



SWAN Fireside Chat

November 26, 2024

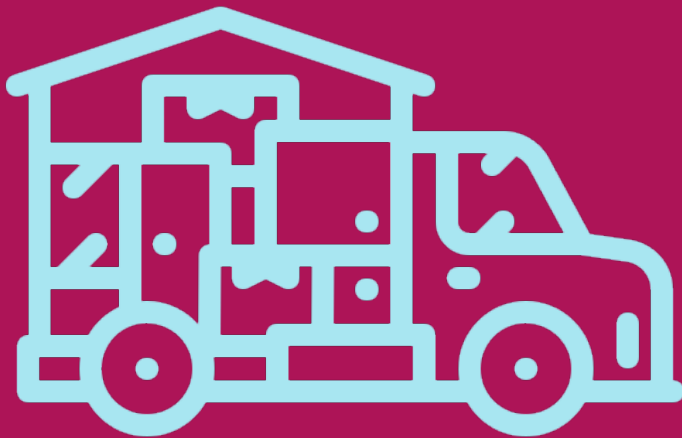
Agenda



- Project updates
 - SWAN Office Move
 - Ticketing system migration
- Aspen update
 - DDoS Attack
- E-Resource update
 - Core Collections
 - Gale Presents: Udemy
- User groups
- Documentation
- Upcoming meetings
- Announcements

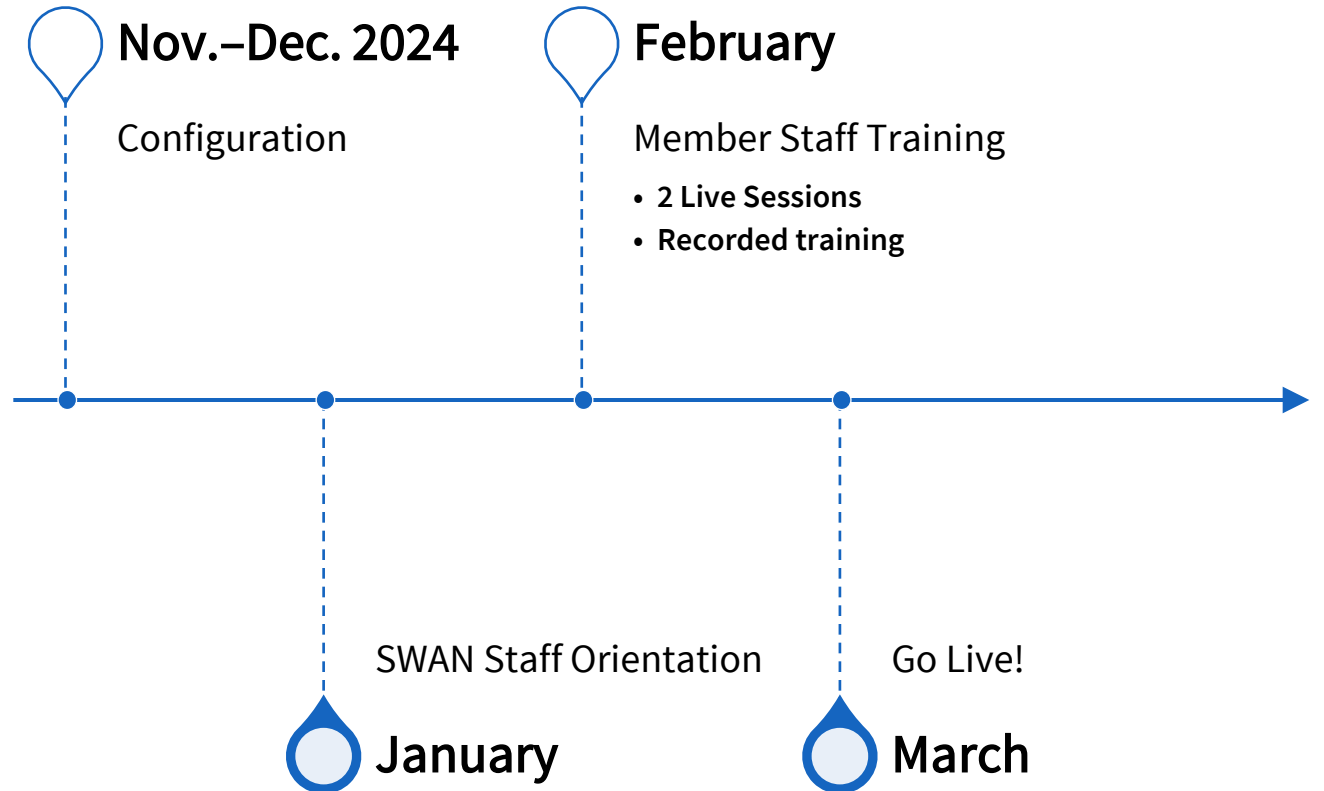
Project Updates

SWAN Office Move



- Deliveries to SWS will bounce back to the sender
- December 1st Address change:
915 Harger Road
Suite 260
Oak Brook, IL 60523
- But... no change to billing address!
P.O. Box 6286
Carol Stream, IL 60197-6286

Ticketing System migration timeline.



