SWAN Fireside Chat

September 24, 2024

Agenda

- Aspen server migration
- Ticketing system migration
- Labor Day rebuild recap
- Online patron registration
- E-Resource update
- Resource sharing update
- User groups
- Documentation & training
- Upcoming meetings
- Announcement

Project Updates

Aspen server migration October 10th

Full day of downtime.

Impacts Aspen Discovery catalog and the SWAN Libraries + app.

- Unfortunately, our server could not be migrated overnight – this will be a full day of downtime
- My Account functions (including holds) will be unavailable
- Item statuses may be incorrect throughout the day
- Search will still be available

Ticketing System migration

- We are building out our new ticketing system
- Look out for a call for volunteers to help user test our service portal
- Estimated rollout early 2025

Labor Day rebuild

Symphony item indexes rebuilt during Labor Day holiday

- Rebuild Headings / Rebuild Text DB reports took approx. 29 hours to run

- Builds new search indexes from scratch

- 1.4 Million catalog records reindexed

- **Bonus!** Allowed us to turn off the Display of URIs in search results and on your reports!

Online patron registration

See the September Quarterly meeting recording and slides for more details.

SWAN is moving to a new online patron registration tool in 2025.

We are considering:

- Aspen self-registration
- Patron Point
- Quipu

Online patron registration

More details to come at the December and March Quarterly meetings.

Features to consider for a new tool:

- Registration forms
  - Assign home library automatically
- Address verification
  - Is the address valid?
  - Are you in the library district?
- Identity verification
  - Are you who you say you are and do you live where you say you live?
- Duplicate checking
- Provisional and non-resident cards
- Registering minors

Electronic Resources Update

Gale Presents: Udemy

50% discount off Udemy list price for RAILS public libraries

New subscription period:
    1/1/25 – 12/31/25

Current Udemy subscribers will be prorated upon renewal and be placed on the 1/1 – 12/31 period

Two upcoming webinars hosted by Gale:
    10/01/2024 @ 2:00 p.m.
    11/06/2024 @ 10:00 a.m.

Sign up through **RAILS** > **Deals & Discounts** page

Population Range	Udemy List Price	RAILS 50% Discount
0 - 15,000	$2,800	$1,400
15,001 - 25,000	$5,200	$2,600
25,001 - 50,000	$8,000	$4,000
50,001 - 100,000	$15,000	$7,500

Library Journal Professional Development Courses

RAILS members receive 25% discount off the Early Bird price

Find courses on the Library Journal Online Courses page at:
https://www.libraryjournal.com/section/events?eventtype=onlineCourses

Pricing is valid through 12/31/2025

Detailed instructions on how to register for courses available on the RAILS Deals and Discounts page

- Ongoing discount for all SWAN libraries, current and new!

- Current discount is 15%!

- Interested? Please reach out to:
  - help@swanlibraries.net

  or

  - Debbie McDonald at dmcdonald@overdrive.com

kanopy

OpenAthens audit

- SWAN member public libraries are now complete!

- Each library's list of online resources (if available) were recorded and updated to OpenAthens

- Updated links to resources are available on SWAN support

- If you subscribe to a new resource, please let us know

Resource Sharing Update

- Ongoing projects:
  - Updating WorldCat Discovery links to Aspen holdings
  - Removing Prairie State College (IDP) from SWAN groups
- Friendly reminder:
  - Sign up for an ILL audit today :-)
    - https://scheduler.zoom.us/helen-pinder/ill_audit

Documentation & Training

Documentation Reminder

Add your Holiday Dates!
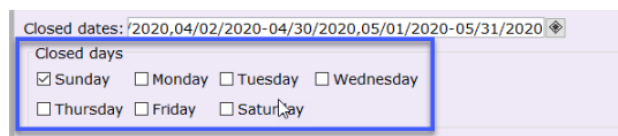
Days Closed

Method 1: Add recurring, individual, and consecutive dates

If your library is closed on recurring days:

1. check the box(es) under **Closed days**.
2. Click **Save.**

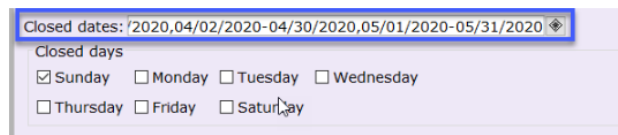Closed dates: 2020,04/02/2020-04/30/2020,05/01/2020-05/31/2020
Closed days
☑ Sunday ☐ Monday ☐ Tuesday ☐ Wednesday
☐ Thursday ☐ Friday ☐ Saturday

- For example, if you are closed every Sunday, check Sunday.
- Actual dates will not appear in your list when choosing this option.
- If you are closed every Sunday during the summer, enter each date separately so they appear in your list.

Add a date:

1. Click in the **Closed dates** box.

2. Find the right place using your keyboard arrow keys.

3. Add your date.

Closed dates: 2020,04/02/2020-04/30/2020,05/01/2020-05/31/2020
Closed days
☑ Sunday ☐ Monday ☐ Tuesday ☐ Wednesday
☐ Thursday ☐ Friday ☐ Saturday

Training Tailored to You

Need specialized training? We've got you covered!

Current Library Trainings

- Harvey

- Dolton

- Woodridge

User Groups Recap

Recordings of group meetings on the SWAN support site:
https://support.swanlibraries.net/meetings-trainings/meeting-documents

Getting Involved Webinar

- Discussed changes to User Group outlook next year
- Information coming in October regarding:
  - Meeting schedules
  - Group involvement/volunteering

Watch the recording!

https://support.swanlibraries.net/training/94681

Acquisitions and Cataloging Users

- Library of Things and adding covers in Aspen

- Manga volumes, shelf space, and collection development

- SWAN Updates:
  - URLS in 100 and 700 fields
  - SWAN-wide update from "sound disc" to "audio disc" in 300 for Midwest Tape
  - Pre-cat reminders to avoid duplication
  - Display of orderline notes in Aspen Staff View
  - Cataloging Advisory decision to include number only in 800 field for series

Upcoming Meetings

Upcoming Meetings

Register now for 2024 user groups, governance meetings, and office hours! On L
and the SWAN Support Site: support.swanlibraries.net/calendar

This year all registration is through Zoom. Register to receive email reminders.

- Discovery & User Experience Advisory (9/26)
- Technology Update (9/26)
- ILL Users (10/2)
- Cataloging Advisory (10/10)
- Circulation Users (10/16)
- E-Resource Advisory (10/24)
- RFID Users (10/24)
- SWAN Board (10/18)

Announcements

Welcome Lucas!

Lucas McKeever has joined the SWAN team as a **Bibliographic Services Consultant**.

He has a long history working in SWAN member libraries, most recently Elmwood Park and Downers Grove Public Libraries.

Lucas will be involved with library training and support in cataloging and acquisitions.

SWAN Library Services

See you at the next
Fireside!

October 29, 2024
See L2 for details.