

# SWAN Expo 2023: Board feedback

The sessions below are proposed by the SWAN Expo planning team, which is SWAN staff helping plan and coordinate the event. This year we want to try some “round table” sessions which will be led by library staff we will coordinate with for the event.

Registration will be online using the SWAN Support website. Libraries will be invoiced post-event for attendance. Event cost and lunch selection will be finalized prior to registration.

<b>Session Title</b>	<b>Description</b>
<b>State of SWAN</b>	In the State of SWAN, the SWAN Executive Director will review the past year's milestones, provide a preview of upcoming projects and goals, and review the consortium's role as a key player in resource sharing across Illinois.
<b>User Groups: What We Do &amp; What We Did the Past Year</b>	An overview of SWAN User Group activity for the past year presented by member staff participants.
<b>Aspen for Power Users (Grouped Works &amp; Metadata)</b>	This session will provide a glimpse into how SWAN's work with ByWater support has manifested in the Aspen catalog we have today. We will share ways in which updates to Aspen have addressed metadata issues in the past year and how the greater Aspen user community collaborates to improve the patron experience.
<b>Information Security in Libraries</b>	Join in on a conversation on how front-line staff can protect patron's privacy and maintain the security of the personal identifiable information in the SWAN database. We will also discuss 3rd party connections and actions SWAN takes to protect sensitive data.
<b>MessageBee in practice at libraries</b>	Join us for a look into the MessageBee notification platform in practice across SWAN. We will partner with our members to showcase template customizations, follow-up workflows, and ways in which libraries have incorporated marketing materials in their email notifications.
<b>Roundtable: Collection Management / Vendors / etc.</b>	This participant-led roundtable is an opportunity to discuss with your colleagues any topic related to collection management, including acquisitions, vendor relations, cataloging, materials repair, and weeding.
<b>Roundtable: Programming</b>	This is a roundtable discussion of programming topics, including success stories, challenges, aspirations, and opportunities for collaboration.
<b>Roundtable: Hiring, Staffing, Retention</b>	Join a discussion on personnel-related topics including hiring, staff retention, onboarding/offboarding, and morale. This is an opportunity to network with your colleagues and explore topics relevant to our rapidly changing employment landscape.

<b>Getting Started with Digital Archives</b>	Join library staff working in archives to learn more about how they have built digital archives collections, navigated the grant funding process, and collaborated with other libraries and local community organizations to provide unique and valuable collections.
<b>SWAN Support: Pulling Back the Curtain</b>	This session is a scenario-based examination of SWAN support procedures. We will give insight into our internal processes and provide techniques to make the best of our support infrastructure from knowing what documentation and training is available to formulating a support request for quickest turnaround.
<b>Mental Health and Wellbeing</b>	TBD
<b>Crisis Management</b>	Libraries in the region have experienced unprecedented challenges to their collections, event programs, and their public spaces. This panel discussion with two library directors who will discuss their experiences navigating these challenges and share what your library can do to be prepared for its own crisis.