Aspen Update

Details of Aspen performance issues

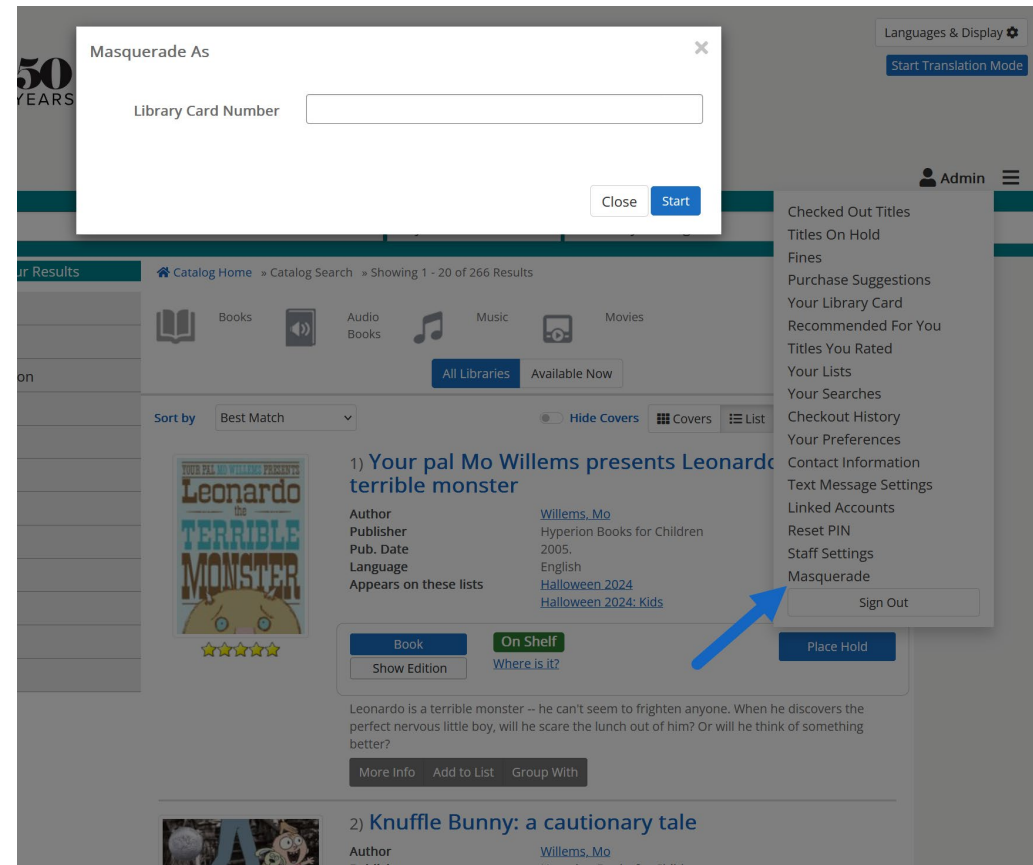
November 13th – November 20th

We are currently dealing with a denial of service (DoS) attack

- Patron data is not impacted
- Temporary measures are in place, blocking IPs that meet certain criteria
- Some libraries were spoofed, resulting in their internal traffic being blocked
- All libraries should have access now – if you cannot access the catalog or app from your library, submit a ticket
- ByWater is currently working on long term solutions to prevent future attacks

