



SWAN Fireside Chat

April 25, 2023

Agenda

MessageBee Update

EBSCO renewal update

Local Practices Course

Niche Academy Demo

Support site update

Aspen update: Themes

Aspen office hours & release updates

Staff Activity

Upcoming meetings, training, announcements

MessageBee Update

SMS Go-Live

Wednesday, April 26th

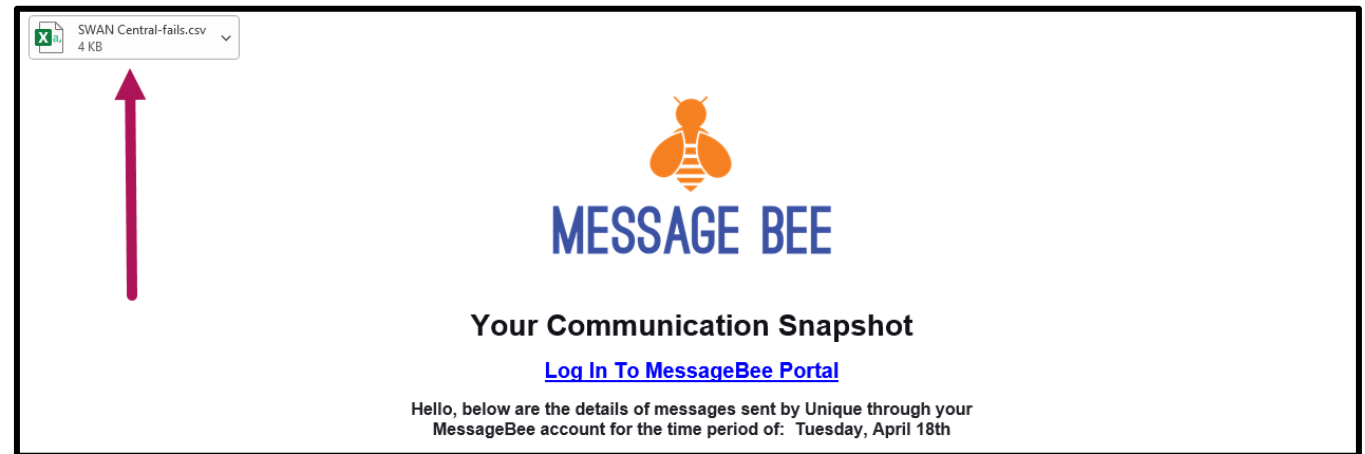
- SMS Go-live Date: April 26th
- SMS Messages will be handled through MessageBee
- Changes for Patrons
 - Concise text w/ link to My Account
 - Spanish and Polish options
 - New Phone Number
 - Lockers and Drive-ups not indicated

