



SWAN Fireside Chat

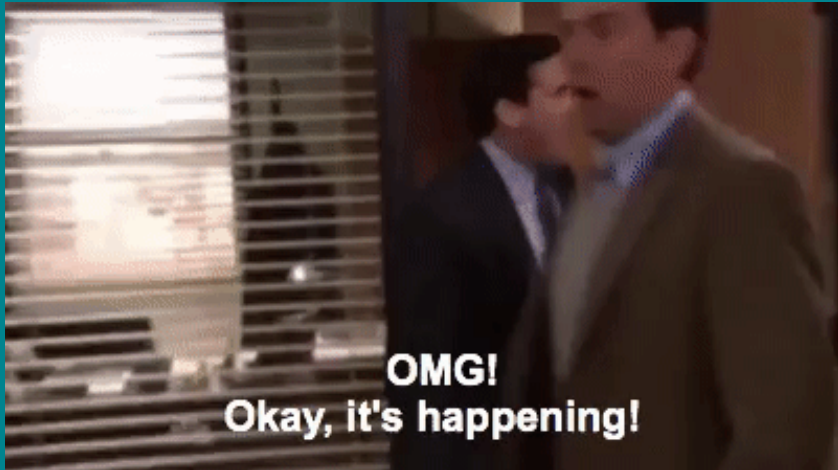
March 26, 2024

Agenda



- Single Sign-On Update
- ITSS Update
- Aspen/LiDA Update
- E-Resource Updates
- Trainings & Upcoming Meetings
 - SWAN Expo Call for Submissions
 - OCLC Regional Meeting Reminders
 - MessageBee List Notification Demos
 - SWANTech & RFID Users Mtgs

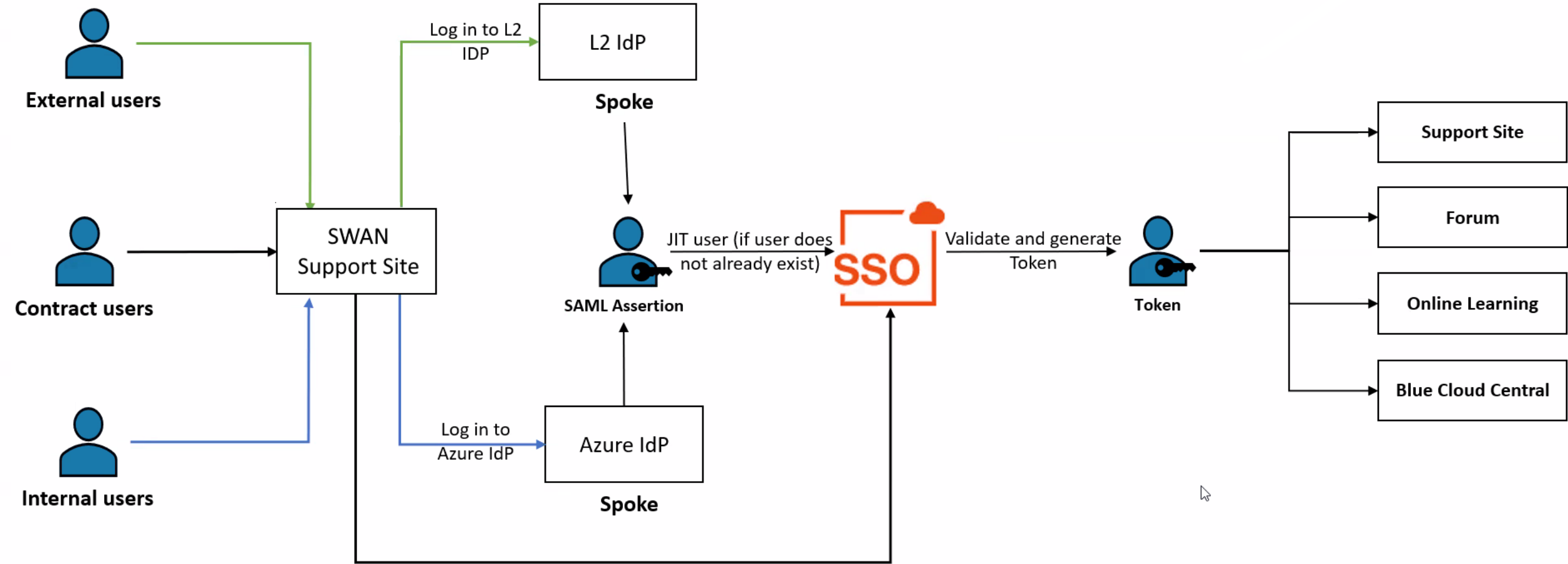
Project Updates



Single Sign-On

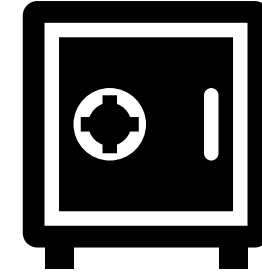
- Officially partnered with Ping Identity hosted SSO platform
- Had first architecture call Thursday 3/21
- Weekly progress meetings with implementation team
- Will pass Support Site authentication token to auxiliary services
- Will continue to use L2 account for authentication

