



SWAN Fireside Chat

July 29, 2025

Today's agenda

- Backstage Library Works
- Expo 2025
- Online patron registration
- MessageBee update
- IPLAR
- Aspen updates
- E-resource update
- Training & documentation updates
- User group update
- Upcoming meetings

Backstage Library Works

- SWAN has new contract with Backstage Library Works (MARCIVE replacement)
- Service start July 1
- Delay in receiving testing data from Backstage
- Changed to monthly data load
- Caused significant delays in overnight indexing
- Labor Day Weekend is the next planned Symphony indexing downtime

2025 SWAN Expo Friday, August 22nd

Moraine Valley Community College 9 a.m.-3:45 p.m.

- Circulation Services: Workflow Improvements through Technology
- Essential Library Tools: Illinois Statewide EBSCO Database Access and Features
- Opening Doors: Embracing Patron-Focused Practices
- Symphony Inventory Demystified: The Purpose and Process
- RAILS Delivery: Bins, Bags and Beyond!
- So You Want to Host a Mini ComicCon at Your Library
- Services to Immigrants and New Arrivals 2.0
- WorkFlows Detectives: Mysteries from the Stacks
- SWAN Notifications from the Ground Up

Registration closes August 15th!

\$45 per person includes refreshments, breakfast, and lunch

Raffle for prizes!



Online Patron Registration

- Features will include:
 - One shared online form that routes patrons to the correct home library
 - Welcome email to new patrons with custom library information and links
 - Address & GIS verification
 - Identity verification – can issue full access cards online
 - Duplicate checking, existing card information
 - Minor registration

Library Card Application

Complete this form for a library card. By clicking submit, I understand that I am responsible for my Indian Prairie Public Library Card and all materials checked out on my card. I understand I am responsible for any charges that may result from late returns, loss, or damage of materials. If my card is lost or missing, I will report it immediately.

Email Address *

First Name *

Last Name *

Address *

City *

State *

ZIP Code *

Birth Date *

Phone Number *

Submit

Timeline for project



June–July 2025

Configuration



June 16th

Patron profile
confirmation



July 16th

Circulation Working
Group Activity



Late July

User Testing



Mid-August

Training and Q&A



August 26th

Go Live

Additional information

- Updated documentation:
<https://support.swanlibraries.net/documentation/68769>
 - Watch this space for updates.
- Orientation Sessions
 - Tuesday, August 12th at 10:00
 - Thursday, August 14th at 1:30
- Patron Point Portal (TBD)

MessageBee Update



Access starting August 21st

Main site: <https://app.messagebee.uniquelibrary.com>

Legacy site: <https://legacy.messagebee.uniquelibrary.com>

Illinois Public Library Annual Report (IPLAR)

<https://www.ilsos.gov/departments/library/libraries/IPLAR/home.html>

Deadline for submitting your IPLAR

- Municipal libraries - 60 days after end of fiscal year
- Library districts – September 1 of each year

SWAN assistance with reporting

- Count of users and resources
- Use of resources

Illinois Public Library Annual Report (IPLAR)