Improvements to Masquerade Mode

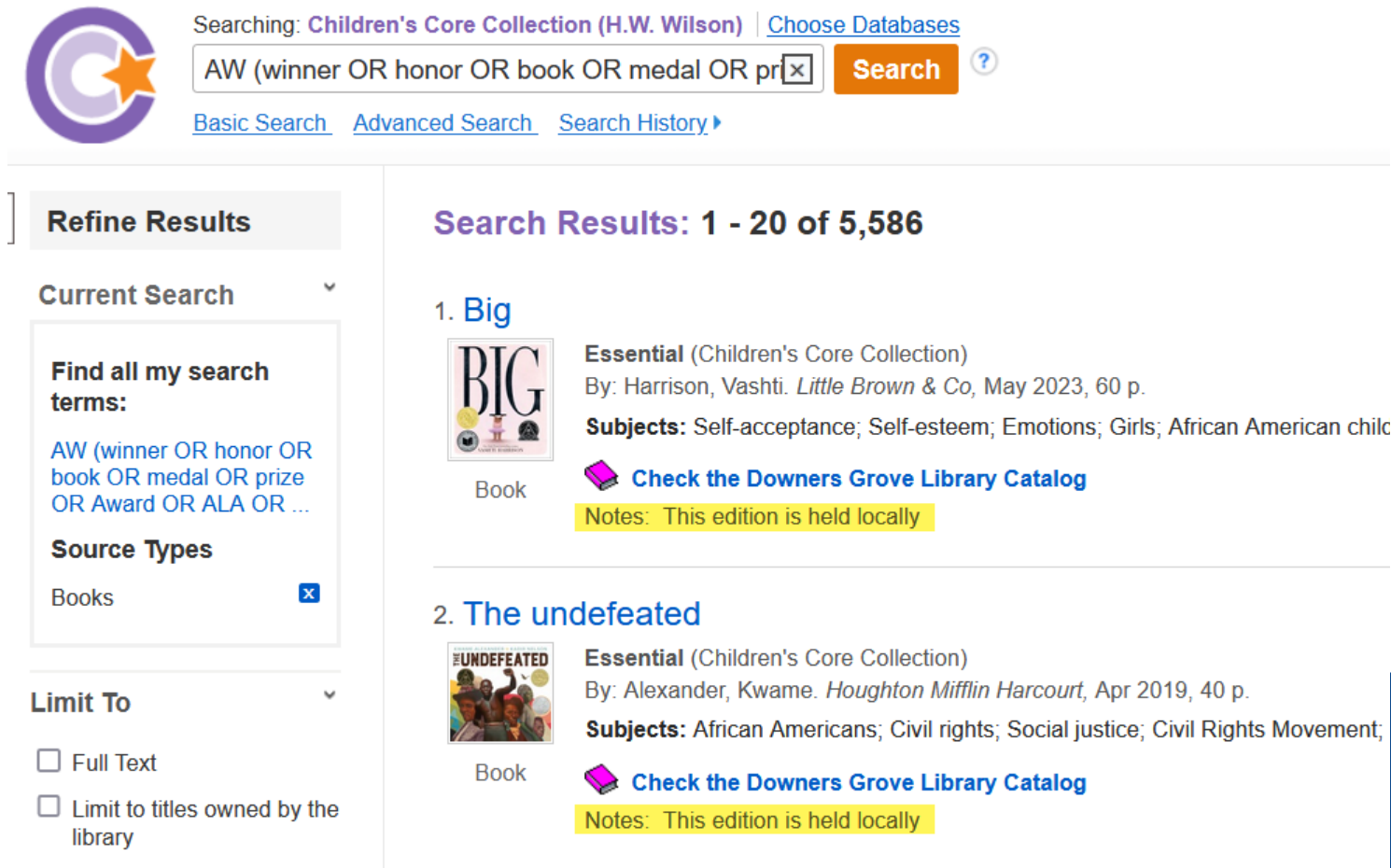
You can now go into masquerade mode from any page and keep your place!



Electronic Resources Update

EBSCO Core Collections – Local Collection

- Local collection allows library staff to immediately see if a recommended title is already owned by the library
- SWAN will supply the list of locally owned ISBNs to EBSCO monthly
- Send an email to help@swnalibraries.net to get started



Searching: [Children's Core Collection \(H.W. Wilson\)](#) | [Choose Databases](#)

AW (winner OR honor OR book OR medal OR pr[x] [Search](#) ?

[Basic Search](#) [Advanced Search](#) [Search History](#) ▶

Refine Results

Current Search ▼

Find all my search terms:

AW (winner OR honor OR book OR medal OR prize OR Award OR ALA OR ...

Source Types

Books [x](#)


Limit To ▼

Full Text


Limit to titles owned by the library

Search Results: 1 - 20 of 5,586

1. **Big**

 **Essential** (Children's Core Collection)
By: Harrison, Vashti. *Little Brown & Co*, May 2023, 60 p.
Subjects: Self-acceptance; Self-esteem; Emotions; Girls; African American child
[Check the Downers Grove Library Catalog](#)
Notes: This edition is held locally

2. **The undefeated**

 **Essential** (Children's Core Collection)
By: Alexander, Kwame. *Houghton Mifflin Harcourt*, Apr 2019, 40 p.
Subjects: African Americans; Civil rights; Social justice; Civil Rights Movement;
[Check the Downers Grove Library Catalog](#)
Notes: This edition is held locally