Staff Expectations

Manual SMS discontinued



MessageBee Report Digest



MessageBee Trainings

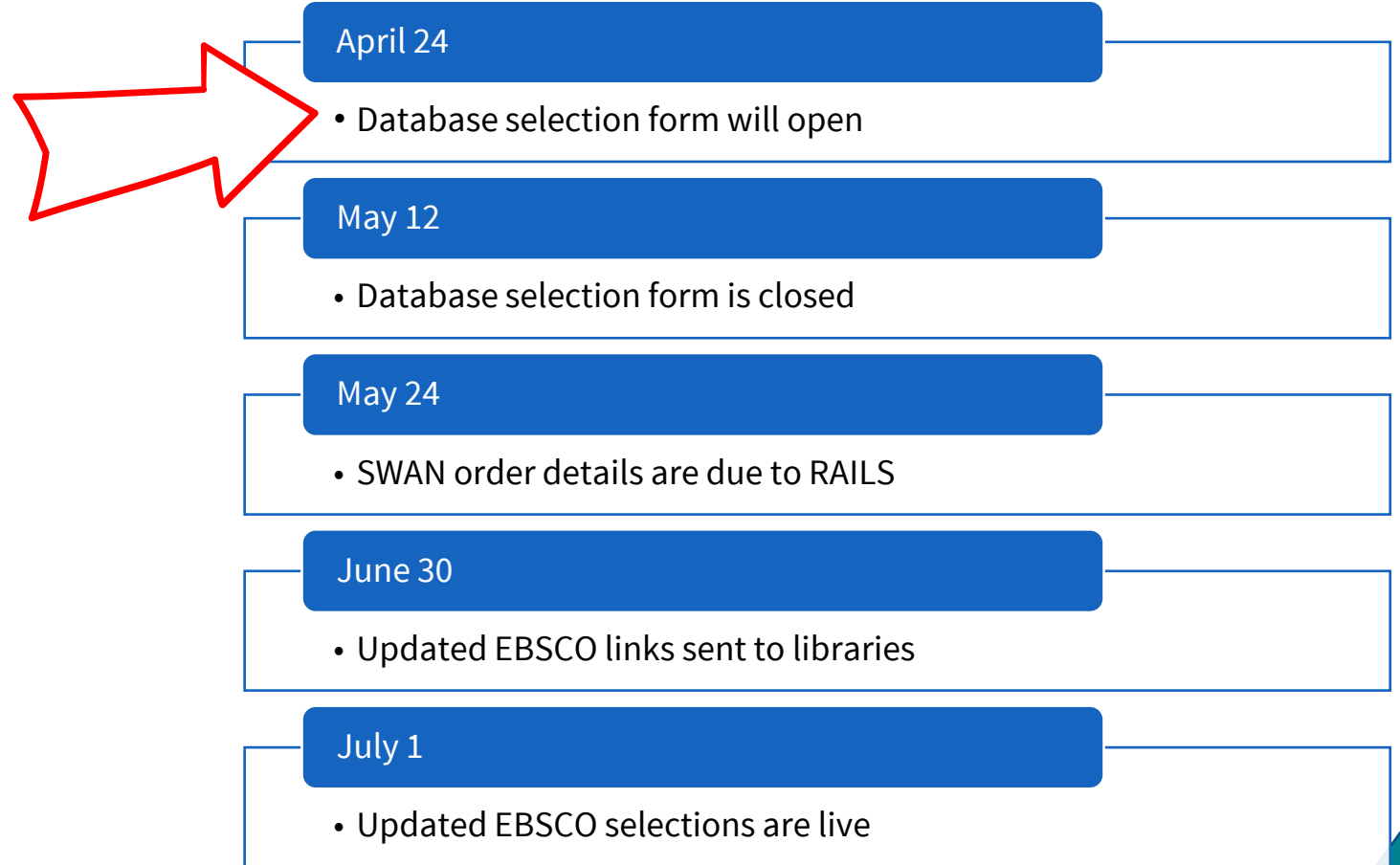
Tuesday, May 9th – 11:00-12:00

Thursday, May 11th – 2:00-3:00

- Two identical sessions
- Topics
 - Features
 - E-mail templates and customization
 - Incorporating marketing images
 - Reports & statistics

EBSCO group purchase renewal

- EBSCO database selection form is now open!
 - 4 optional databases
 - New selections are live July 1, 2023
- Selection form link available in News post





New addition to SWAN Online Courses: TS301 Local Practices in Book Cataloging



- ✓ 15 courses in Patron Services and Technical Services
- ✓ 344 users
- ✓ 847 class registrations

Niche Academy Demo



Thursday, May 4th – 11:00

Check L2 for details.











[Full Screen](#) [Close](#)

OLPL Academy



Library Resources

	Access World News - How to Use Tutorial	>
	AncestryLibrary – Access Genealogical Records of Billions	>
	AtoZ Food America – Recipes for and Food Culture in the USA	>
	AtoZ The USA	>
	AtoZ World Food	>
	AtoZ World Food – International Recipes and Cuisines	>
	AtoZdatabases – Business, Person, and Job Reference Data	>
	Auto Repair Source – Automotive Information	>

Support Site Update

Wednesday, May 3rd

Platform upgrade with some minor enhancements to:

- Look-and-feel
- L2 logins (same as RAILS site)

