

### **SWAN Fireside Chat**

January 28, 2025

#### Agenda

- 2024 Trivia
- 2025 projects?
- Novelist Select update
- Aspen update
- E-resource update
- Resource Sharing update
- Documentation & training updates
- Upcoming meetings
- Announcements
  - Welcome Lexii!

### 2025 Projects

#### Projects Underway



Cybersecurity
 Assessment

Support Site redesign

Aspen series development

Evaluation of 590 field

Novelist Select changes

SWAN Training Strategy

SWAN Platform Survey

### **Upcoming Projects**

#### **Beginning in February**

- Learning Track Development
- Aspen integration research
  - Hoopla Flex
  - Palace Project
- Ticketing system staff orientations

#### **Beginning in March**

- Library of Things display filters in Aspen
- MessageBee training and documentation overhaul
- Ticketing system launch

#### Later in 2025

Transition to Backstage Library Works for bibliographic/authority processing

Strategic Planning

**SWAN Expo** 

Ticketing System (Phase 2)

# Upcoming changes with Novelist Select & Aspen

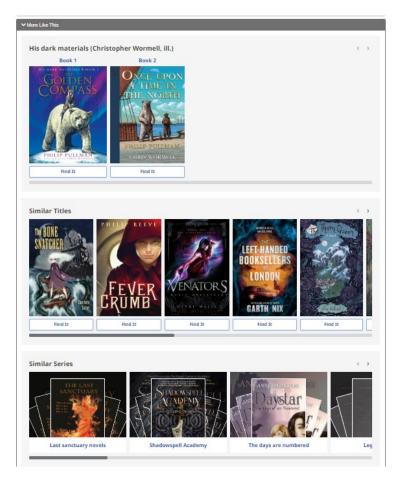
Aaron Skog, SWAN

## What is Novelist Select?

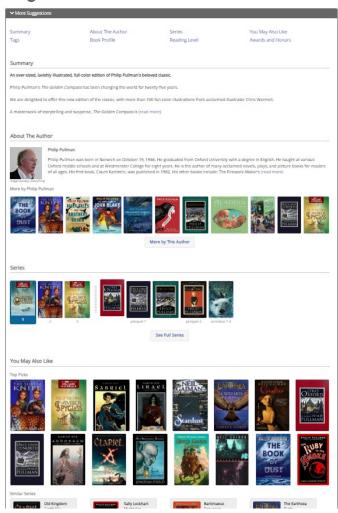
- Consortia subscription with EBSCO
- Integrated into Aspen
- Provides "More like this" reading suggestions

### "More like this" in Aspen

**Novelist Select** 



**Syndetics Unbound** 



#### **Cost of services**

**EBSCO Novelist Select** 

ProQuest Syndetic Unbound

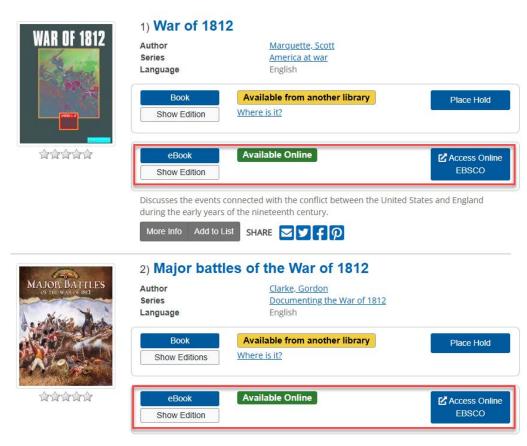
Service	2024 Subscription price	Status
Novelist Select subscription	\$59,059	Ends June 30, 2025
Syndetics Unbound subscription	\$19,767	Renews July 1, 2025

#### **Timeline**

Date	Milestone
Monday, January 27, 2025	Newsletter announcement
January 28, 2025	Fireside announcement
February 4, 2025	Committee of the Whole meeting presentation
February 24, 2025	SWAN Newsletter reminder
June 2, 2025	Turn on Syndetic Unbound all Aspen profiles
July 1, 2025	Novelist Select subscription ends

### E-Resource update

#### **EBSCO** eBooks



## Illinois State Library E-Resource Program

- Over 100,000 eBooks available in 15 eBook collections at no additional cost to your library
- Unlimited, simultaneous use

#### **Aspen and SWAN+ app**

- eBooks are loaded and indexed
- Configured with OpenAthens authentication for remote access

### **Hoopla Scope Updates**

#### **Background Information**

- Aspen uses 1 Hoopla library collection
- Each library has a scope
  - Scopes are used to further customize
  - Unable to match every possible setting in Hoopla



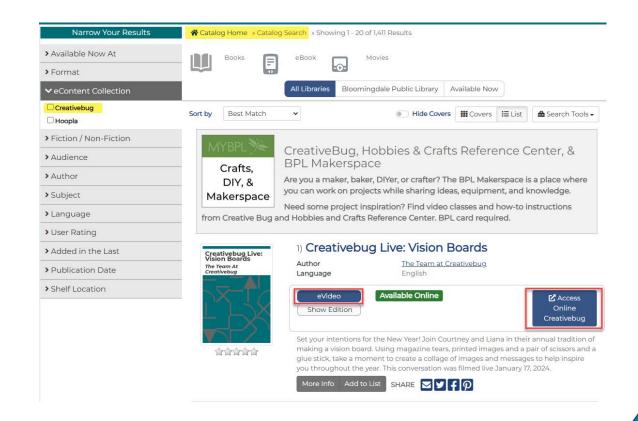
- Excluded:
  - Binge Pass
  - Abridged titles
- Hidden Hoopla titles if title available from another econtent vendor

