	\$ 35,038	\$749
Batavia Public Library District	\$ 48,735	\$ 47,752	\$983
Bedford Park Public Library District	\$ 27,109	\$ 26,518	\$592
Beecher Community Library District	\$ 16,107	\$ 15,715	\$392
Bellwood Public Library	\$ 29,898	\$ 29,256	\$642
Bensenville Community Public Library District	\$ 28,881	\$ 28,258	\$624
Bensenville Elementary School District #2	\$ 17,500	\$ 17,500	\$0
Berkeley Public Library	\$ 16,927	\$ 16,520	\$407
Berwyn Public Library	\$ 46,831	\$ 45,882	\$949
Bloomington Public Library	\$ 42,682	\$ 41,808	\$874
Blue Island Public Library	\$ 24,875	\$ 24,324	\$551
Bridgeview Public Library	\$ 23,983	\$ 23,448	\$535
Broadview Public Library District	\$ 24,637	\$ 24,090	\$547
Calumet City Public Library	\$ 26,630	\$ 26,047	\$583
Calumet Park Public Library	\$ 14,621	\$ 14,256	\$365
Carol Stream Public Library	\$ 47,504	\$ 46,543	\$961
Chicago Heights Public Library	\$ 20,986	\$ 20,505	\$481
Chicago Ridge Public Library	\$ 26,868	\$ 26,280	\$587
Cicero Public Library	\$ 30,539	\$ 29,885	\$654
Clarendon Hills Public Library	\$ 20,810	\$ 20,332	\$478
Crestwood Public Library District	\$ 18,634	\$ 18,195	\$438
Crete Public Library District	\$ 30,728	\$ 30,071	\$657
Dolton Public Library District	\$ 23,678	\$ 23,148	\$530
Downers Grove Public Library	\$ 68,165	\$ 66,830	\$1,335
Eisenhower Public Library District	\$ 50,563	\$ 49,546	\$1,017
Elmwood Park Public Library	\$ 29,199	\$ 28,570	\$630
Evergreen Park Public Library	\$ 25,062	\$ 24,507	\$555
Flossmoor Public Library	\$ 26,591	\$ 26,009	\$582
Forest Park Public Library	\$ 31,837	\$ 31,160	\$677
Frankfort Public Library District	\$ 37,637	\$ 36,855	\$782
Franklin Park Public Library District	\$ 32,787	\$ 32,092	\$695
Geneva Public Library District	\$ 65,087	\$ 63,808	\$1,280
Glen Ellyn Public Library	\$ 55,144	\$ 54,044	\$1,100
Glenside Public Library District	\$ 45,144	\$ 44,226	\$918
Glenwood-Lynwood Public Library District	\$ 27,001	\$ 26,412	\$590
Grande Prairie Public Library District	\$ 27,778	\$ 27,174	\$604
Green Hills Public Library District	\$ 36,627	\$ 35,863	\$764
Harvey Public Library District	\$ 21,199	\$ 20,715	\$485
Hillside Public Library	\$ 26,054	\$ 25,482	\$573
Hinsdale Public Library	\$ 42,137	\$ 41,273	\$864
Hodgkins Public Library District	\$ 18,861	\$ 18,418	\$442
Homewood Public Library District	\$ 34,697	\$ 33,968	\$729
Indian Prairie Public Library District	\$ 50,348	\$ 49,335	\$1,013
Itasca Community Library	\$ 28,566	\$ 27,948	\$618
Justice Public Library District	\$ 16,135	\$ 15,742	\$393
Kaneville Public Library District	\$ 13,808	\$ 13,457	\$351
La Grange Public Library	\$ 37,722	\$ 36,938	\$784
LaGrange Park Public Library District	\$ 30,243	\$ 29,595	\$648
Lansing Public Library	\$ 36,210	\$ 35,454	\$757
Linda Sokol Francis Brookfield Library	\$ 35,926	\$ 35,175	\$751
Lyons Public Library	\$ 19,790	\$ 19,331	\$459

SWAN Fee Chart with MessageBee expense

The fee chart is based on the current membership fees and the added expense of MessageBee to the SWAN operating budget.