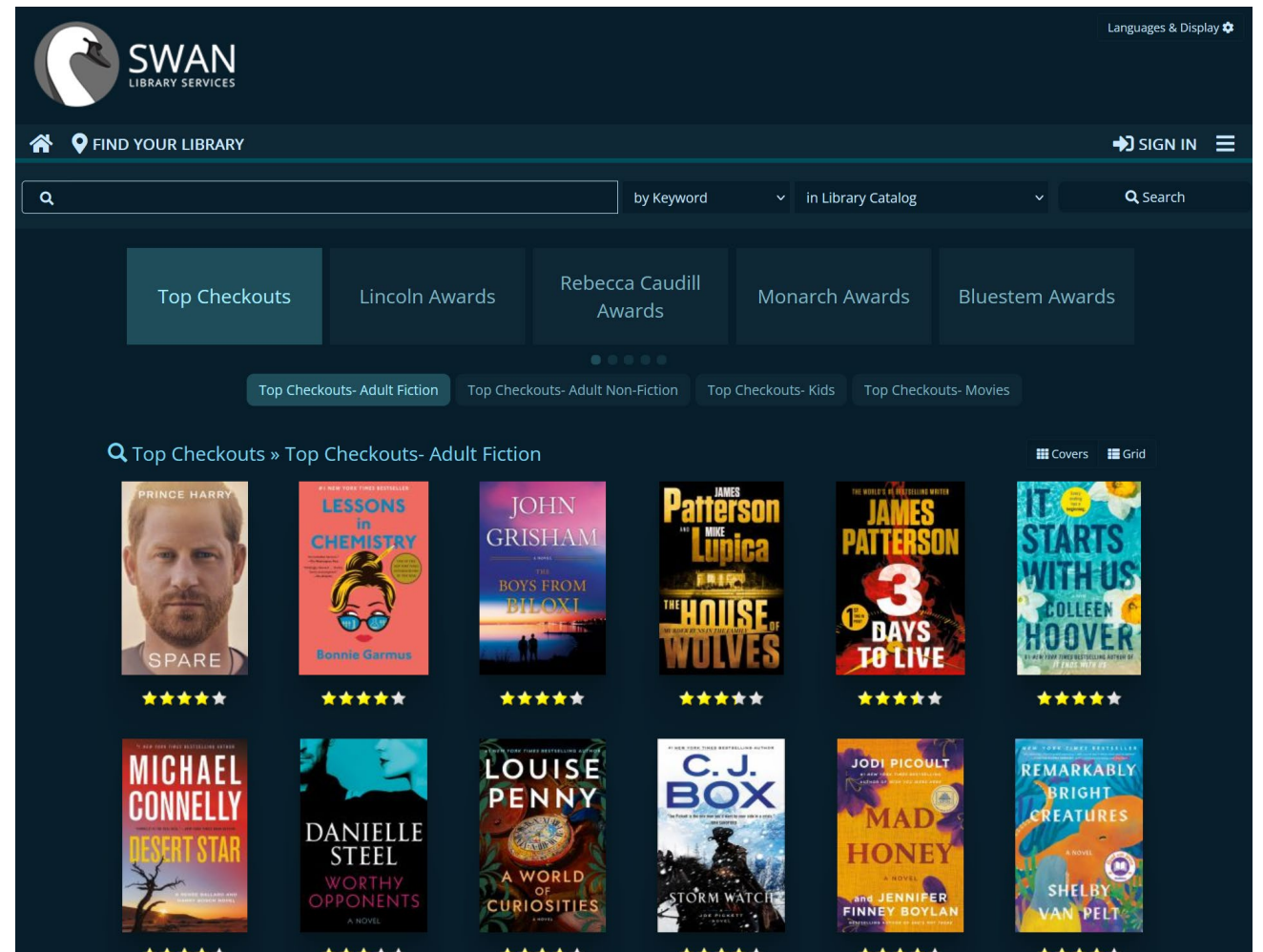
URLs and navigation remain the same.

Aspen Update: Dark Mode Themes

Every library will be getting a dark mode theme option in addition to your current theme.

Currently available on
catalog.swanlibraries.net

Patrons can save their preferred theme
in preferences.