BLUEcloud Analytics Instructions

<https://support.swanlibraries.net/documentation/64734>



Video Walkthrough

<https://support.swanlibraries.net/training/90589>



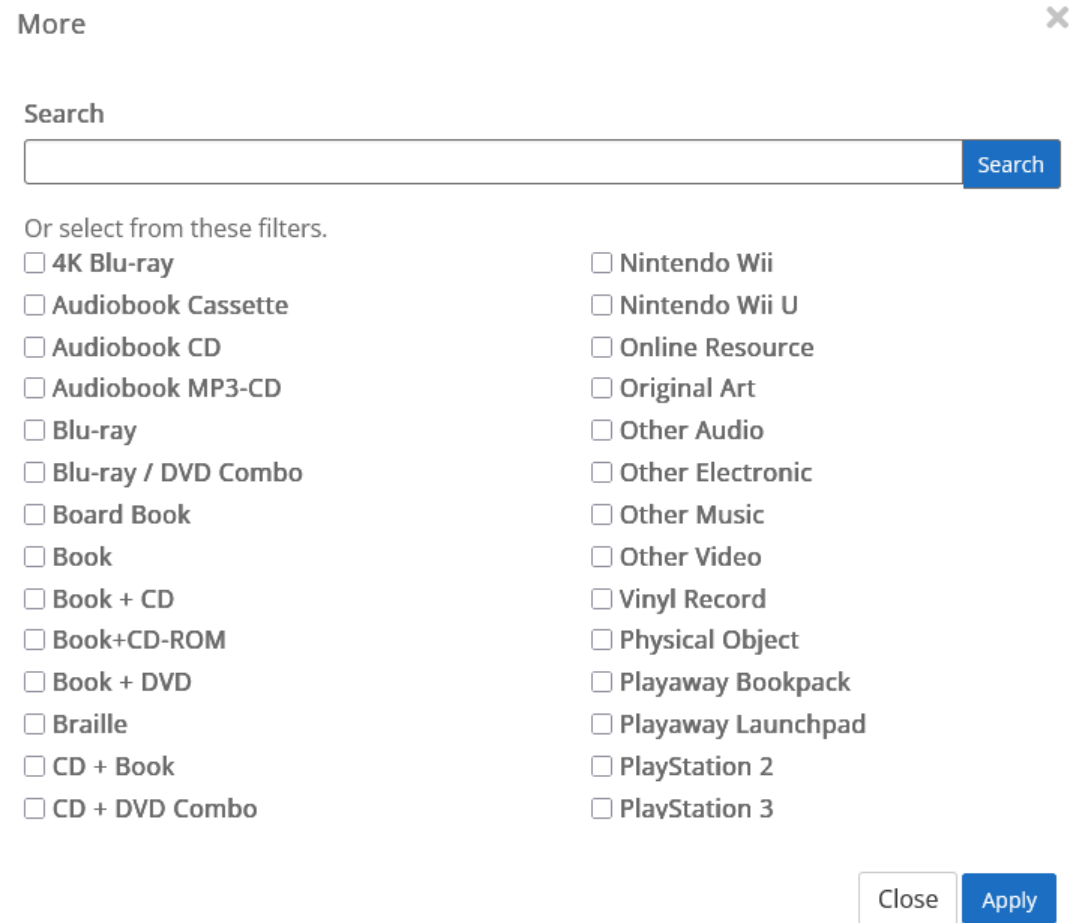
Office Hours July 31st at **10am**

<https://support.swanlibraries.net/training/94721>

Aspen update

Aspen 25.07 Release highlights

Format filter now lists all formats in a scrollable pop-up as shown below:



The screenshot shows a scrollable pop-up window titled "More" with a close button (X) in the top right corner. Inside the window, there is a search bar with the placeholder text "Search" and a blue "Search" button. Below the search bar, the text "Or select from these filters." is displayed. The filters are organized into two columns. The left column contains: ☐ 4K Blu-ray, ☐ Audiobook Cassette, ☐ Audiobook CD, ☐ Audiobook MP3-CD, ☐ Blu-ray, ☐ Blu-ray / DVD Combo, ☐ Board Book, ☐ Book, ☐ Book + CD, ☐ Book+CD-ROM, ☐ Book + DVD, ☐ Braille, ☐ CD + Book, and ☐ CD + DVD Combo. The right column contains: ☐ Nintendo Wii, ☐ Nintendo Wii U, ☐ Online Resource, ☐ Original Art, ☐ Other Audio, ☐ Other Electronic, ☐ Other Music, ☐ Other Video, ☐ Vinyl Record, ☐ Physical Object, ☐ Playaway Bookpack, ☐ Playaway Launchpad, ☐ PlayStation 2, and ☐ PlayStation 3. At the bottom right of the pop-up, there are two buttons: a "Close" button and a blue "Apply" button.

More ×

Search

Search

Or select from these filters.

<input type="checkbox"/> 4K Blu-ray	<input type="checkbox"/> Nintendo Wii
<input type="checkbox"/> Audiobook Cassette	<input type="checkbox"/> Nintendo Wii U
<input type="checkbox"/> Audiobook CD	<input type="checkbox"/> Online Resource
<input type="checkbox"/> Audiobook MP3-CD	<input type="checkbox"/> Original Art
<input type="checkbox"/> Blu-ray	<input type="checkbox"/> Other Audio
<input type="checkbox"/> Blu-ray / DVD Combo	<input type="checkbox"/> Other Electronic
<input type="checkbox"/> Board Book	<input type="checkbox"/> Other Music
<input type="checkbox"/> Book	<input type="checkbox"/> Other Video
<input type="checkbox"/> Book + CD	<input type="checkbox"/> Vinyl Record
<input type="checkbox"/> Book+CD-ROM	<input type="checkbox"/> Physical Object
<input type="checkbox"/> Book + DVD	<input type="checkbox"/> Playaway Bookpack
<input type="checkbox"/> Braille	<input type="checkbox"/> Playaway Launchpad
<input type="checkbox"/> CD + Book	<input type="checkbox"/> PlayStation 2
<input type="checkbox"/> CD + DVD Combo	<input type="checkbox"/> PlayStation 3