Login Process



IT & Systems Support Updates

WorkFlows Passwords Update



In-process now

- Quick 20-30 minute Zoom meeting to update and test WorkFlows passwords, confirm alias email accounts, and library L2 affiliations
- 48 libraries have already updated or scheduled meetings to update WorkFlows login passwords

Coming up

- We will begin contacting the remaining libraries in April
- Annual WorkFlows password updates
 - Minimum of 8 characters
 - Uppercase and lowercase letters
 - At least one number (ex. 0-9)
 - At least one symbol (ex. !@#\$%^&*~+)

Symphony 4.1 Upgrade

SWAN WorkFlows Client Release



- Targeting early May for go-live
 - Awaiting installation date confirmation
 - Go-Live on Tuesday
- New client installation required
 - Standard and Silent (for GPO distribution) MSI packages
 - Clients may be updated as soon as installer is officially published
- Installer will be available well in advance
 - Looking for testers –send us a ticket!
- More info to come...

Aspen Update

Release 24.03 is tomorrow!

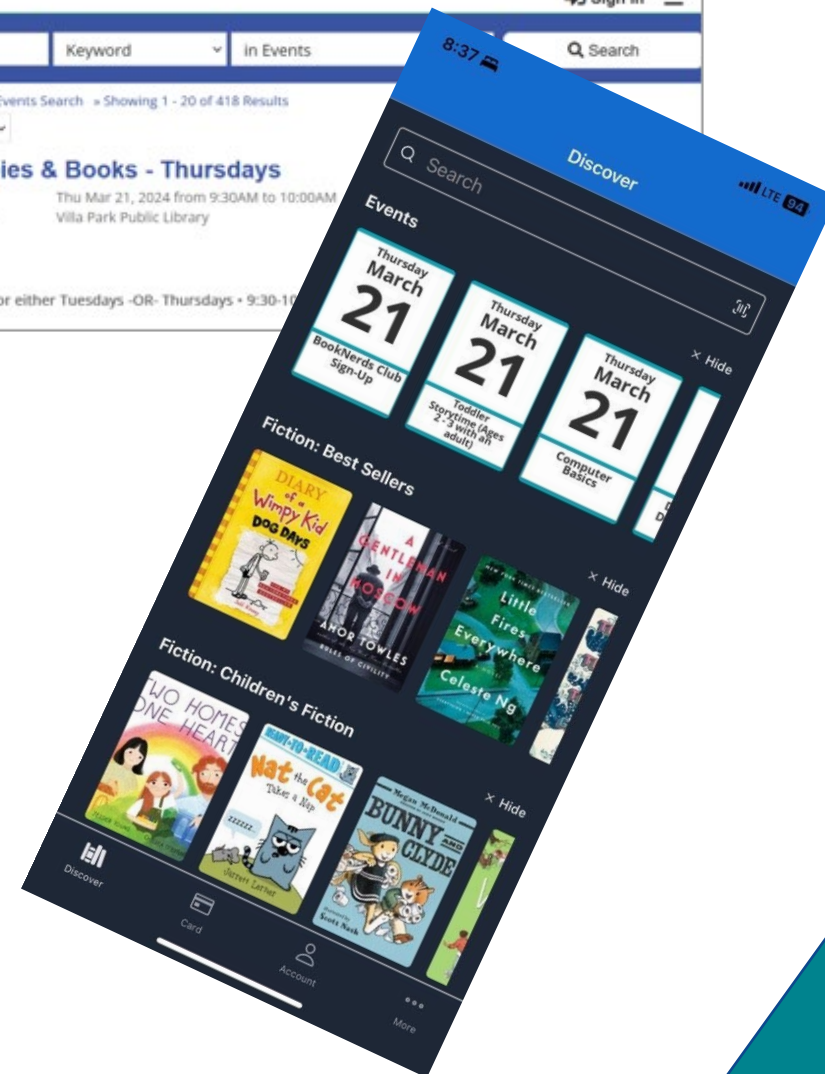
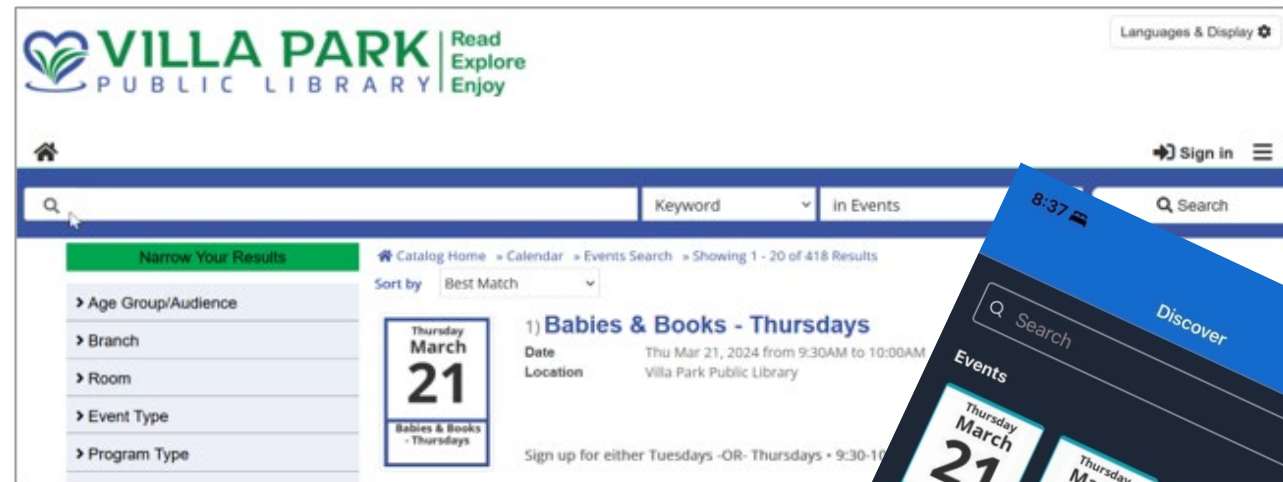
Events browse categories