Gale Presents: Udemy

50% discount off Udemy list price for RAILS public libraries

New subscription period:
1/1/25 – 12/31/25

Current Udemy subscribers will be prorated upon renewal and be placed on the 1/1 – 12/31 period

Sign up through **RAILS > Deals & Discounts** page

Population Range	Udemy List Price	RAILS 50% Discount
0 - 15,000	\$2,800	\$1,400
15,001 - 25,000	\$5,200	\$2,600
25,001 - 50,000	\$8,000	\$4,000
50,001 - 100,000	\$15,000	\$7,500

User Groups

Recordings of group meetings on the SWAN support site:
<https://support.swanlibraries.net/meetings-trainings/meeting-documents>

Cataloging Advisory

Last Meeting before the change to a Working Group in 2025.

Meetings will only be attended by Cataloging Libraries and meetings will not be recorded.

- Cataloging Working Group
 - Comprised of Cataloging Libraries
 - Responsible for input on SWAN cataloging standards
- Responsibilities and Expectations
- Travel guides
- MARCIVE replacement

Book Club Users



- Meets annually going forward
- 10/8/2025 at 9:30am
- Scope broadened to welcome ILL Users folks
- <https://librarylearning.org/event/2025-10-08/swan-book-club-users>
- SWAN Community forums
- Office Hours

Aspen Users

- New in Aspen and Aspen LiDA
- Challenges searching for series in Aspen
 - Sometimes due to Novelist Select, sometimes due to cataloging
 - Send us your tickets!
- Setting the venue for our next meeting
 - March 11th, 2025 in person at Oak Brook Public Library

Circulation Advisory

Last Meeting before the change to a Working Group in 2025.

Meetings will only be attended by elected members and meetings will not be recorded.

November 26, 2024

Online Course Review Homework







 Crystal Vela
Consultant, Training & Development

Please find the homework in the pink folder. Please place your findings/suggestions in the same folder. Email me if you have any questions or concerns. Helpful Links

[SWAN Online Learning Documentation](#)

[SWAN Online Learning](#)

Documents > Online Course Review 2024

 Name ▾	Modified ▾
 Course Review Homework 2024 .docx	October 15
 PS101 Patron Management.docx	October 15
 PS106 Lost Cards.docx	October 29
 PS301 Resource Sharing in SWAN Review 1...	October 11
 PS303 Holds in Daily Processing.docx	October 15

Documentation Reminder



Days Closed

Method 1: Add recurring, individual, and consecutive dates

If your library is closed on recurring days:

1. check the box(s) under **Closed days**.
2. Click **Save**.

A screenshot of a web form. At the top, there is a text input field for "Closed dates" containing the text "/2020,04/02/2020-04/30/2020,05/01/2020-05/31/2020". Below this is a section titled "Closed days" with a list of days and checkboxes: Sunday, Monday, Tuesday, Wednesday, Thursday, Friday, and Saturday. A blue box highlights the "Closed days" section.

- For example, if you are closed every Sunday, check Sunday.
- Actual dates will not appear in your list when choosing this option.
- If you are closed every Sunday during the summer, enter each date separately so they appear in your list.

Add a date:

1. Click in the **Closed dates** box.
2. Find the right place using your keyboard arrow keys.
3. Add your date.

A screenshot of a web form, identical to the one above. The "Closed dates" field contains the same text. The "Closed days" section is visible, with the "Sunday" checkbox checked. A blue box highlights the "Closed dates" field.

SWAN Online Learning Update



November 26, 2024

Annual Review

We have begun our annual review of courses!

Please complete all courses by **December 13th, 2024.**

If you cannot complete the course by the deadline you will have to start the course over.

SWAN Library Services

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Upcoming Meetings

SWAN Quarterly



Reminder!

- Quarterly membership meeting of library directors & administrators
- Thursday, December 5th at 10:00 a.m.
- Location: Oak Brook Public Library
- Topics
 - Environment Scan Task Force update
 - Aspen Discovery community development
 - Next year's SWAN budget & timeline

Upcoming Events

Register now for 2025 user groups, governance meetings, and office hours! On L2 and the SWAN Support Site:
support.swanlibraries.net/calendar

- Acquisitions Office Hours (12/10)
- Serials Office Hours (12/12)
- Cataloging Working Group (1/9)
- Circulation Working Group (1/15)
- Discovery & User Experience Working Group (1/23)
- ILL/Quarterly Billing Office Hours (1/23)
- IPLAR Office Hours (1/30)

Announcements

Welcoming Lexii to SWAN!!



- Lexii Klopp will be joining the IT & Systems Support team as our new Network Security Administrator.
- Beginning January 6, 2025!



See you at the next Fireside!

**January 28, 2024
See L2 for details.**