Wish to make changes? Contact:

help@swanlibraries.net

### Creativebug side load

- Records have been loaded and indexed in Aspen for all 37 subscribing libraries
- Records updated monthly by SWAN
- Wish to opt-out? Or not seeing records?
  - help@swanlibraries.net



### **Resource Sharing Update**

## OCLC learning opportunities

WorldShare Interlibrary Loan <u>event</u>
<u>list</u>. Subscribe to the board to receive notifications of new offerings.

Visit the WorldCat Discovery <u>upcoming training page</u>.

- 2/5/2025
  - WorldCat Discovery: Staff configuration
- 2/13/2025
  - WSILL Borrowing Training
- 2/20/2025
  - WSILL Borrowing Manage ILL requests as Borrower
- 3/13/2025
  - WSILL Lending Training
- 3/20/2025
  - WSILL Lending- Manage and respond requests
- 4/3/2025
  - Introduction to WSILL Get Started
- 4/17/2025
  - Introduction to WSILL Prepare and plan

### Resource Sharing Resolutions

Attend	Attend an OCLC event
Schedule	Schedule an ILL Audit
Visit	Visit the SWAN ILL Forum
Add	Add WorldCat Discovery to your catalog search results page
Review	Review Custom Holdings Groups
Review	Review Custom Holdings Paths
Review	Review your WorldShare User accounts



### **Training & documentation**

### **SWAN Online Learning**



#### **Annual Review- Concluded**

• 14 Courses were updated in December!

#### Courses to look forward to!

- Acquistions courses
- Hold course PS: 302 Placing,
   Canceling & Modifying Holds

### **Documentation Highlight**

Members > Onboarding & Offboarding > Circulation Managers Checklist

Home / Staff Changes: Onboarding / Circulation Managers Checklist Circulation Managers Checklist Comprehensive list of training, documentation, and tasks for new Circulation Managers. In this page: Onboarding BLUEcloud Analytics reports Delivered & helpful reports · Fines and fees management ILS Configuration · Quarterly Billing Holds Notices · Patron and other Accounts · How to handle damaged items · Offline Circulation Library Closings Onboarding

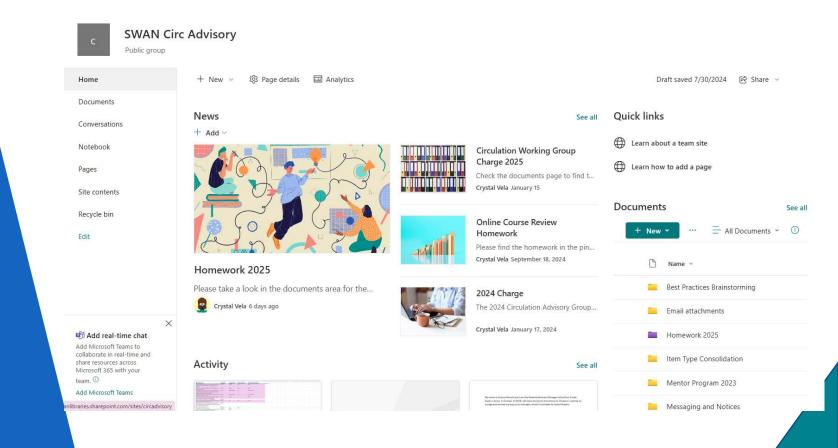
### **User Groups**

Recordings of group meetings on the SWAN support site: https://support.swanlibraries.net/meetings-trainings/meeting-documents

## Circulation Working Group

#### **2025 Focus**

- Mentor Program participation
- Scenario building
- Gather Training ideas
- Online Course review
- Consolidation of policies
- Present "Teachable Moments at Circulation Networking Group meetings.



## Cataloging Working Group

- Purpose of the group
- Addressed OCLC number inaccuracies for RTA
- Importance of deduplication
- Improving PRE-CAT templates
- Standardizing Terminology

#### Discovery & User Experience Working Group

- Discussed the upcoming work on Series pages in Aspen and potential user research coming up
- Reviewed ideas for Aspen enhancements and development work
- Group is voting on development priorities between now and the next meeting

#### **Upcoming Events**

Register now for 2025 user groups, governance meetings, and office hours! On L2 and the SWAN Support Site:

support.swanlibraries.net/calendar

- IPLAR Office Hours (1/30)
- Committee of the Whole (2/4)
- WorldCat Discovery Staff Configuration (2/5)
- Acquisitions & Cataloging Networking Group (2/13)
- WorldShare ILL Borrowing (2/13)
- Circulation Networking Group (2/19)
- WorldShare ILL Manage ILL Requests (2/20)
- SWAN Board Meeting (2/21)

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### **Announcements**

## Welcome Lexii to SWAN!!



### Lexii Klopp

- Network Security Administrator
  - IT & Systems Support
  - Started January 2025