Aspen Office Hours & Release Update

3rd Wednesday of each month at
1pm

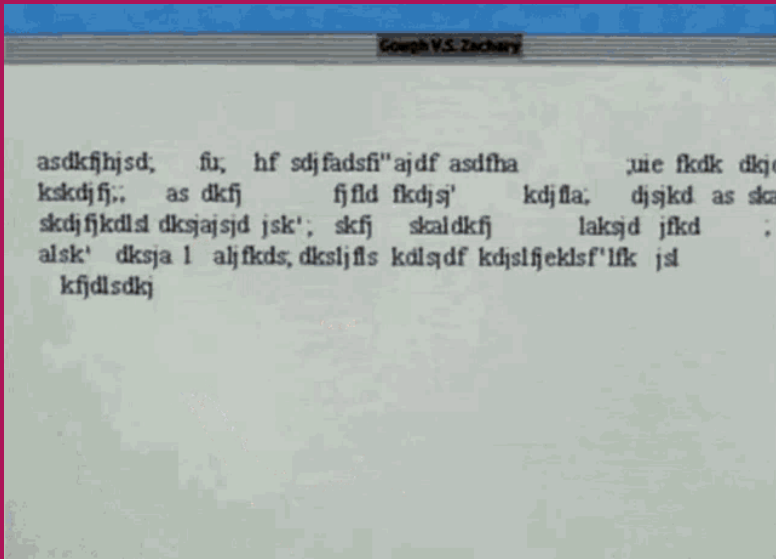
Date and time changes!

Aspen office hours will now fall on the Wednesday Aspen releases go live.

Bring any questions you have, but there will also be time to discuss changes from the release.

Staff Activity

Symphony API Training



Four-day training on data tools for reporting and editing.

- Ahren Sievers
- Cynthia Romanowski
- Samantha Dietel
- Vickie Totton

Farewell, Rudy!!

- Transitioning into an important new role:
Stay-at-Home Dad
- Last day: **May 17, 2023**

Currently downloading Rudy's brain via neural-link.



Coming Soon: **RudyGPT**



User groups & upcoming events

Upcoming Office Hours

SWAN Office Hours are events held with experts at SWAN for anyone that would like to ask questions and discuss in a virtual group setting.

We updated these events in L2 to allow for registration, which gives you the benefit of receiving email reminders.

[BLUEcloud Staff April 26, 2:00 pm](#)

These sessions are for library staff engaged in early use and pilot testing of BLUEcloud Acquisitions, Cataloging, and Circulation.

[Circulation & Hold Map May 1, 10:00 am](#)

Review circulation and hold maps and how their impact your patrons and resource sharing. We will use examples from participant's libraries and provide some tips on how to manage these critical policies for your library. This is a great opportunity for people to see behind-the-scenes policies that drive circulation in SWAN.

[Aspen Discovery May 17, 1:00 pm](#)

Bring your questions about all things Aspen and share tips and tricks with your library colleagues.

[BLUEcloud Analytics May 10, 10:00 am](#)

Bring questions, challenges, and examples you would like to pursue in this informal problem-solving and tips session.

[Circ/ILL/Outreach May 10, 2:00 pm](#)

Bring your questions on circulation, interlibrary-loan, and outreach. This includes review of OCLC WorldShare ILL, Symphony Outreach, configuration questions, and handling exception cases.

[Acquisitions & Cataloging May 17, 2:00 pm](#)

Bring acquisitions, cataloging, and serials questions for help problem-solving and brainstorming. The team will also share their tips and tricks.

Upcoming meetings

[See SWAN's events on L2](#)

- April 26, 9:30 am ~ Circulation Users
- April 27, 9:30 am ~ RFID Users
- April 27, 1:30 pm ~ e-Resource Advisory
- May 4, 11:00 am ~ Niche Academy Demo
- May 9, 11:00 am ~ MessageBee Training
- May 11, 9:30 am ~ Acquisitions and Cataloging Users
- May 11, 2:00 pm ~ MessageBee Training
- May 25, 1:30 pm ~ Discovery and User Experience Advisory

Thank you!

Next Fireside Chat:
Tuesday, May 30th 11am-noon

See L2 for Zoom details.