SWAN Library	SWAN Fee Total with Addition of MessageBee	SWAN Fees Current	Fee with MessageBee
Markham Public Library	\$ 19,470	\$ 19,017	\$453
Matteson Area Public Library District	\$ 36,655	\$ 35,891	\$765
Maywood Public Library District	\$ 25,498	\$ 24,935	\$563
McCook Public Library District	\$ 17,308	\$ 16,894	\$414
Melrose Park Public Library	\$ 23,750	\$ 23,219	\$531
Messenger Public Library of North Aurora	\$ 31,198	\$ 30,532	\$666
Midlothian Public Library	\$ 25,530	\$ 24,967	\$563
Morton Arboretum	\$ 12,500	\$ 12,500	\$0
Nancy L. McConathy Public Library District	\$ 15,454	\$ 15,073	\$381
National University of Health Sciences	\$ 11,000	\$ 11,000	\$0
North Riverside Public Library District	\$ 23,219	\$ 22,697	\$521
Northlake Public Library District	\$ 32,655	\$ 31,963	\$692
Oak Brook Public Library	\$ 22,707	\$ 22,195	\$512
Oak Lawn Public Library	\$ 67,588	\$ 66,263	\$1,325
Oak Park Public Library	\$ 106,990	\$ 104,951	\$2,039
Palos Heights Public Library	\$ 29,250	\$ 28,619	\$630
Palos Park Public Library	\$ 17,686	\$ 17,265	\$421
Park Forest Public Library	\$ 29,337	\$ 28,705	\$632
Prairie State College	\$ 21,000	\$ 21,000	\$0
Prairie Trails Public Library District	\$ 32,221	\$ 31,537	\$684
Richton Park Public Library District	\$ 22,016	\$ 21,516	\$499
River Forest Public Library	\$ 25,938	\$ 25,367	\$570
River Grove Public Library District	\$ 17,503	\$ 17,085	\$418
Riverdale Public Library District	\$ 17,404	\$ 16,988	\$416
Riverside Public Library	\$ 24,211	\$ 23,672	\$539
Roselle Public Library District	\$ 33,906	\$ 33,191	\$715
Schiller Park Public Library	\$ 23,750	\$ 23,219	\$531
South Holland Public Library	\$ 34,189	\$ 33,469	\$720
St Charles Public Library District	\$ 92,623	\$ 90,844	\$1,779
Steger-South Chicago Heights Public Library District	\$ 17,099	\$ 16,689	\$410
Stickney-Forest View Public Library District	\$ 23,933	\$ 23,399	\$534
Sugar Grove Public Library District	\$ 19,503	\$ 19,049	\$454
Summit Public Library District	\$ 16,392	\$ 15,995	\$398
Theosophical Society in America	\$ 12,500	\$ 12,500	\$0
Thomas Ford Memorial Library	\$ 27,432	\$ 26,834	\$598
Thornton Public Library	\$ 14,504	\$ 14,141	\$363
Tinley Park Public Library	\$ 68,453	\$ 67,112	\$1,341
Town and Country Public Library District	\$ 26,670	\$ 26,086	\$584
University Park Public Library District	\$ 18,764	\$ 18,324	\$441
Villa Park Public Library	\$ 34,794	\$ 34,063	\$731
Warrenville Public Library District	\$ 30,577	\$ 29,922	\$655
West Chicago Public Library District	\$ 35,682	\$ 34,935	\$747
Westchester Public Library	\$ 25,987	\$ 25,416	\$571
Westmont Public Library	\$ 32,735	\$ 32,041	\$694
William Leonard Public Library District	\$ 15,289	\$ 14,911	\$378
Wood Dale Public Library District	\$ 38,017	\$ 37,227	\$789
Woodridge Public Library	\$ 51,597	\$ 50,561	\$1,035
Worth Public Library District	\$ 20,953	\$ 20,473	\$480