Close Apply

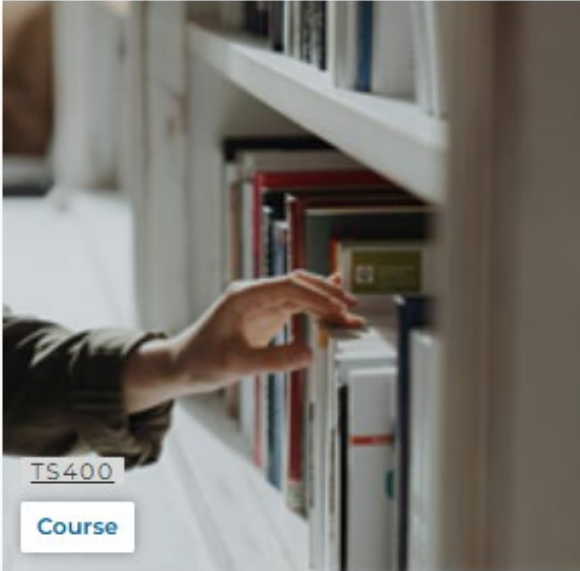
E-Resource update

Hoopla Flex Integration Update

- Hoopla Flex is not ready for integration in a shared catalog
- Limitations include:
 - Single library limitation
 - Inconsistent title availability
 - Misleading user interface information
 - Unpredictable checkout behavior
- News post: <https://support.swanlibraries.net/news/2025-07/94916>

Training & documentation

New Class Alert!




TS400

Course

TS400: What is Acquisitions?

1



TS401

Course

TS401: Symphony Acquisitions Funds and Vendors

2

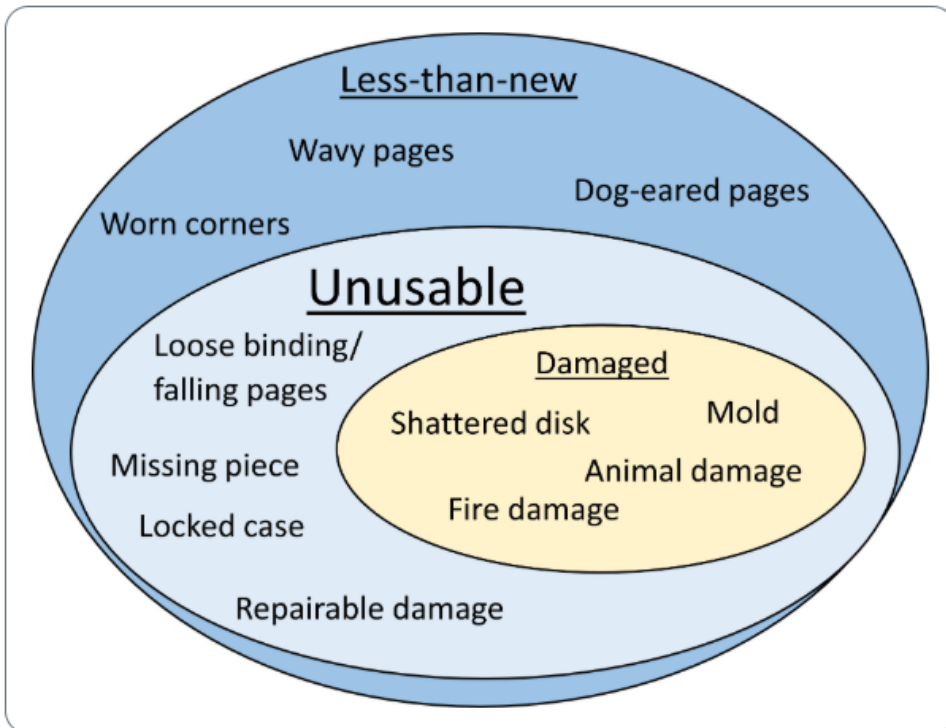
ENROLL TODAY

Damaged & Unusable Documentation

Definitions

Unusable means the item in its current state cannot be used. However, once an issue is resolved, it may circulate again (e.g. locked case, missing piece).

Damaged is permanent, meaning the item can no longer circulate and should be discarded.



User Groups

Recordings of group meetings on the SWAN support site:
<https://support.swanlibraries.net/meetings-trainings/meeting-documents>

Cataloging Working Group

Highlights

- Backstage update
- OCLC Clean-up work updates
- Deluxe limited-edition books
- Audiobooks with different number of discs
- Volume numbers for ranges or multi-volume sets
- “Updated” tag for documentation on support site

West Chicago will be joining the Cataloging Library group!

Circulation Working Group

Agenda

- I. Welcome
- II. Damaged & Unusable
- III. Patron Point Activity
- IV. Patron record review project

[Notes](#)

DUX Working Group

Highlights

- Reviewed recent Aspen developments
- Issue reporting and resolution of editing placards
- Review of search relevancy, including examples submitted by the group

[Notes](#)

Upcoming Events

Register now for 2025 user groups, governance meetings, and office hours! On L2 and the SWAN Support Site:
support.swanlibraries.net/calendar

- SWAN IPLAR Office Hours (7/31)
- SWAN Expo (8/22)

Next Fireside Chat

August 26th