You can already create these in Aspen Discovery! They will just now appear in both the web catalog and the app.

Just search your events from the dropdown and add to browse categories.

More on events integration:

<https://support.swanlibraries.net/documentation/90947>



Electronic Resources Update

Additional eResource Checks



COMING SOON

- For patrons that are issued a **replacement** library card, or have moved from one SWAN library to a new SWAN library
- List of electronic platforms and steps for merging library cards
- eContent vendors include:
 - Overdrive
 - hoopla
 - cloudLibrary
 - Boundless
- Located on SWAN Support Site

Spring Cleaning!



- UNUSABLE_RB_ILL checkouts should never be 6+ months old
- Review LOSS_RB_ILL checkouts
- Delete brief ILL records when the requests are closed
- Discard your lost paid items ineligible for Quarterly Billing use this [report](#)

Trainings & Upcoming Meetings

SWAN Expo

- Save the date!
- **Friday, August 23**
- Do you have a session you want to present at Expo?
 - Individual presentation, co-presenters, panels, and workshop ideas are welcome
 - 45 minutes length
 - Submit your proposal!
 - support.swanlibraries.net/expo

MessageBee List Notifications

Thursday, March 28th - 1:30

Friday, March 29th - 11:00

Look on L2 for details.

- Learn about List Notifications
 - Audience Lists
 - Dynamic Lists
 - Creating templates
 - Sending communications
- Learn about cost, timeline, and how to opt in

OCCL Regional Meetings in April

Tuesday, April 23 Moraine Valley Community College

Wednesday, April 24 Champaign Public Library

Thursday, April 25 Harper College

- How OCLC supports the goals of our Illinois library groups
- What your library can do to amplify your existing OCLC Cataloging, Resource Sharing, and FirstSearch services
- About available resources from OCLC and the member community
- We hope you will attend to learn how to take advantage of this valuable, unique relationship between Illinois libraries and OCLC.
- Registration required: Lunch will be provided!

**SWAN Technology
& RFID User's
Groups**

SWAN Technology Users:

[Thursday, March 28 @ 10AM](#)

RFID Users:

[Thursday, April 25 @ 10AM](#)

Open to all member library staff!

Upcoming meetings

Register now for 2024 user groups, governance meetings, and office hours! On L2 and the SWAN Support Site: support.swanlibraries.net/calendar

This year all registration is through Zoom. Register to receive email reminders.

- Technology Update – 3/28
- Discovery and User Experience – 3/28
- MessageBee List Demos – 3/28 & 29
- Cataloging Advisory – 4/11
- OCLC: WorldShare ILL – 4/11
- Director's Coffee Hour – 4/15
- SWAN Circ Users – 4/17
- Circ/ILL/Quarterly Billing Office Hours – 4/18
- SWAN Board Meeting – 4/19
- OCLC Member Meeting – 4/23 & 24
- RFID Users – 4/25
- E-Resource Advisory – 4/25

Until next time!

Next Fireside Chat: April 30, 2024
[Meeting details on L2](#)

